



Response Date:08/06/2026

2026/551 - Welsh ambulance staff

In response to your recent request for information regarding;

Under the Freedom of Information Act 2000, I would like to request the following information for the period January 2021 to the present date.

Please provide:

- 1. The number of incidents where Welsh ambulance staff have reported a relative, bystander, or member of the public to the police following help given during a medical emergency.**
- 2. Where recorded, please provide a breakdown of:**
 - the nature of the allegation or reason for referral/reporting;
 - whether the individual assisting was identified as a healthcare professional or medically trained person for example a doctor, nurse or paramedic;
 - whether the person assisting was a relative/family member or unrelated bystander;
 - the outcome category recorded by the ambulance service (for example safeguarding referral, assault allegation, interference with treatment, inappropriate restraint, or other category used internally).
- 3. Any statistics held regarding complaints, safeguarding referrals, or police referrals arising from:**
 - CPR or emergency medical interventions performed by relatives or bystanders;
 - patient management during medical emergencies;
 - administration of emergency assistance by off-duty healthcare professionals.
- 4. Copies of any current policies, guidance, training materials, or operational procedures relating to:**
 - reporting members of the public or relatives to police following emergency intervention;
 - interaction with off-duty healthcare professionals at emergency scenes;
 - handling situations where relatives or bystanders assist in patient care before or during ambulance attendance.
- 5. Outcome information for such incidents, where recorded, including:**
 - arrests;
 - voluntary interviews;
 - charges;
 - cautions;
 - community resolutions;
 - no further action outcomes;
 - or cases discontinued.

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

If exact statistics are not centrally recorded, please provide any information held in a searchable form, including incident classifications, complaint categories, or referral logs that may reasonably identify such cases.

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information for one year alone is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 05/06/2026