



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:02/02/2026

2026/125 - Subject Access Requests (SARs)

In response to your recent request for information regarding;

The total number of Subject Access Requests received by North Wales Police in:

October 2025

November 2025

December 2025

For the same periods, the number of SARs:

completed within the statutory one-month timeframe

completed outside the statutory timeframe

The average time taken to complete SARs during the above months.

Calendar Month	Number of SARs received	Number completed with 30 days	Number completed over 30 days	Remain ongoing	The average time taken to complete (days)
Oct-25	81	6	74	1	47.8
Nov-25	66	4	60	2	45.1
Dec-25	75	2	33	40	45.7

The number of staff (headcount or full-time equivalent) assigned to Information Assurance / Data Protection / SAR processing during:

2024

2025

January 2026 (if available)

2024 – Information Assurance had eighteen(18) members of staff (not all full time and permanent).

Six (6) members of staff are assigned to Data Protection, this includes two(2) of the FOI Information Rights Officers.

There were staff abstractions during this period therefore not fully staffed throughout the year. One(1) dedicated SAR resource with support from the FOI Information Rights Officers.

2025- Information Assurance had eighteen(18) members of staff (not all full time and permanent).

Six (6) members of staff are assigned to Data Protection, this includes two(2) of the FOI Information Rights Officers.

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Glan-y-Don, Bae Colwyn LL29 8AW
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There were staff absences during this period therefore not fully staffed throughout the year. One(1) dedicated SAR resource with support from the FOI Information Rights Officers.

January 2026 - Information Assurance has twenty (20) members of staff (not all full time and permanent).

Seven (7) are assigned to Data Protection, this includes two(2) of the FOI Information Rights Officers.

One(1) permanent dedicated SAR resource with support from the FOI Information Rights Officers.

One(1) temporary dedicated SAR resource.

Whether there have been any policy changes, restructures, system changes, or resourcing changes since January 2025 that have affected SAR handling or response times.

Increase of volume, complexity and staff absences have affected response times.

Whether North Wales Police has identified SAR backlogs as a recognised operational or compliance risk during 2025–2026.

Yes it has been recorded on corporate risk register.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 29/01/2026