



Response Date:09/04/2026

2026/382 - Failure to display identification

In response to your recent request for information regarding;

Can you please provide the number of misconduct or disciplinary cases involving police officers, where the allegation or finding included failure to display identification or properly wear mandatory identification while on duty? This should include name badges, shoulder numbers, epaulettes, warrant cards and any other compulsory identification.

For each case, please provide the outcome and the year the case was recorded.

Please limit the scope of this request from 1st January 2021 to present

Our information is set up and searchable for our policing purposes. There are no IOPC complaint factors that separate out such complaints. To obtain the information in the format you have requested would involve manually reviewing each complaints over 5 years, this would involve over 3000 complaint cases, which would generate a higher number of individual allegations. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

To assist we have checked asked employees with the Professional Standards Department and they can only recall one such complaint.

That complaint was recorded in 2021, related to a failure to wear / display identifying numbers and the matter was dealt with by way of individual reflection.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 02/04/2026

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Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
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