



Response Date:08/07/2026

2026/620 - Community police hubs

In response to your recent request for information regarding;

Clarification requested

Please could you clarify Community Police Hub? Would this be a station where there are Neighbourhood Police Team Officers based there? Or Response?

Clarification received

From my understanding, a community police hub sits in neighbourhoods and PCSOs and officers can be embedded into the community. They are part of Safer Neighbourhood Teams or Neighbourhood Policing Teams, your force might have a different name but hopefully that helps.

Please see an example of a hub opening up in London:

https://x.com/Royal_Greenwich/status/1946271612694577643

- 1. Please provide a list of the community police hubs operated by your force. Please provide their addresses, and the date they opened, and whether these are staffed or allow for electronic reporting only.**

North Wales Police stations have accessible Neighbourhood Policing officers across the North Wales Police estate. In addition, officers will make themselves available in community settings with details of meetings published on the North Wales Police website.

In response to this FOI, the term community hub has been interpreted as a location outside of a police station or North Wales Police estate building where collaboration of partnership is in place to provide a 'community hub'.

Some local policing areas have collaborated with partners to utilise privately owned locations subject to local operational requirements.

- Wrexham 'Cop Shop' within the Indoor Bucher's Market opened in 2025
- Wrexham Bus Stop (old information office) opened in 2026.
- Caernarfon Library (Bangor Street) opened in 2025.

Opening times will be dependent on resources, availability of resources subject to operational demand and local agreements with partners. These will always be in person. A report of anti-social behaviour or crime can be made at these locations in person. Or any member of the public can report a crime or anti-social behaviour electronically via web reporting, webchat, 101 or 999.

2. If any community police hubs have been closed in the last five years, please provide their location and the date they closed.

As point 1. Within the scope of the FOI, Neighbourhood Policing teams will endeavour to make themselves accessible and available subject to local demand, requests and partnerships. We do not have this information, however no police stations have closed without alternative local hub or station.

- 3. Please state the number of reports filed at each hub in each of the last five calendar years.**
- 4. Please provide the number of these reports received at each hub that were "crimed" by being recorded as an offence in each of the last five calendar years.**
- 5. Of these "crimed" offences reported at each hub please provide a breakdown of the offences recorded by Home Office recording code for each of the last five calendar years.**
- 6. Of these "crimed" offences reported at each hub please provide a breakdown of offences by outcome (such as a charge/summons or no suspect identified, or if investigations are ongoing) for each of the last five calendar years.**

This information is not available. A manual trail could be made; however it would take significant amount of time and the data may not be accurate. Incidents or Crimes are usually recorded at the location of the incident and location of "where" reported is not always recorded. The report location would either be under the officer's collar number or location reported.

To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 01/07/2026