



Response Date:20/06/2025

2025/662 - Protocol rules/ criteria

In response to your recent request for information regarding previous FOI 589/2025;

In the documents you provided, there are many "Workflow process" classed as "Cancellation Process" especially when foreign drivers are involved.

May I ask what are the protocol rules, criteria that are met in order for the result to be determined as "cancellation process"

What test is applied before the decision is taken to invoke the "cancellation process. (Ie is this an evidential or public Interest decision?)

With regards to cancellations - each case on it's own merit.

Cancellation would depend on the evidence provided e.g. with foreign drivers, we would need a hire agreement from a rental company/insurance covering the individual. In some cases, evidence that the individual lives outside the UK. We would always apply the public interest test or request evidence prior to making a decision to cancel.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 19/06/2025

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