



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:17/10/2025

2025/1072 - mental health related concern for safety incidents

In response to your recent request for information regarding;

I would like to know the statistical information on how many mental health related concern for safety incidents the police attend to on a daily basis in North Wales.

Between 01 01 20 – 31 12 24 of the daily attended 'Concern for Safety' closed incidents that have a manual 'Mental health' tag applied. This is 3.66 (85%) attended per day.

Please note, there may be some limitations with this data. Any data acquired related to mental health requires manual tagging of the incident by the call handler. This can be subject to human error.

Please can I also have a breakdown on how many are attended yearly from 2020 to 2025.

Year	Number of Concern for Safety incidents with 'Mental Health' tag attended
2020	1616
2021	1590
2022	1256
2023	938
2024	1287

Please can data be provided of how many of those incidents were referred to police from WAST.

Year	Number of Concern for Safety incidents with 'Metal Health' tag call source 'AMB'
2020	88
2021	83
2022	55
2023	22
2024	40

Please note: there may be some limitations with this data. 'Call Source' data does not always pre-fill into the contact number field into our command and control system. We have searched based on 'AMB'

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Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

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call source, this will not count for any call received from a different number via the ambulance service or where the field is blank.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 16/10/2025