



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:01/09/2026

2026/826 - Burglary against business

In response to your recent request for information excess cost is relevant to part which removes the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Please provide the following information for each calendar year 2021-2025 (or financial years 2021/22-2025/26 if that is how data is held; please state which basis is used). Counts based on offence recording date are acceptable.

This request is for aggregate counts only from structured fields within your crime recording system. No manual review of individual records/case files is required. "Structured code" means a structured MO, method-of-entry, attack-method, asset-type or equivalent code.

(a) Vehicle-enabled crime against business/commercial premises Please provide separately:

(i) Number of recorded Burglary (Business & Community) offences where a structured code indicates a vehicle was used to breach the premises; &

(ii) Number of recorded Robbery of Business Property offences where a structured code indicates a vehicle was used to breach the premises.

If these cannot readily be separated, a combined figure is acceptable if identified as such.

Where a structured premises/asset-type code allows retail premises to be identified separately, please also provide the retail subset. If not, the broader business/commercial figure is acceptable provided the scope is stated.

A – We have searched for "Burglary - Business and Community" OR "Robbery of business property" offences where Entry Method matches "ram raid" OR Weapon used Subtype matches "motor vehicle"

Calendar Year	HO Description	Location	Location Subtype	Entry Method	Summary
2022	Burglary Business and Community	Commercial	Workshop	;Ram raid;	Business has been broken into by forced entry through the shutters, pedal bikes have been taken from within

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
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(b) ATM-targeted crime

Number of recorded offences, under whatever classification your force uses for ATM attacks (e.g. Theft, Burglary, Criminal Damage or Robbery of Business Property), where a structured code indicates a vehicle was used, whether to breach premises, physically attack the ATM, or remove/attempt to remove it.

(c) EV charging infrastructure

Number of recorded Criminal Damage offences where a structured code indicates damage to an electric vehicle charge point caused by vehicle impact. If this cannot be identified from structured fields without reviewing individual records, please state that the information is not retrievable from structured fields. No alternative or keyword-based figure is requested for this part.

Our information is set up and searchable for our policing purposes. The information requested is not retrievable from structured fields. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

(d) Only if (a) and/or (b) cannot be retrieved using structured codes, please provide for each year the number of distinct recorded offences returned by a free-text search of MO fields, crime notes or equivalent searchable fields using one or more of:

"ram raid", "ram-raid", "ramraid", "rammed the shutter", "rammed the door", "drove through the shopfront", "drove through the shop front", "vehicles used to gain access", "vehicles used in the commission of the crime".

If records matching multiple terms cannot be de-duplicated, raw hit counts by term are acceptable if you state records may be counted more than once. No manual validation is requested. I accept that results may contain false positives or incidents outside scope, provided this limitation is stated. If searching all fields would exceed the cost limit, an MO/method-field search alone is acceptable. A single combined count covering both (a) & (b) is acceptable where the search cannot distinguish between them.

If compliance would exceed the Section 12 cost limit, please apply this refinement order: (a), then (b), then (d), then (c), with the most recent years first. If further refinement is required, please provide advice & assistance under Section 16 before refusing the request.

I am content for counts below 5 to be reported as "<5". Where annual figures are reported as "<5", please also consider providing an unsuppressed total for the full 2021-2025 (or 2021/22-2025/26) period where disclosure would not create identification or other disclosure risks.

If easily stated without further searching, please also indicate:

- * Which offence classification(s) each count falls under; and**
- * Whether "ram raid" incidents are recorded under a specific MO, attack-method or method-of-entry code.**

Please note the 2022 occurrence is the same as question a above.

Calendar Year	HO Description	Entry Method	Entry Tools	Summary
2021	Other criminal damage, other (Under £5000.00 damage)	;Ram raid;		Known offender has deliberately driven his vehicle into the gates, causing damage to escape from police.

2022	Burglary Business and Community	;Ram raid;	;Other;	Business has been broken into by forced entry through the shutters, pedal bikes have been taken from within
2024	Theft if not classified elsewhere	;Ram raid;	;Unknown;	Unknown offenders have caused damage to fencing in order to gain entry in yard. They have attempted to steal a flatbed trailer with a cherry picker on.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 26/08/2026