



Response Date:07/07/2026

2026/672 - Rhyl callouts

In response to your recent request for information regarding;

Please provide details of police call-outs to the following categories of properties in Rhyl for the period 1 January 2026 to the most recent date for which figures are available:

- 1. Supported housing**
- 2. Houses in multiple occupation (HMOs)**
- 3. Hotels and B&Bs used as temporary or emergency accommodation by any local authority or housing provider**

For each incident, please provide:

- 1. Date of incident**
- 2. Time of incident (or time band, e.g. 00:00–03:59, if exact time is considered disclosive)**
- 3. The property location, preferably by full address; if you consider full addresses to be exempt, please provide at least the street name and postcode sector**
- 4. The incident type/category as recorded on your system (e.g. violence, criminal damage, antisocial behaviour, concern for safety, domestic incident, missing person, etc.)**
- 5. Whether an arrest was made (yes/no - and if yes, how many arrests made)**

If it is not possible to identify "supported housing", "HMOs" or "temporary/emergency accommodation" as categories on your system, please provide:

- 1. Any list, dataset or flags you hold which identify properties in Rhyl as supported housing, HMOs, or temporary/emergency accommodation; and**
- 2. Call-out data to those addresses, in the same format as above.**

If you consider that providing full addresses could identify individuals, I am happy for you to apply proportionate redaction (for example, replacing full house numbers

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www.heddlugogleddcymru.police.uk

Police Headquarters,
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www.northwales.police.uk

with a range or using street-level only), provided that the data remains useful for understanding patterns of demand and locations.

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record on our force system as we do not have address flags/classifications to identify a property as HMO/temp/emergency accommodation etc. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 06/07/2026