



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:08/07/2026

2026/640 - AI chatbots and mental health

In response to your recent request for information regarding;

Please provide the following information regarding logged incidents within your Force. I looking to understand how many police incidents have been linked to individuals experiencing distress following AI chatbot use.

To ensure this remains within Section 12 cost limits, please restrict this request to a basic, automated keyword search of your systems.

1. a) Between 1st January 2023 and the date of this request, how many total logged incidents contain one or more of the following specific text phrases within the log text or incident summary?

"ChatGPT"; "AI chatbot"

b) For any matches identified in Question 1 a), please provide a breakdown of the number of incidents by calendar year (2023, 2024, 2025, and 2026 to date).

For the identified matches, please provide:

c) The high-level incident opening or closure category (e.g., "Concern for Welfare", "Mental Health", "Domestic Incident").

d) Whether the incident resulted in a detention under Section 136 of the Mental Health Act.

A search has been conducted which resulted in one occurrence relating to ChatGPT in 2026. This was logged as a non crime occurrence.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 02/07/2026

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