



Response Date:21/07/2026

**2026/697 - Mailbox tampering or damage in your area**

In response to your recent request for information regarding;

**Under the Freedom of Information Act 2000, I would like to request the following information held by your force.**

**For the period 1 January 2020 to 31 December 2025:**

- 1. The total number of recorded incidents involving damage to, or tampering with, postboxes (Royal Mail pillar boxes, wall boxes, or lamp boxes) within your force area. This may be recorded under categories such as criminal damage, arson, theft, or attempted theft from a postal receptacle.**
- 2. For each incident, if held, please provide the following details (in spreadsheet format where possible):**
  - **Date of incident**
  - **Location (street name, postcode district, or ward/neighbourhood — I am not requesting exact addresses if this would breach personal data protections)**
  - **Nature/type of damage or tampering (e.g. arson, forced opening, glue/fishing device used to steal mail, physical vandalism, graffiti)**
- 3. If incident-level data cannot be provided within the cost limit, please provide a summary breakdown by:**
  - **Neighbourhood/ward or postcode district (to identify hotspots)**
  - **Type/cause of damage (to identify most common causes)**

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Glan-y-Don, Bae Colwyn LL29 8AW

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Yn gwne

fyw, gweithio ac ymweld yn y DU

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Occurrences reported 2020-2025 WITH KEYWORD SEARCH FOR "post box", "postbox", "mail box" or "mailbox" or "lamp box" or "pillar box" or wall box" in the occurrence summary:

| Year | Occ. Ward | HO Code | HO Description                                                 | Summary                                                                                                                                                                                                       |
|------|-----------|---------|----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2020 | WCW17     | 056/02  | Arson not endangering life                                     | Unknown offender/s have set fire to a coat in the hallway of a house converted into 5 flats. Damage was caused to the residents post box.                                                                     |
| 2020 | YMW03     | 049/10  | Theft if not classified elsewhere                              | IP reports that offender has forced entry to mailbox and taken items from within.                                                                                                                             |
| 2020 | YMW03     | 049/10  | Theft if not classified elsewhere                              | Aggrieved reporting his mail box has been broken into and the contents stolen                                                                                                                                 |
| 2020 | WRW02     | 049/10  | Theft if not classified elsewhere                              | Y035439 -- UNKNOWN OFFENDERS HAVE ATTENDED AT LOCATION AND HAVE REMOVED RED POST BOX FROM RURAL LOCATION                                                                                                      |
| 2020 | WCW19     | 149/00A | Other criminal damage to a residence ( Under £5000.00 damage ) | DAMAGE CAUSED TO MAIL BOX AT HALLWAY TO COMMUNAL FLATS                                                                                                                                                        |
| 2020 | FNW08     | 049/10  | Theft if not classified elsewhere                              | IP reporting that unknown persons have taken mail from his mail box at location. The mail has been opened and the packaging found discarded.                                                                  |
| 2020 | YMW07     | 056/01  | Arson endangering life                                         | Sometime overnight unknown offender has attended at the victims front door, the offenders have then used means unknown to set the front door on fire, the left hand side of the post box has been set on fire |
| 2020 | FNW04     | 049/10  | Theft if not classified elsewhere                              | UNKNOWN OFFENDERS HAVE STOLEN A RED PILLAR BOX FORM THE GATE POST AT THE FRONT OF THE DRIVEWAY,                                                                                                               |
| 2020 | CRW08     | 049/10  | Theft if not classified elsewhere                              | CALLER REPORTING THAT HIS OLD PASSPORT HAS BEEN TAKEN FROM HIS UNSECURE MAIL BOX THAT IS SITUATED IN THE COMMUNAL AREA OF THE BLOCK                                                                           |
| 2020 | FNW15     | 125/09  | Causing intentional                                            | A male has attended outside the IP's home address in the early hours of the morning banging on the door and shouting                                                                                          |

|      |       |         |                                                                |                                                                                                                                                                                                                                                                        |
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|      |       |         | harassment, alarm or distress (Sec 4A)                         | abuse, scaring the IP. He then stole some post from the IP's postbox before leaving.                                                                                                                                                                                   |
| 2020 | DCW01 | 049/10  | Theft if not classified elsewhere                              | Persons unknown have attended at an abandoned manor house and have stolen mail from the mailbox at the location.                                                                                                                                                       |
| 2020 | CRW05 | 028/03A | Burglary Residential (Dwelling)                                | IP REPORTED THAT AN UNKNOWN OFFENDER HAS STOLEN ITEMS FROM HIS POST BOX AND HIS SHED.                                                                                                                                                                                  |
| 2020 | DCW10 | 049/10  | Theft if not classified elsewhere                              | CALLER REPORTING SHE CAN SEE SUSPECT OUTSIDE THROUGH HER CCTV SYSTEM AND HE IS TAKING MAIL FROM THE MAIL BOXES. UPON OFFICER INVOLVEMENT SUSPECT WAS WANTING TO ENTER HIS SISTERS FLAT NEXT DDOR COULD NOT GET ENTRY AND THEN WENT THROUGH RUBBISH AND THE MAIL BOXES. |
| 2021 | WCW20 | 149/00A | Other criminal damage to a residence ( Under £5000.00 damage ) | KNOWN OFFENDER HAS CAUSED DAMAGE TO A FRONT DOOR, LETTERBOX ,POSTBOX AND PADLOCK                                                                                                                                                                                       |
| 2021 | CRW08 | 049/10  | Theft if not classified elsewhere                              | unknown offender has been stealing post/parcels delivered to the communal post box at the location, which belonged to the victim.                                                                                                                                      |
| 2021 | CRW20 | 049/10  | Theft if not classified elsewhere                              | Inft reporting a neighbour has kept hold of her 2 parcels which postman has delivered to wrong post box accidentally.                                                                                                                                                  |
| 2021 | WCW18 | 042/00  | Theft of mailbag or postal packet.                             | Caller reporting that unknown person has taken the contents of her mail box                                                                                                                                                                                            |
| 2021 | DCW09 | 195/94  | Harassment                                                     | Victim reports that his neighbour has damaged his mail box                                                                                                                                                                                                             |
| 2021 | WRW19 | 149/00D | Other criminal damage, other ( Under £5000.00 damage )         | UNKNOWN OFFENDERS HAVE DAMAGED THE POST BOX AT THE LOC ADDRESS IT HAS BEEN FORCED OPEN AND IS EMPTY, NOT KNOWN IF ANYTHING STOLEN.                                                                                                                                     |
| 2021 | YMW16 | 049/10  | Theft if not                                                   | inft reporting that her post box has been damaged, inft                                                                                                                                                                                                                |

|      |       |         |                                                                                        |                                                                                                                                                                                              |
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|      |       |         | classified elsewhere                                                                   | suspects that the suspect has attempted to gain access to the post box as it has been bent.                                                                                                  |
| 2021 | FNW11 | 149/00B | Other criminal damage to a building - business and community ( Under £5000.00 damage ) | SUSPECT PUTS HIS HANDS IN THE POST BOX AND RIPS IT OFF THE WALL                                                                                                                              |
| 2021 | GNW06 | 149/00A | Other criminal damage to a residence ( Under £5000.00 damage )                         | Inft reporting unknown offenders have caused criminal damage to house name and mail box by spraying paint over them .                                                                        |
| 2021 | WCW07 | 049/10  | Theft if not classified elsewhere                                                      | U/K PERSON HAS STOLEN A DISABILITY BLUE BADGE FROM A POST BOX AT THE OFFENCE LOCATION                                                                                                        |
| 2021 | GNW06 | 039/00  | Theft from the person of another.                                                      | Inft reporting unknown offenders have caused criminal damage to house name and mail box by spraying paint over them                                                                          |
| 2021 | GSW23 | 049/10  | Theft if not classified elsewhere                                                      | IP reporting that the draw from her post box has been taken and also damage caused to the outside of her property.                                                                           |
| 2022 | CRW14 | 049/10  | Theft if not classified elsewhere                                                      | Property belonging to inft's late friend has had 2 personal post boxes stolen from outside but has also had the padlock from the main gate grinded off.                                      |
| 2022 | DCW11 | 056/02  | Arson not endangering life                                                             | UNKNOWN OFFENDER HAVE SET LIGHT TO A POST BOX CAUSING DAMAGE.                                                                                                                                |
| 2022 | WCW08 | 049/10  | Theft if not classified elsewhere                                                      | IP reporting his neighbour has been seen to steal his mail from his previous address' postbox. The IP states this is an on-going issue and she has been stealing his post for some time now. |
| 2022 | WCW08 | 195/94  | Harassment                                                                             | IP reporting his neighbour has been seen to steal his mail from his previous address' postbox. The IP states this is an                                                                      |

|      |       |         |                                                                |                                                                                                                                                                                                                                                                               |
|------|-------|---------|----------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      |       |         |                                                                | on-going issue and she has been stealing his post for some time now.                                                                                                                                                                                                          |
| 2022 | WCW08 | 049/10  | Theft if not classified elsewhere                              | Victim reporting that her mail is being stolen from their post box.                                                                                                                                                                                                           |
| 2022 | DCW11 | 049/10  | Theft if not classified elsewhere                              | Victim believes that his mail is being taken from his post box, which has been ongoing for months.                                                                                                                                                                            |
| 2022 | WXW08 | 0000A   | non crime occurrence                                           | initial report from security at the location that persons have broken into the building and are attempting to get entry to mail boxes within the building                                                                                                                     |
| 2022 | CRW20 | 049/10  | Theft if not classified elsewhere                              | named suspect is reported to have removed items using a grabber from the IP's post box after the items had been delivered.                                                                                                                                                    |
| 2022 | WCW15 | 049/10  | Theft if not classified elsewhere                              | inft a member of staff at the Post Office reporting that u/k suspect/s have stolen a small post box which had been attached to a pole.                                                                                                                                        |
| 2022 | DCW09 | 149/00A | Other criminal damage to a residence ( Under £5000.00 damage ) | Victim reports that his neighbour has damaged his mail box and mail and carved obscenities into his door                                                                                                                                                                      |
| 2022 | DCW15 | 056/02  | Arson not endangering life                                     | Knitted item on top of post box at location has been set on fire which has caused damage to the post box also.                                                                                                                                                                |
| 2022 | WXW12 | 049/10  | Theft if not classified elsewhere                              | unknown have removed a free standing cast iron post box from the offence location.                                                                                                                                                                                            |
| 2022 | DCW10 | 049/10  | Theft if not classified elsewhere                              | IP reporting unknown offender(S) have stolen his bank card from the post box in the communal area of the location. Transactions active on the account after the card was stolen.                                                                                              |
| 2022 | CRW14 | 049/10  | Theft if not classified elsewhere                              | Caller is reporting that he lives in shared accommodation and his mail has been going missing, Male stated that his letters sometimes get put behind the bar for him, on a table or in a post box, and he says his letters have been disappearing and he is not getting them. |
| 2022 | YMW03 | 149/00D | Other criminal                                                 | I.P REPORTING DAMAGE TO POST BOX OUTSIDE FLAT DOOR.                                                                                                                                                                                                                           |

|      |       |         |                                                        |                                                                                                                                                                                                                         |
|------|-------|---------|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      |       |         | damage, other ( Under £5000.00 damage )                |                                                                                                                                                                                                                         |
| 2022 | WCW20 | 049/10  | Theft if not classified elsewhere                      | Theft from mailbox of cards etc, unknown value. Informant away for 2 weeks, on return saw damage to letterbox, contents gone.                                                                                           |
| 2023 | WCW18 | 042/00  | Theft of mailbag or postal packet.                     | Caller reporting the theft of post from his postbox.                                                                                                                                                                    |
| 2023 | WRW11 | 049/10  | Theft if not classified elsewhere                      | IP REPORTING THAT KNOWN OFFENDER CAUSING ISSUES AT LOCATION .. SHE HAS CAUSED DAMAGE TO THE POST BOX BELONGING TO THE IP AND STOLEN LETTERS FROM WITHIN.                                                                |
| 2023 | YMW39 | ASBN    | ASB NUISANCE                                           | Has disclosed the suspect/s have caused damage to a home made postbox and previously to his electrics.                                                                                                                  |
| 2023 | YMW17 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | IP STATES THAT THE POST MAN HAS DAMAGED THE IPS POST BOX                                                                                                                                                                |
| 2023 |       | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | CALLER REPORTING THAT A RED ROYAL MAIL POST BOX HAS BEEN DAMAGED IT IS ON THE FLOOR AND LOOKS TO BE DAMAGED. CALLER HAS SAID THAT HE HAS TAKEN THE LETTERS OUT OF IT AND IS GOING TO PHONE ROYAL MAIL TO LET THEM KNOW. |
| 2023 | DCW03 | 049/10  | Theft if not classified elsewhere                      | UNKNOWN OFFENDER HAS STOLEN A LETTER FROM POST BOX OUTSIDE IPS BLOCK OF FLATS BELONGING TO IP                                                                                                                           |
| 2023 | DCW03 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | IP reporting that persons unknown have caused £50 of damage to his post box at the farm and have also been trespassing on the land.                                                                                     |
| 2023 | WCW09 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | Location is a holiday let, aggrieved reporting damage caused to the postbox for the address                                                                                                                             |

|      |       |         |                                                                |                                                                                                                                              |
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| 2023 | FSW19 | 049/10  | Theft if not classified elsewhere                              | IP reporting that unknown offender has stolen a spare key for his house that was hidden for a cleaner and has caused damage to the post box. |
| 2023 | DCW13 | 149/00A | Other criminal damage to a residence ( Under £5000.00 damage ) | STB damage has been caused to the postbox and items taken from within.                                                                       |
| 2023 | WXW04 | 049/10  | Theft if not classified elsewhere                              | theft from cards believed to have happened from the post box                                                                                 |
| 2023 | FNW06 | 149/00D | Other criminal damage, other ( Under £5000.00 damage )         | Caller has reported that a post box appears to have been damaged and possibly broken into.                                                   |
| 2023 | GSW37 | 049/10  | Theft if not classified elsewhere                              | Theft of postbox, contents and stand from sorting office                                                                                     |
| 2023 | YMW30 | 149/00D | Other criminal damage, other ( Under £5000.00 damage )         | Offender unknown has damaged the Post Box by breaking into it.                                                                               |
| 2023 | WRW18 | 049/10  | Theft if not classified elsewhere                              | Caller reporting the theft of a post box.                                                                                                    |
| 2023 | WRW18 | 049/10  | Theft if not classified elsewhere                              | Inft reporting on behalf of Royal mail that a Post Box has been stolen over weekend.                                                         |
| 2023 | WCW08 | 149/00D | Other criminal damage, other ( Under £5000.00 damage )         | Inft reporting criminal damage to their post box on the walll. Flap has been damaged.                                                        |
| 2023 | WRW29 | 149/00D | Other criminal damage, other                                   | IP REPORTING DAMAGE TO HIS POSTBOX.                                                                                                          |

|      |       |         |                                                        |                                                                                                                                                                                        |
|------|-------|---------|--------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      |       |         | ( Under £5000.00 damage )                              |                                                                                                                                                                                        |
| 2024 | WRW29 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | IP REPORTING THEIR POST BOX AND POST HAVE BEEN DAMAGED                                                                                                                                 |
| 2024 | WRW29 | 195/94  | Harassment                                             | IP reporting that his postbox has been pulled out of the ground and thrown down the track, he states that this is the third time this has happened within the last couple of months.   |
| 2024 | YMW12 | 049/10  | Theft if not classified elsewhere                      | caller reporting theft of post box from wall at the location                                                                                                                           |
| 2024 | GSW28 | 056/02  | Arson not endangering life                             | caller reporting arson damage to Royal Mail Box                                                                                                                                        |
| 2024 | WRW29 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | IP REPORTING THAT HIS POST BOX HAS BEEN DAMAGED.                                                                                                                                       |
| 2024 | WRW29 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | IP HAS REPORTED THAT HIS POST BOX HAS BEEN DAMAGED,                                                                                                                                    |
| 2024 | WXW08 | 042/00  | Theft of mailbag or postal packet.                     | suspect has been seen going into a mailbox and stealing letters/envelopes                                                                                                              |
| 2024 | GSW34 | 049/10  | Theft if not classified elsewhere                      | MOP reporting that on going to post a letter he has found that the post box has been removed and a bag of some sort placed over the post, no theft until Royal Mail confirms the theft |
| 2024 | WCW18 | 049/10  | Theft if not classified elsewhere                      | IP REPORTING THAT, HIS PARCEL HAD BEEN DELIVERED TO THE WRONG ADDRESS. THE SUSPECTS HAVE INDICATED THAT, THEY PUT IT BACK IN THE POST BOX.                                             |
| 2024 | FNW05 | 042/00  | Theft of                                               | caller reporting unknown offender has broken into post box at                                                                                                                          |



|      |       |         |                                                        |                                                                                                                                                             |
|------|-------|---------|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      |       |         | mailbag or postal packet.                              | the address and have stolen mail from within                                                                                                                |
| 2024 | GSW37 | 049/10  | Theft if not classified elsewhere                      | Person reporting theft of post box at location                                                                                                              |
| 2024 | CRW11 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | IP reporting damage to a postbox on a gate.                                                                                                                 |
| 2025 | GSW40 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | Caller reporting damage has been caused to his temporary post box.                                                                                          |
| 2025 | WXW13 | 030/02A | Burglary Business and Community                        | Theft from mailboxes and attempt theft of bike - CCTV available                                                                                             |
| 2025 | WXW13 | 030/02A | Burglary Business and Community                        | Theft from mailboxes and attempt theft of bike - CCTV available                                                                                             |
| 2025 | WCW18 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | Caller reprrting suspect unknown has damaged the lock on their post box, caller has found letters on the ground                                             |
| 2025 | WCW22 | 149/00D | Other criminal damage, other ( Under £5000.00 damage ) | CALLER REPORTED THAT A MALE SUSPECT WAS ATTEMPTING TO GET INTO HIS POST BOX LOCATED AT THE BOTTOM OF HIS DRIVE . SMALL AMOUNT OF DAMAGE CAUSED .            |
| 2025 | FNW17 | 049/10  | Theft if not classified elsewhere                      | Person reporting theft of post box                                                                                                                          |
| 2025 | FSW01 | 049/10  | Theft if not classified elsewhere                      | IP reports male has pulled up in vehicle and male has then looked over and has then removed their cast iron post box from location assisted by another male |
| 2025 | WCW17 | 049/10  | Theft if not                                           | IP reports that mail has been stolen from her mailbox.                                                                                                      |

|      |       |        |                                   |                                                                                                              |
|------|-------|--------|-----------------------------------|--------------------------------------------------------------------------------------------------------------|
|      |       |        | classified elsewhere              |                                                                                                              |
| 2025 | FSW01 | 049/10 | Theft if not classified elsewhere | Unknown suspects have attended the location and stolen a cast iron postbox from outside also causing damage. |

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST  
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 17/07/2026