



Response Date:24/02/2026

2026/184 - Scam calls and emails over the past 2 years

In response to your recent request for information regarding;

I would like to submit a Freedom of Information Request to find out the amount of the below listed crimes which have been committed in the past 2 years per city/town or region (whichever is possible).

I would also like to know if these were carried out against a business or general member of the public (if possible).Please find the list of terms that I would like the search to be carried out for below.

- 'Phishing'
- 'Scam call'
- 'Phone scam'
- 'Scam email'
- 'Email scam'
- 'Phishing attack'

Occurrences Reported 2024 + 2025 with keyword searches provided in occurrence summary (phishing/phishing attack, scam call, phone scam, scam email, email scam):

Year	Disp. Type	Occ. Type	HO Code	HO Description	Outcome	Victim Type	Occ. City/Town	Occ. Area	Summary
2024	ASB_PERSONAL	ASB Personal	ASBP	ASB PERSONAL	Non Crime	Person Victim Type	HOLYHEAD	YM	IP reporting that she has received an abusive phone call from a unknown female - believed to be a scam

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									call.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	ABERGELE	DC	FEMALE HAS REPORTED THAT SHE RECEIVED A SCAM CALL FROM A MALE INDICATING THERE HAD BEEN UNUSUAL ACTIVITY ON HER BANK ACCOUNT. CALLER DID NOT PROVIDE ANY BANKING DETAILS AND STATED THERE WAS NO UNUSUAL ACTIVITY ON HER BANK ACCOUNT.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	DEGANWY	WC	CALLER REPORTING THAT, HE BELIEVES HE HAS RECEIVED A SCAM CALL.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	SALTNEY	FS	IP reporting a suspects scam call however unconfirmed if this was a courtesy call from the organisation. IP suspects the call to be of a fraudulent nature.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	HOLYHEAD	YM	IP HAS RECEIVED A SCAM CALL, FROM SOMEONE PREDENDING TO BE THE NHS.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	ABERGELE	DC	FEMALE HAS RECEIVED A SCAM CALL, WHEREBY CALLER WAS ASKING FOR PERSONAL INFORMATION.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	WREXHAM	WR	IP IS GETTING REPEAT SCAM CALLS. NO FUNDS/ACCESS TO

									FUNDS HAVE BEEN GIVEN.
2024									
2024	FRAUD	Other Non Crime Occ.	0000A	non crime occurrence	Not an Incident	No Victim ID	DEGANWY	WC	INFORMANT REPORTING THAT HER UNCLES FACEBOOK ACCOUNT HAS BEEN HACKED AND SHE HAS BEEN RECEIVING MESSAGES FROM THE ACCOUNT ASKING HER TO CLICK LINKS ETC. SHE HAS ALSO BEEN RECEIVING CALLS FROM SANTANDER BANK.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	DENBIGH	CR	CALLER SEEMS TO HAVE RECEIVED A SCAM CALL.
2024	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	LLANSANNAN	CR	CALLER SEEMS TO HAVE RECEIVED A SCAM CALL.
2024	FRAUD		0000A	non crime occurrence	Non Crime	Person Victim Type	WREXHAM	WX	IP REPORTING THAT HE RECEIVED A SCAM CALL. WHEREBY A AUTOMATED VOICE INDICATED THAT HE OWED £800.
2025	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	RHYL	DC	VULNERABLE FEMALE APPEARS TO HAVE RECEIVED A SCAM CALL. IP DID NOT PROVIDE ANY DETAIL TO THE SUSPECT.
2025	FRAUD		0000A	non crime occurrence	Non Crime	Person Victim Type	WREXHAM	WR	IP APPEARS TO HAVE RECEIVED A SCAM CALL, WHEREBY SUSPECTS AVE PRETENDED O BE TESCO BANK.

2025	FRAUD		0000A	non crime occurrence	Non Crime	Person Victim Type	DENBIGH	CR	REPORTING FRAUD THROUGH SCAM EMAIL WHEREBY SOMEONE HAS PRETENDED TO BE BT. SUSPECT/S HAVE ATTEMPTED TO TAKE £2,000 FROM HIS ACCOUNT.
2025	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	LLANBEDRGOC H	YM	IP reporting scam call in relation to Wi-Fi, IP concerned such people may have managed o access his bank No loss of money disclosed.
2025	ASB_PERSONAL	ASB Personal	ASBP	ASB PERSONAL	Outcome Not Yet Assigned	Person Victim Type	WREXHAM	WR	ELDERLY FEMALE REPORTING SCAM PHONE CALLS, SAME NUMBER HAS CALLED THE LANDLINE FOR THE PAST FEW DAYS. NUMBER HAS BEEN REPORTED AS PHISHING / SCAM NUMBER ONLINE NUMEROUS TIMES.
2025	FRAUD	Fraud	0000A	non crime occurrence	Non Crime	Person Victim Type	HOLYHEAD	YM	CALLER REPORTS HER DAUGHTER HAS RECEIVED WHAT APPEARS TO BE A SCAM EMAIL. NO FUNDS SENT AND NO FINANCIAL LOSS. HOWEVER, IP HAS GIVEN HER ADDRESS.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 24/02/2026