



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 24/06/2026

2026/611 - Police Force Attendance Rates

Although excess cost removed the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

In response to your recent request for information regarding;

**For years 2024/25 and 2025/26 please provide the following:
For the following recorded crime categories, please state both a raw number and percentage of reports that resulted in physical police attendance at the scene or victim's address:**

- 1) Hate Crimes (All types)**
- 2) Residential Burglary**
- 3) Robbery**
- 4) Vehicle Theft**
- 5) Assault**
- 6) Grievous Bodily Harm**
- 7) Sexual Assault**

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

Please note:

Arrival times are captured in ICAD which may not have the same event categories as the ones listed above - a list of events by the disposal category has been provided. Attendance data is based on the events with an arrive data time captured; there is likely to be further attendances without the time captured but this would need a manual review.

Hate crime is not an event type - have included events with a prejudice NSIR tag

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
Making North Wales the safest place to live, work and visit in the UK**

2024/25

Incidents + Prejudice NSIR Tag	Events + Arrive Time Recorded
5905	1477

Event Disposal Description	Events	Events + Arrive Time Recorded
ABANDONED_TELEPHONE_CALL	17892	582
ABDUCTION	10	8
ABSCONDER/AWOL	7	6
ABSTRACTING_ELECTRICITY	7	1
ADVICE_ONLY_MATTER	1408	221
ANIMAL/WILDLIFE_RELATED	454	95
ANTI_SOCIAL_BEHAVIOUR_ENVIRONMENTAL	436	53
ANTI_SOCIAL_BEHAVIOUR_NUISANCE	6147	2521
ANTI_SOCIAL_BEHAVIOUR_PERSONAL	7007	1309
ARSON	452	180
ASSAULT_POLICE	234	116
ASSAULT_S.47	582	264
ATTEMPTED_MURDER	1	1
BAIL/CURFEW_CHECK	122	28
BIGAMY	1	0
BLACKMAIL	280	65
BREACH_OF_AN_INJUNCTION	663	252
BREACH_OF_BAIL	655	225
BURGLARY_BUSINESS_AND_COMMUNITY	546	398
BURGLARY_RESIDENTIAL	1063	752
CHILD_ABDUCTION	4	3
CHILD_SEX_OFFENDER_DISC_SCHEME	56	1
CIVIL_DISPUTE	170	50
COLLAPSE/ILLNESS_INJURY	64	23
COMMON_ASSAULT	5884	2928
CONCERN_FOR_SAFETY	10362	7437
CONTACT_RECORD	37812	5568
CRIM/DAMAGE_ENDANGERING_LIFE	103	55
CRIMINAL_DAMAGE	4670	1435

DANGEROUS_DOGS	1352	296
DISSATISFACTION	1963	62
DOMESTIC	9254	6279
DOMESTIC_INVOLVING_ADULTS	884	594
DOMESTIC_INVOLVING_JUVENILES	42	33
DOMESTIC_VIOLENCE_DISCLOSURE_SCHEME	656	4
DRINK_DRUG_DRIVING	1833	1448
DRUGS_OFFENCES(INC.TRAFFICKING)	1218	586
EXTORTION	3	1
FALSE_ALARM_AUDIBLE_ONLY	109	27
FALSE_ALARM_INTRUDER	586	435
FALSE_ALARM_MONITORING_STATION_WITHDRN	6	2
FALSE_ALARM_PERSONAL_ATTACK	166	121
FALSE_ALARM_POLICE_INSTALLED	15	2
FIREARM_OFFENCES_SUMMARY_ONLY	12	8
FIREARMS_OFFENCES	44	31
FLOOD	176	14
FLY_TIPPING	54	3
FORGED_COINAGE_ETC.	55	4
FORGERY/USE_FALSE_PRESCRIPTION	4	0
FRAUD	1329	136
GOING_EQUIPPED	7	5
HANDLING_STOLEN_GOODS	10	3
HARRASSMENT	4599	577
HATE RELATED	922	441
HIGHWAY_DISRUPTION	8841	3653
HOAX_CALLS_EMERGENCY_SERVICES	85	19
IMMIGRATION	3	1
INDUSTRIAL_INCIDENT/ACCIDENT	2	1
INSECURE_PREMISES/PROPERTY	14	10
INTERFERENCE_WITH_MOTOR_VEH.	220	99
KIDNAP/HIJAK/FALSE_IMPRISON	10	9
LICENSING	6	0
LOST/FOUND_PROPERTY/FOUND_PERSON	137	20
MAKING_OFF	601	36

MENTAL_HEALTH	97	9
MESSAGE_FOR_DELIVERY	1606	411
MISSING_PERSON_ABSENT	1	1
MISSING_PERSON_HIGH_RISK	218	206
MISSING_PERSON_LOW_RISK	135	72
MISSING_PERSON_MEDIUM_RISK	3218	2251
MODERN_SLAVERY	8	3
MURDER	5	3
OBSCENE_MATERIAL_POSSESSION	2	0
OTHER_AIR/MARITIME/RAILWAY	11	6
OVERNIGHT_ARREST	2552	1288
PERJURY	3	0
PERVERTING_COURSE_OF_JUSTICE	5	0
POLICE_GENERATED_RESOURCE_ACTIVITY	6446	3863
POLICE_PURSUITS	35	30
PROTEST_DEMONSTRATION	26	11
PUBLIC_ORDER_CRIMES	4096	2933
RAPE	563	325
RECALL_TO_PRISON	616	241
ROAD_RELATED_OFFENCE	6456	1381
ROBBERY/ASS.WITH_INTENT_TO_ROB	140	117
RTC_DAMAGE_ONLY	2599	1075
RTC_DEATH	14	14
RTC_MINOR_INJURY	865	617
RTC_NON_REPORTABLE	2396	896
RTC_SERIOUS_INJURY	171	158
SATISFACTION	68	3
SEXUAL_ASSAULT	620	227
SEXUAL_CONDUCT	973	281
SHOPLIFTING	4291	954
SUDDEN/SUSPICIOUS_DEATH	1417	1385
SUSPICIOUS_CIRCUMSTANCES/OBJECT	10921	5908
TAKING_CONVEYANCE_(NOT_M/VEH)	1	0
THEFT_BY_AN_EMPLOYEE	38	3
THEFT_FROM_MACHINE_OR_METER	4	1

THEFT_FROM_PERSON	169	44
THEFT_FROM_VEHICLE	434	105
THEFT_OF_MAIL	19	0
THEFT_OTHER	2857	286
THEFT_PEDAL_CYCLE	296	36
THREAT/CONSPIRE_TO_MURDER	3067	815
THREAT/POSS._INT_COMM_DAMAGE	375	107
TOBACCO/SALE_TO_JUVENILE	1	1
TRUANCY	19	4
UTMV_(MOTOR_VEHICLES_ONLY)	492	256
VIOLENT_DISORDER	4	4
WOUNDING	166	134

2025/26

Incidents + Prejudice NSIR Tag	Events + Arrive Time Recorded
6400	1658

Event Disposal Description	Events	Events + Arrive Time Recorded
ABANDONED_TELEPHONE_CALL	19074	696
ABDUCTION	8	7
ABSCONDER/AWOL	17	12
ABSTRACTING_ELECTRICITY	5	1
ADVICE_ONLY_MATTER	1233	213
AGGRAVATED_VEHICLE_TAKING	1	1
ANIMAL/WILDLIFE_RELATED	508	126
ANTI_SOCIAL_BEHAVIOUR_ENVIRONMENTAL	383	67
ANTI_SOCIAL_BEHAVIOUR_NUISANCE	5714	2462
ANTI_SOCIAL_BEHAVIOUR_PERSONAL	6522	1278
ARSON	450	186
ASSAULT_POLICE	270	119
ASSAULT_S.47	311	234
ATTEMPTED_MURDER	1	1
BAIL/CURFEW_CHECK	82	23
BETTING_AND_GAMING_OFFENCES	1	0
BLACKMAIL	302	77

BREACH_OF_AN_INJUNCTION	714	247
BREACH_OF_BAIL	968	323
BURGLARY_BUSINESS_AND_COMMUNITY	427	341
BURGLARY_RESIDENTIAL	1062	834
CHILD_ABDUCTION	2	2
CHILD_SEX_OFFENDER_DISC_SCHEME	70	1
CIVIL_DISPUTE	129	37
COLLAPSE/ILLNESS_INJURY	80	21
COMMON_ASSAULT	6299	3207
CONCERN_FOR_SAFETY	10206	7739
CONTACT_RECORD	37086	5776
CRIM/DAMAGE_ENDANGERING_LIFE	143	79
CRIMINAL_DAMAGE	4414	1585
DANGEROUS_DOGS	1239	247
DISSATISFACTION	2237	93
DOMESTIC	9728	6657
DOMESTIC_INVOLVING_ADULTS	1082	824
DOMESTIC_INVOLVING_JUVENILES	82	72
DOMESTIC_VIOLENCE_DISCLOSURE_SCHEME	979	1
DRINK_DRUG_DRIVING	1796	1442
DRUGS_OFFENCES(INC.TRAFFICKING)	1387	674
EXTORTION	5	2
FALSE_ALARM_AUDIBLE_ONLY	90	25
FALSE_ALARM_INTRUDER	498	373
FALSE_ALARM_MONITORING_STATION_WITHDRN	10	2
FALSE_ALARM_PERSONAL_ATTACK	171	111
FALSE_ALARM_POLICE_INSTALLED	31	8
FIREARM_OFFENCES_SUMMARY_ONLY	9	7
FIREARMS_OFFENCES	63	40
FLOOD	122	3
FLY_TIPPING	52	3
FORGED_COINAGE_ETC.	178	20
FORGERY/USE_FALSE_PRESCRIPTION	6	3
FRAUD	1466	169
GOING_EQUIPPED	3	3

HANDLING_STOLEN_GOODS	12	1
HARRASSMENT	5051	648
HATE RELATED	1058	662
HIGHWAY_DISRUPTION	9305	4160
HOAX_CALLS_EMERGENCY_SERVICES	81	21
IMMIGRATION	5	4
INDUSTRIAL_INCIDENT/ACCIDENT	2	2
INSECURE_PREMISES/PROPERTY	21	14
INTERFERENCE_WITH_MOTOR_VEH.	312	166
KIDNAP/HIJAK/FALSE_IMPRISON	15	11
LICENSING	6	1
LOST/FOUND_PROPERTY/FOUND_PERSON	125	20
MAKING_OFF	340	38
MENTAL_HEALTH	52	8
MESSAGE_FOR_DELIVERY	1773	496
MISSING_PERSON_ABSENT	3	3
MISSING_PERSON_HIGH_RISK	231	214
MISSING_PERSON_LOW_RISK	180	131
MISSING_PERSON_MEDIUM_RISK	3826	3045
MISSING_PERSON_UNAUTHORISED_ABSENCE	1	1
MODERN_SLAVERY	10	5
MURDER	4	3
OBSCENE_MATERIAL_POSSESSION	1	0
OTHER_AIR/MARITIME/RAILWAY	32	10
OVERNIGHT ARREST	3317	1512
PERJURY	5	0
PERVERTING_COURSE_OF_JUSTICE	10	2
POLICE_GENERATED_RESOURCE_ACTIVITY	7114	4666
POLICE_PURSUITS	23	20
PROTEST_DEMONSTRATION	26	14
PUBLIC_ORDER_CRIMES	4159	3093
RAPE	647	343
RECALL_TO_PRISON	809	360
RIOT	1	0
ROAD_RELATED_OFFENCE	7603	1833

ROBBERY/ASS.WITH_INTENT_TO_ROB	127	112
RTC_DAMAGE_ONLY	2990	1175
RTC_DEATH	28	27
RTC_MINOR_INJURY	836	607
RTC_NON_REPORTABLE	2460	1014
RTC_SERIOUS_INJURY	195	190
SATISFACTION	73	3
SEXUAL_ASSAULT	681	303
SEXUAL_CONDUCT	1157	398
SHOPLIFTING	4701	971
SOCIAL_WELFARE	1	1
SUDDEN/SUSPICIOUS_DEATH	1387	1374
SUSPICIOUS_CIRCUMSTANCES/OBJECT	10627	6240
THEFT_BY_AN_EMPLOYEE	32	2
THEFT_FROM_MACHINE_OR_METER	6	3
THEFT_FROM_PERSON	190	59
THEFT_FROM_VEHICLE	346	111
THEFT_OF_MAIL	42	3
THEFT_OTHER	3089	354
THEFT_PEDAL_CYCLE	290	26
THREAT/CONSPIRE_TO_MURDER	4295	1069
THREAT/POSS._INT_COMM_DAMAGE	493	140
TRUANCY	8	1
UTMV_(MOTOR_VEHICLES_ONLY)	489	243
VIOLENT_DISORDER	1	1
WOUNDING	147	131

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 23/06/2026