



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:29/01/2026

2026/107 - Single and double crewing

In response to your recent request for information regarding;

How many 999 calls were attended by double-crewed officers and how many were attended by single-crewed officers between the dates of 1 October 2025 and 31 December 2025 (three months).

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each ICAD event to determine how many officers have attended incidents. We received 116,173 emergency calls in the year 2025. Therefore even for a 3 month period the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 23/01/2026

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
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