



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 22/07/2026

2026/711 - Home Office counting rules

In response to your recent request for information regarding;

The estimated number of police hours in your police force saved due to the changes to the Home Office Counting Rules that were implemented in May 2023.

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

Although excess cost removed the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

There was an estimated figure published after the first review which quoted 443,000 hours of officer time saved (see link below) and reinvested into policing. This will be a national figure which hasn't been further broken down to force level.

[Police given more time to focus on solving crimes and protecting public - GOV.UK \(www.gov.uk\)](https://www.gov.uk)

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 17/07/2026

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www.heddlugogleddcymru.police.uk

Police Headquarters,
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www.northwales.police.uk

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
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