



Response Date:25/09/2026

2026/935 - Subject Access

In response to your recent request for information regarding;

Further to FOI 422/26 and 659/26

- **Why was the previous staffing response unsuccessful?**
- **Was the relevant role advertised internally only?**

It was successful, we advertised temp recruitment which was advertised externally and advertised an internal vacancy to backfill an internal mover.

- **How many applications were received?**

Information Rights Officer – 1 application was fully submitted

Data Protection Support Officer - 8 applications were fully submitted, 17 started the application form but never completed and submitted

The Data Protection Support Officer was backfilled due to an internal move, this was a permanent position and was filled internally. A 6-month temporary Data Protection Support Officer role was advertised at the same time as the permanent position and this post was filled externally. As part of Organisation Planning, permanent funding was secured for a full time Information Rights Officer. An internal recruitment processes was ran, where no applicants applied and then re-ran within the team, whereby the Information Rights Officer post was filled.

- **What temporary funding and additional staffing were provided?**
Temporary funding was provided for the Data Protection Support Officer until July 2026 however through organisational planning, permanent funding was secured for a full time Information Rights Officer
- **What measurable reduction in the backlog resulted?**
This information is not recorded.
- **How many SARs were late in 2024, 2025 and 2026?**
2024 – 13
2025 – 327

2026	Compliant	Not compliant	Grand Total
REVIEW COMPLETE	2	10	12
SAR COMPLETE	79	359	438
Grand Total	81	369	450

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

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- **How many remain outstanding?**
189 requests ongoing as at 23/09/26
Of these 123 are outside of the statutory time frame
- **What was the average processing time for each year?**
This is not recorded.
- **When did the Force notify the ICO of the problem?**
10th August 2026
- **What corrective action has actually been completed?**
One addition Information Rights Officer has been appointed, and the department are currently reviewing automation opportunities to try to relieve some of the administrative burden.

I understand that the FOI team may not have authority to determine compensation; if so, please confirm the correct department, named contact and reference number for the compensation claim.
Legal department.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 18/09/2026