



Response Date:04/03/2026

2026/261 - Live facial recognition technology

In response to your recent request for information regarding;

Please provide the following information covering the period 1 January 2021 to the date of this request, broken down by calendar year.

This request relates only to instances where retrospective or live facial recognition technology was used to generate an identification match which contributed to police action.

1) The total number of arrests made following a facial recognition match.

Of those arrests, the number that resulted in:

a) No further action;

b) A charge;

c) A conviction (where known).

2) The number of complaints received alleging wrongful arrest or misidentification arising from the use of facial recognition technology.

3) The number of civil claims or legal actions brought against the force alleging wrongful arrest or misidentification arising from the use of facial recognition technology.

4) The total amount paid by the force in compensation, damages or settlements in such cases.

Please provide aggregate statistical figures only. I am not seeking personal data, operational methodology, or details that would prejudice law enforcement functions.

If some elements of this request are not centrally recorded, please provide the information that is held and confirm which elements are not held.

North Wales Police do not hold any information in relation to your request.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 27/02/2026

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

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