



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:25/08/2026

2026/850 - Complaints logged by Professional Standards Department (current quarter)

In response to your recent request for information regarding;

- 1. The number of complaints logged by North Wales Police Professional Standards Department for the current quarter (1 April 2026 to the most recent available date, or please specify the exact period covered).**

Complaints 01/04/26 to 20/08/26

Month	Count of Complaint Cases
Apr	62
May	61
Jun	45
Jul	81
Aug	52
Total	301

- 2. A breakdown of those figures by:**

○ **Month**

Complaints 01/04/26 to 20/08/26

Month	Count of Complaint Cases
Apr	62
May	61
Jun	45
Jul	81
Aug	52
Total	301

○ **Week**

Complaints 01/04/26 to 20/08/26

Day/Date	Count of Complaint Cases
02-Apr	2
07-Apr	5
08-Apr	1
09-Apr	3
10-Apr	6
13-Apr	8
14-Apr	4

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
Making North Wales the safest place to live, work and visit in the UK**

15-Apr	3
16-Apr	2
17-Apr	4
20-Apr	6
22-Apr	4
23-Apr	2
24-Apr	1
27-Apr	1
28-Apr	4
29-Apr	3
30-Apr	3
05-May	10
06-May	7
07-May	1
11-May	2
12-May	3
13-May	5
14-May	2
15-May	1
18-May	2
19-May	3
21-May	7
22-May	4
26-May	5
27-May	2
28-May	4
29-May	3
01-Jun	3
02-Jun	3
03-Jun	1
04-Jun	1
05-Jun	1
08-Jun	5
09-Jun	1
10-Jun	2
12-Jun	2
15-Jun	4
17-Jun	1
18-Jun	1
19-Jun	2
23-Jun	3
24-Jun	6
25-Jun	1
26-Jun	2
29-Jun	4
30-Jun	2
01-Jul	2
02-Jul	1
03-Jul	4
06-Jul	2
07-Jul	8
08-Jul	5

09-Jul	5
10-Jul	6
13-Jul	1
14-Jul	2
15-Jul	2
16-Jul	2
17-Jul	1
20-Jul	4
21-Jul	7
22-Jul	3
23-Jul	5
24-Jul	2
27-Jul	8
28-Jul	2
29-Jul	4
30-Jul	2
31-Jul	3
03-Aug	6
04-Aug	7
05-Aug	1
06-Aug	7
07-Aug	4
10-Aug	4
11-Aug	3
12-Aug	2
14-Aug	2
17-Aug	12
18-Aug	2
19-Aug	2
Total	301

Please also indicate:

- **Whether the figures distinguish between complaint cases and allegations**

Allegations 01/04/26 to 20/08/26

Month	Count of Allegations
Apr	99
May	95
Jun	63
Jul	87
Aug	51
Total	395

Allegations 01/04/26 to 20/08/26

Day/Date	Count of Allegations
02-Apr	4
07-Apr	10
08-Apr	1
09-Apr	8
10-Apr	7
13-Apr	13
14-Apr	5
15-Apr	5

16-Apr	2
17-Apr	8
20-Apr	7
22-Apr	5
23-Apr	3
24-Apr	2
27-Apr	1
28-Apr	11
29-Apr	4
30-Apr	3
05-May	11
06-May	7
07-May	1
11-May	2
12-May	6
13-May	11
14-May	7
15-May	1
18-May	2
19-May	6
21-May	8
22-May	4
26-May	5
27-May	2
28-May	19
29-May	3
01-Jun	4
02-Jun	3
03-Jun	1
04-Jun	1
05-Jun	1
08-Jun	6
09-Jun	1
10-Jun	2
12-Jun	4
15-Jun	5
17-Jun	1
18-Jun	1
19-Jun	2
23-Jun	3
24-Jun	6
25-Jun	1
26-Jun	8
29-Jun	11
30-Jun	2
01-Jul	2
02-Jul	1
03-Jul	4
06-Jul	2
07-Jul	11
08-Jul	7
09-Jul	5

10-Jul	7
13-Jul	1
14-Jul	2
15-Jul	2
16-Jul	2
17-Jul	1
20-Jul	4
21-Jul	7
22-Jul	3
23-Jul	5
24-Jul	2
27-Jul	8
28-Jul	2
29-Jul	4
30-Jul	2
31-Jul	3
03-Aug	6
04-Aug	7
05-Aug	1
06-Aug	7
07-Aug	4
10-Aug	4
11-Aug	3
12-Aug	2
14-Aug	1
17-Aug	12
18-Aug	2
19-Aug	2
Total	395

- **Whether the data is complete for the period or subject to later updates**

Cases are updated throughout handling and as such any live cases could be altered from Non Schedule 3 at any stage prior to closure.

- **Any distinction between complaints handled under Schedule 3 and those handled outside Schedule 3**

Schedule 3	Count of Complaint Cases
No	207
Yes	94
Total	301

Schedule 3	Count of Allegations
No	206
Yes	189
Total	395

If providing a weekly breakdown would exceed the appropriate cost limit, please provide the monthly breakdown instead and advise accordingly.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 21/08/2026