



Response Date:08/09/2026

2026/918 - Duty Management / Resource Management system

In response to your recent request for information regarding;

1. The name of the Duty Management / Rostering System currently used by North Wales Police.

Global Resourcing System (GRS).

2. The date the current contract for this system is due to expire.

31/03/2029 however we do have a 12 month extension available should we decide to utilise this.

3. If the Force intends to retender/re-procure the system, please provide the anticipated date or timeframe for when the tender is expected to be published.

No information held/this is not something that we can comment on at the moment due to length of time on current contract.

4. The name of the current supplier

TotalMobile LTD

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 07/09/2026