



**HEDDLU  
GOGLEDD CYMRU  
NORTH WALES  
POLICE**

Response Date:18/06/2025

**2025/559 - Anti-social behaviour**

In response to your recent request for information regarding;

- **How many incidents of anti-social behaviour were reported to your force in the past four calendar years: 2024, 2023, 2022 and 2021?**
- **Please break down the numbers of incidents reported during working hours - and out of hours.**

Clarification

***Out Of Ours is anything after 7pm and before 8am, Monday to Friday - and across the weekend.***

***For further clarification, it's the Safer Neighbourhood Team info I'm after. If you can give the info you have, that would be great - with deployment targets too, if that's relevant.***

| Count of iCAD Events | Out of Hours? |      |             |
|----------------------|---------------|------|-------------|
| Year                 | Yes           | No   | Grand Total |
| 2021                 | 9565          | 6845 | 16410       |
| 2022                 | 9199          | 6413 | 15612       |
| 2023                 | 8040          | 6312 | 14352       |
| 2024                 | 7693          | 6105 | 13798       |

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU  
Making North Wales the safest place to live, work and visit in the UK**

- For each of those four years, what proportion of the calls led to a police officer visiting the scene of the incident.

| Count of iCAD events |           | Out of hours? |      |             |
|----------------------|-----------|---------------|------|-------------|
| Year                 | Response? | Yes           | No   | Grand Total |
| 2021                 | Yes       | 3806          | 1987 | 5793        |
| 2021                 | No        | 5759          | 4858 | 10617       |
| 2022                 | Yes       | 3239          | 1694 | 4933        |
| 2022                 | No        | 5960          | 4719 | 10679       |
| 2023                 | Yes       | 2352          | 1467 | 3819        |
| 2023                 | No        | 5688          | 4845 | 10533       |
| 2024                 | Yes       | 2309          | 1466 | 3775        |
| 2024                 | No        | 5384          | 4639 | 10023       |

- Please break down the numbers for incidents reported during working hours - and out of hours.

| Count of iCAD events |               | Start Hour |        |        |        |        |        |        |        |        |        |         |         |         |         |         |         |         |         |         |         |         |         |         |         |             |  |
|----------------------|---------------|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------|--|
| Year                 | Start Day     | 0          | 1      | 2      | 3      | 4      | 5      | 6      | 7      | 8      | 9      | 10      | 11      | 12      | 13      | 14      | 15      | 16      | 17      | 18      | 19      | 20      | 21      | 22      | 23      | Grand Total |  |
| 2021                 | Monday        | 59         | 3<br>4 | 2<br>5 | 1<br>7 | 1<br>0 |        | 4<br>5 | 2<br>0 | 4<br>1 | 7<br>0 | 87      | 11<br>3 | 10<br>4 | 12<br>0 | 12<br>5 | 15<br>9 | 18<br>9 | 17<br>3 | 20<br>9 | 22<br>0 | 18<br>8 | 13<br>8 | 95      | 67      | 2272        |  |
| 2021                 | Tuesday       | 56         | 2<br>0 | 2<br>1 | 1<br>0 | 6<br>6 | 8<br>8 | 7<br>7 | 1<br>2 | 4<br>0 | 7<br>4 | 11<br>1 | 87      | 11<br>6 | 11<br>7 | 15<br>0 | 15<br>6 | 16<br>6 | 16<br>6 | 18<br>8 | 23<br>8 | 18<br>2 | 12<br>9 | 11<br>0 | 86      | 2256        |  |
| 2021                 | Wednesd<br>ay | 48         | 2<br>5 | 1<br>4 | 1<br>8 | 8<br>8 | 1<br>1 | 6<br>6 | 9<br>9 | 4<br>9 | 8<br>0 | 86      | 11<br>5 | 12<br>9 | 12<br>6 | 11<br>9 | 17<br>2 | 15<br>1 | 17<br>4 | 17<br>1 | 18<br>9 | 17<br>0 | 11<br>2 | 96      | 58      | 2126        |  |
| 2021                 | Thursday      | 47         | 2<br>5 | 2<br>4 | 2<br>3 | 1<br>2 | 9<br>9 | 1<br>4 | 1<br>4 | 2<br>9 | 8<br>8 | 67      | 11<br>1 | 98      | 11<br>2 | 13<br>4 | 13<br>2 | 17<br>1 | 16<br>2 | 18<br>5 | 17<br>4 | 16<br>5 | 13<br>6 | 87      | 70      | 2089        |  |
| 2021                 | Friday        | 63         | 3<br>1 | 2<br>1 | 1<br>6 | 9<br>9 | 5<br>5 | 6<br>6 | 9<br>9 | 4<br>7 | 8<br>7 | 96      | 11<br>5 | 11<br>0 | 12<br>2 | 11<br>2 | 13<br>0 | 20<br>0 | 18<br>9 | 21<br>5 | 27<br>1 | 23<br>1 | 17<br>5 | 14<br>8 | 13<br>0 | 2548        |  |
| 2021                 | Saturday      | 97         | 8<br>2 | 5<br>4 | 5<br>5 | 3<br>5 | 1<br>3 | 1<br>1 | 2<br>0 | 3<br>6 | 5<br>6 | 83      | 10<br>4 | 12<br>4 | 13<br>5 | 13<br>3 | 16<br>9 | 18<br>4 | 18<br>1 | 19<br>4 | 20<br>2 | 20<br>4 | 20<br>2 | 15<br>4 | 15<br>0 | 2678        |  |
| 2021                 | Sunday        | 125        | 9<br>0 | 6<br>9 | 4<br>6 | 2<br>4 | 1<br>2 | 4<br>4 | 1<br>7 | 2<br>9 | 6<br>7 | 77      | 10<br>9 | 13<br>0 | 12<br>4 | 15<br>4 | 15<br>5 | 21<br>5 | 16<br>6 | 16<br>9 | 19<br>1 | 16<br>3 | 11<br>4 | 99      | 92      | 2441        |  |
| 2022                 | Monday        | 43         | 2<br>3 | 2<br>1 | 2<br>6 | 1<br>0 | 3<br>3 | 6<br>6 | 7<br>7 | 6<br>6 | 8<br>6 | 88      | 97      | 10<br>3 | 12<br>5 | 13<br>7 | 11<br>1 | 18<br>2 | 17<br>5 | 19<br>0 | 20<br>6 | 22<br>1 | 15<br>0 | 95      | 47      | 2188        |  |
| 2022                 | Tuesday       | 54         | 2<br>5 | 2<br>1 | 1<br>3 | 9<br>9 | 8<br>8 | 0<br>0 | 9<br>9 | 5<br>0 | 7<br>0 | 79      | 93      | 10<br>1 | 11<br>3 | 13<br>4 | 13<br>0 | 18<br>8 | 19<br>0 | 19<br>1 | 23<br>4 | 17<br>0 | 16<br>1 | 75      | 61      | 2189        |  |

|      |           |     |    |    |    |    |    |   |    |    |    |     |     |     |     |     |     |     |     |     |     |     |     |     |     |      |
|------|-----------|-----|----|----|----|----|----|---|----|----|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|------|
| 2022 | Wednesday | 49  | 23 | 24 | 7  | 12 | 10 | 4 | 19 | 51 | 79 | 103 | 89  | 100 | 104 | 110 | 137 | 149 | 155 | 190 | 250 | 183 | 140 | 91  | 57  | 2136 |
| 2022 | Thursday  | 37  | 27 | 18 | 10 | 11 | 7  | 8 | 3  | 99 | 99 | 84  | 83  | 89  | 91  | 96  | 114 | 167 | 171 | 190 | 237 | 170 | 148 | 99  | 61  | 2079 |
| 2022 | Friday    | 56  | 34 | 26 | 14 | 8  | 8  | 9 | 6  | 83 | 7  | 80  | 91  | 105 | 117 | 113 | 121 | 166 | 160 | 190 | 206 | 208 | 180 | 149 | 111 | 2279 |
| 2022 | Saturday  | 63  | 65 | 50 | 32 | 21 | 8  | 0 | 3  | 12 | 6  | 81  | 91  | 86  | 112 | 102 | 159 | 184 | 202 | 188 | 240 | 213 | 197 | 129 | 119 | 2488 |
| 2022 | Sunday    | 104 | 88 | 51 | 29 | 21 | 4  | 7 | 9  | 65 | 6  | 79  | 74  | 94  | 114 | 113 | 154 | 213 | 171 | 182 | 177 | 165 | 139 | 87  | 67  | 2253 |
| 2023 | Monday    | 41  | 30 | 14 | 0  | 8  | 2  | 4 | 4  | 4  | 6  | 83  | 98  | 93  | 111 | 87  | 141 | 164 | 179 | 153 | 186 | 169 | 114 | 73  | 53  | 1917 |
| 2023 | Tuesday   | 37  | 24 | 7  | 4  | 9  | 0  | 0 | 2  | 8  | 0  | 81  | 94  | 104 | 112 | 109 | 129 | 186 | 164 | 171 | 176 | 182 | 132 | 71  | 62  | 2034 |
| 2023 | Wednesday | 40  | 27 | 18 | 2  | 6  | 7  | 1 | 3  | 0  | 9  | 79  | 96  | 98  | 114 | 116 | 134 | 173 | 171 | 168 | 208 | 143 | 125 | 77  | 58  | 2003 |
| 2023 | Thursday  | 45  | 23 | 21 | 4  | 6  | 4  | 8 | 8  | 8  | 1  | 90  | 91  | 98  | 116 | 107 | 130 | 168 | 167 | 172 | 219 | 169 | 115 | 69  | 69  | 2048 |
| 2023 | Friday    | 46  | 33 | 17 | 7  | 7  | 0  | 0 | 0  | 1  | 7  | 107 | 85  | 98  | 125 | 115 | 146 | 174 | 137 | 194 | 192 | 210 | 162 | 116 | 90  | 2229 |
| 2023 | Saturday  | 62  | 46 | 35 | 19 | 5  | 3  | 7 | 4  | 7  | 4  | 84  | 84  | 97  | 113 | 153 | 163 | 166 | 166 | 203 | 164 | 157 | 112 | 98  |     | 2145 |
| 2023 | Sunday    | 94  | 62 | 41 | 38 | 22 | 5  | 8 | 3  | 1  | 8  | 68  | 91  | 89  | 99  | 108 | 159 | 151 | 163 | 148 | 155 | 143 | 114 | 66  | 60  | 1976 |
| 2024 | Monday    | 30  | 24 | 9  | 9  | 6  | 7  | 9 | 1  | 9  | 7  | 78  | 66  | 107 | 107 | 125 | 129 | 165 | 174 | 172 | 183 | 153 | 121 | 90  | 53  | 1944 |
| 2024 | Tuesday   | 33  | 20 | 10 | 3  | 7  | 5  | 7 | 0  | 7  | 7  | 65  | 81  | 90  | 102 | 113 | 130 | 149 | 184 | 173 | 165 | 142 | 118 | 69  | 63  | 1873 |
| 2024 | Wednesday | 37  | 35 | 11 | 6  | 3  | 8  | 1 | 5  | 7  | 7  | 89  | 69  | 113 | 96  | 110 | 120 | 166 | 177 | 140 | 194 | 166 | 114 | 89  | 68  | 1961 |
| 2024 | Thursday  | 46  | 20 | 2  | 8  | 7  | 5  | 7 | 7  | 1  | 4  | 90  | 90  | 98  | 89  | 90  | 135 | 180 | 164 | 178 | 187 | 152 | 124 | 94  | 64  | 1972 |
| 2024 | Friday    | 43  | 33 | 20 | 3  | 0  | 6  | 2 | 4  | 6  | 4  | 77  | 104 | 90  | 99  | 122 | 114 | 154 | 174 | 178 | 192 | 168 | 151 | 121 | 86  | 2121 |
| 2024 | Saturday  | 69  | 52 | 25 | 0  | 7  | 8  | 2 | 2  | 9  | 7  | 57  | 81  | 92  | 123 | 130 | 121 | 163 | 148 | 172 | 187 | 213 | 140 | 114 | 85  | 2117 |
| 2024 | Sunday    | 62  | 42 | 45 | 21 | 2  | 9  | 1 | 9  | 0  | 5  | 69  | 81  | 94  | 99  | 108 | 133 | 137 | 148 | 137 | 151 | 158 | 102 | 68  | 49  | 1810 |

- For each of those four years, what was the average length of time it took a police officer to attend the scene of the incident?

- **Please break down the numbers of incidents reported during working hours - and out of hours.**

| Mean response time (minutes) | Out of hours? |        |             |
|------------------------------|---------------|--------|-------------|
| Year                         | Yes           | No     | Grand Total |
| 2021                         | 177.49        | 286.42 | 214.85      |
| 2022                         | 245.92        | 318.22 | 270.75      |
| 2023                         | 292.38        | 329.72 | 306.72      |
| 2024                         | 213.35        | 282.45 | 240.18      |

| Median response time | Out of Hours? |       |             |
|----------------------|---------------|-------|-------------|
| Year                 | Yes           | No    | Grand Total |
| 2021                 | 23.29         | 33.90 | 26.58       |
| 2022                 | 24.73         | 33.93 | 27.25       |
| 2023                 | 24.44         | 33.62 | 27.32       |
| 2024                 | 23.17         | 27.79 | 24.4        |

- **What hours, on which days of the week, is your Out Of Hours anti-social behaviour reporting hotline currently answered by a human.**

North Wales Police do not have a ASB hotline, so figures for answer times and availability for that line are not held.

- **How long, on average, does it take for calls to your Out Of Hours anti-social behaviour hotline to be answered by a human?**

N/A.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST  
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 13/06/2025