HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:16/11/2026

2026/1212 - Translation interpreting spend police

In response to your recent request for information regarding;

1. **The total amount spent by the force on translation and interpretation services for languages other than English in each of the financial years 2023/24, 2024/25 and 2025/26, including custody, investigation and court-related interpreting. Please include external contracts and suppliers (face-to-face, telephone and video interpreting, and written translation) and, if separately identifiable, the cost of in-house interpreters or translators. Please exclude British Sign Language, Welsh and Gaelic.**

2023/2024 approx £75,000, 2024/2025 approx £80,000 & 2025/2026 £76,000

2. **Only if readily held: the main supplier(s) used in 2025/26 and the five languages with the highest spend or number of requests in that year.**

Language Line was our supplier 2025/2026 and the top five languages used were Polish approx 550 jobs , Romanian approx 200 jobs, Bulgarian approx 150 jobs, Portuguese approx 60 jobs & Bengali approx 45 jobs.

3. The number of posts (FTE), whether police officers or police staff, currently in place whose main responsibility is supporting, liaising with or engaging migrant, refugee or asylum seeker communities (for example community liaison or engagement officers for these communities, or officers assigned to asylum accommodation sites). For each post, please give the job title and team, the rank or staff grade of the post, whether it is permanent or fixed-term, and whether it is funded wholly or partly by central government grant.

4. The total combined cost of the posts in Q3 in 2025/26.

I am not requesting names or individual salaries.

We don't have dedicated posts to supporting, liaising with or engaging migrant, refugee or asylum seeker communities

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 11/11/2026