



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:13/05/2025

2025/367 - Private Request for info on Microsoft Cloud Service processing and support countries

In response to your recent request for information regarding;

Please supply me with any information, documentation, contract clause change or emails, etc. that you have received in the past two years which identify any countries where Microsoft can or actually do process any data you have uploaded to the following services:

1 - Any service operated by or on the Microsoft Azure cloud platform by any of your processors or contracted service providers (including a direct contract with Microsoft)

2 - Any Microsoft M365 service

For the purposes of this request you should consider any offshored administration or direct system support as being 'processing', whether this relates to personal data or not - this is not a GDPR specific request.

North Wales Police do not hold a central register for data relating to how data is processed within Microsoft Azure by third parties.

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 26/03/2025