



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 18/06/2026

2026/606 - Complaints of racism against a police officer or officers

In response to your recent request for information excess cost is relevant which removes the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Please provide the following information for the period 1 January 2020 to 31 December 2025:

Please note that our response runs from 01/02/2020 when the complaints legislation changed and we commenced recording matters using the IOPC Complaint Factors.

The report has been run against the national IOPC Complaint Factor of F6, as below:

F	Discriminatory behaviour	This includes any issue where an element of discrimination was involved or was perceived to be involved. It also includes any instances where the possible discriminatory behaviour is identified by the person receiving, recording, or investigating a complaint. Complaints in this category can be organisational or can be about individual behaviour.
	F1 Age	
	F2 Disability	Discrimination means treating someone (or a group) less favourably than another person (or group) because of a protected characteristic. This includes discriminatory behaviour via social media. Complaints that mention a protected characteristic, but do not complain of being treated differently or less favourably because of it, should not be recorded in this category.
	F3 Gender reassignment	
	F4 Pregnancy and maternity	
	F5 Marriage and civil partnership	Discrimination may be committed (or perceived) on the grounds of age, disability, gender reassignment, pregnancy and maternity, marriage and civil partnership, race, religion or belief, sex (previously 'gender'), or sexual orientation. The specific grounds of discrimination should be identified and recorded for each allegation. When recording an allegation in this category, a sub-category should be selected.
	F6 Race	
	F7 Religion or belief	This also covers discrimination of other identifiable groups not protected under the Equality Act 2010, such as homeless people, those with mental health conditions or sex workers, or alternative sub-culture groups such as goths, emos or punks. Discrimination on these grounds should be recorded with the sub-category 'other'.
	F8 Sex	
	F9 Sexual orientation	
	F10 Other	

1. The total number of allegations, complaints, or misconduct reports alleging racism, racial discrimination, racial harassment, or racially discriminatory behaviour made against police officers and/or police staff.

The following results will show a total of all allegations recorded for the period of 01/02/2020 to 31/12/2025. The results are based on all allegations recorded under the F6 "Race" Category. There has been a total of 59 allegations for the reporting period.

For conduct cases there is no defined field for the recording of "RACE", it would require a manual search of approx. 300 cases across the 5 years. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

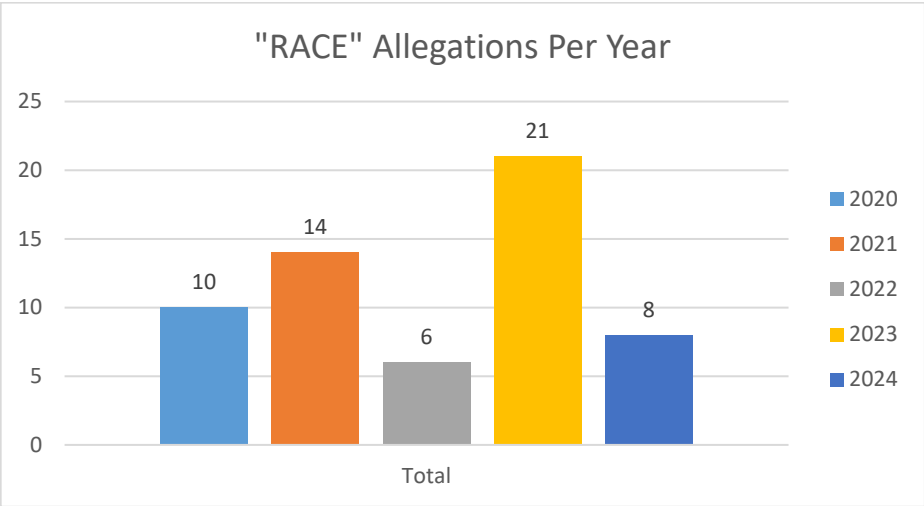
Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

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information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

2. For each allegation or complaint, please provide:
* The year in which the allegation was made.

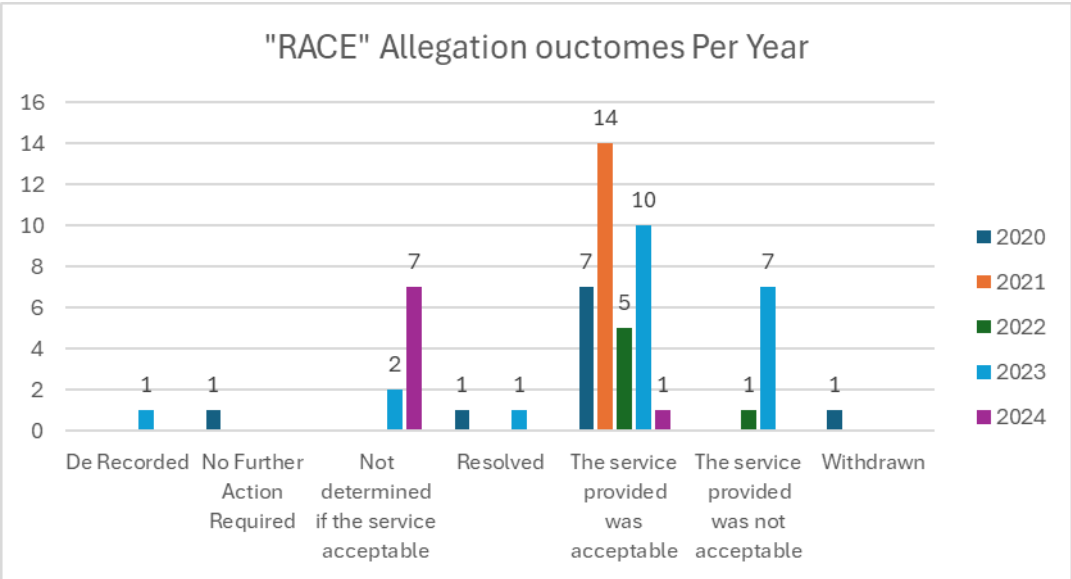


There are no "RACE" allegations recorded for 2025.

* The ethnicity of the complainant, where recorded.
Please see attached Excel for detail

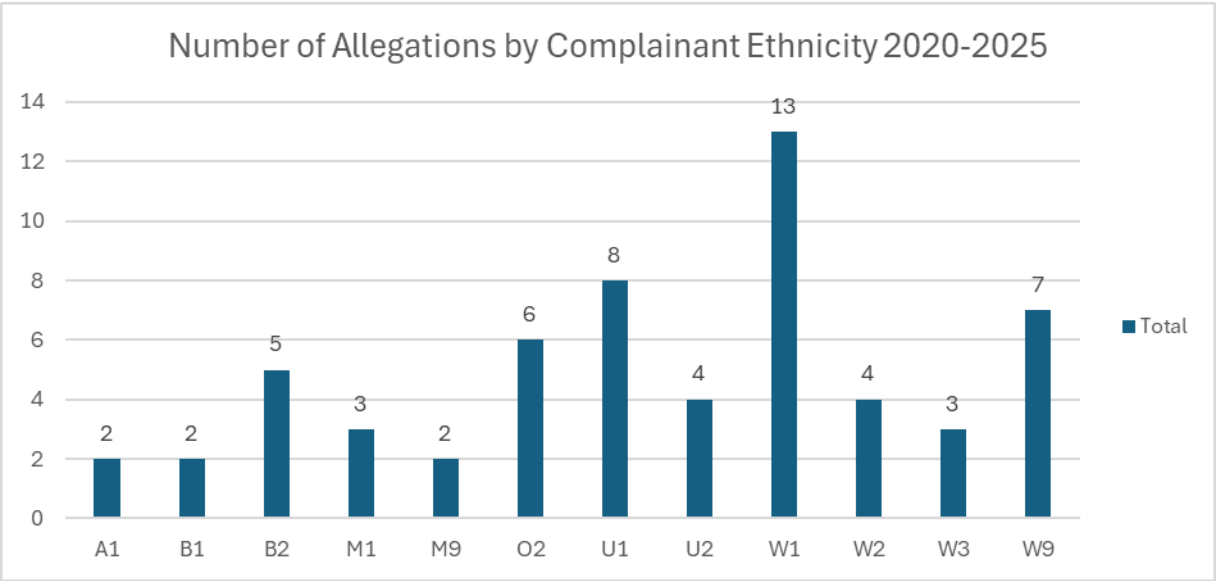
* The ethnicity of the officer or member of police staff who was the subject of the allegation, where recorded.
Please see attached excel for detail

* Whether the allegation was upheld, not upheld, withdrawn, discontinued, or remains under investigation.

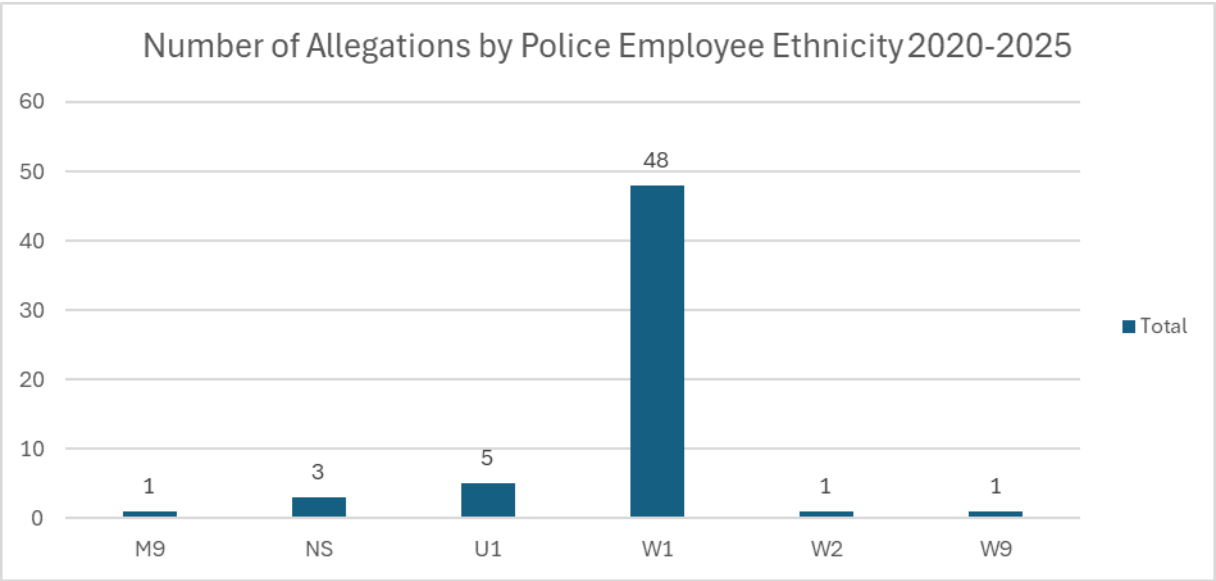


All cases have been finalised

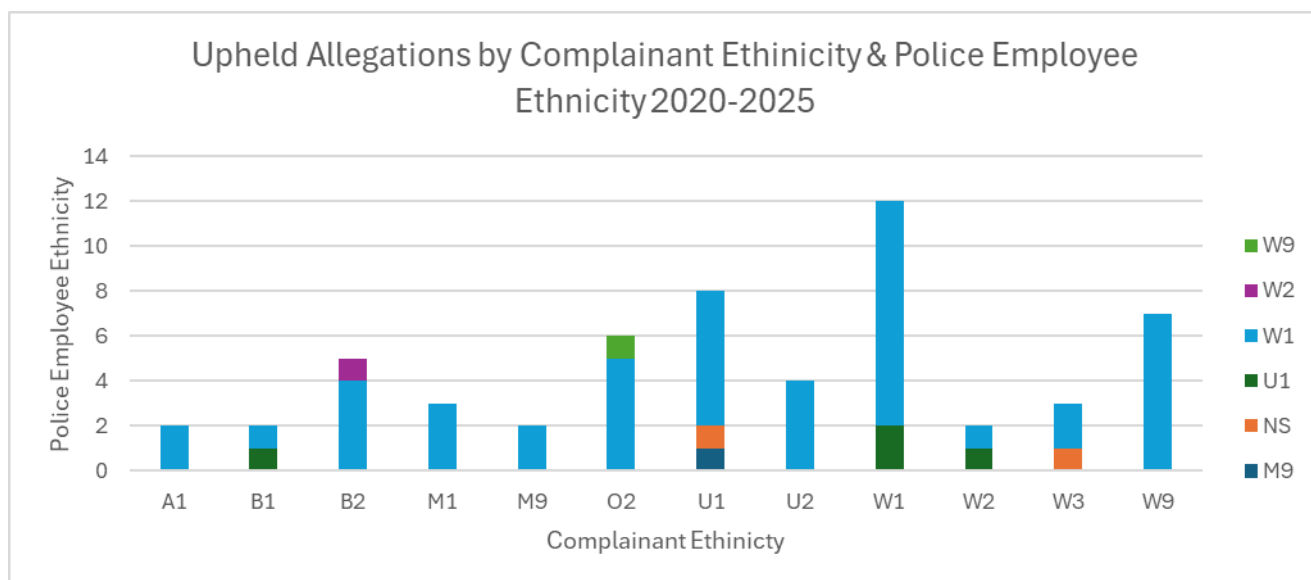
3. If individual-level information would exceed cost limits or engage exemptions, please provide the information in aggregated form showing:
* The number of allegations by ethnicity of complainant.



* The number of allegations by ethnicity of the officer or staff member complained about.



* The number of upheld allegations by ethnicity of complainant and alleged perpetrator, where recorded.
There were 56 Upheld Allegations 2020-2025.



U1 – Unknown
NS – Not Stated

4. Please provide any guidance, policy documents, or recording standards used by the force when categorising allegations of racism or racial discrimination.

We adopt the guidance set out by the IOPC as below:

[Guidance on capturing data about police complaints | Independent Office for Police Conduct \(IOPC\)](#)

Where ethnicity data is not recorded, please indicate this and provide the number of cases for which ethnicity was unknown or not stated.

For Complainants Ethnicity –
Unknown – 12
For Police Employee Ethnicity –
Not Stated – 3
Unknown – 5

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 15/06/2026

Year	Complainant Ethnicity	Police Employee Ethnicity	Outcome
2024	W9	W1	Not determined if the service acceptable
2024	W9	W1	Not determined if the service acceptable
2024	W9	W1	Not determined if the service acceptable
2024	W9	W1	Not determined if the service acceptable
2024	W9	W1	Not determined if the service acceptable
2024	W9	W1	Not determined if the service acceptable
2024	U1	W1	Not determined if the service acceptable
2024	U2	W1	The service provided was acceptable
2023	U2	W1	The service provided was acceptable
2023	O2	W1	The service provided was acceptable
2023	W1	U1	De Recorded
2023	W1	W1	The service provided was not acceptable
2023	W1	W1	The service provided was not acceptable
2023	W1	W1	The service provided was not acceptable
2023	U1	W1	Not determined if the service acceptable
2023	U1	W1	Not determined if the service acceptable
2023	O2	W9	The service provided was not acceptable
2023	O2	W1	The service provided was not acceptable
2023	O2	W1	The service provided was not acceptable
2023	O2	W1	The service provided was not acceptable
2023	O2	W1	The service provided was acceptable
2023	B2	W1	The service provided was acceptable
2023	B1	U1	Resolved
2023	W1	W1	The service provided was acceptable
2023	U1	W1	The service provided was acceptable
2023	W1	W1	The service provided was acceptable
2023	M9	W1	The service provided was acceptable
2023	M9	W1	The service provided was acceptable
2023	W1	U1	The service provided was acceptable
2022	W1	U1	The service provided was not acceptable
2022	W2	W1	The service provided was acceptable
2022	W1	W1	The service provided was acceptable
2022	B2	W2	The service provided was acceptable
2022	W1	W1	The service provided was acceptable
2022	U2	W1	The service provided was acceptable
2021	W3	W1	The service provided was acceptable
2021	W3	W1	The service provided was acceptable
2021	W3	NS	The service provided was acceptable
2021	W1	W1	The service provided was acceptable
2021	W2	U1	The service provided was acceptable
2021	U2	W1	The service provided was acceptable
2021	U1	W1	The service provided was acceptable
2021	U1	W1	The service provided was acceptable
2021	B1	W1	The service provided was acceptable
2021	M1	W1	The service provided was acceptable
2021	M1	W1	The service provided was acceptable

2021	W1	W1	The service provided was acceptable
2021	M1	W1	The service provided was acceptable
2021	W1	W1	The service provided was acceptable
2020	A1	W1	The service provided was acceptable
2020	W2	NS	Withdrawn
2020	A1	W1	The service provided was acceptable
2020	W9	W1	The service provided was acceptable
2020	W2	W1	No Further Action Required
2020	B2	W1	The service provided was acceptable
2020	B2	W1	The service provided was acceptable
2020	B2	W1	The service provided was acceptable
2020	U1	NS	Resolved
2020	U1	M9	The service provided was acceptable