



Response Date:02/10/2025

2025/995 - Malicious Communications

In response to your recent request for information regarding;

It has been reported that freedom of Information and Ministry of Justice data suggest that in 2023, 35 (out of 43) police forces in England and Wales made over 12,000 arrests for offences under the Malicious Communications Act 1988 and Communications Act 2003, equating to over 30 arrests per day.

In respect of your police force, please can you tell me; in 2023, for each monitored thread (including age if you record that):

- 1) How many complaints were recorded?**
- 2) How many investigations resulted from those complaints?**
- 3) How many non-crime hate incidents were recorded as a consequence of those investigations?**
- 4) How many arrests were made in respect of the complaints**
- 5) How many arrests resulted in**
 - a) No further action?**
 - b) Formal caution?**
 - c) Charge?**

Please provide whatever data you have available and can provide within cost limits. Please do not just say "It would take too long and be too expensive."

The table below might be helpful for recording the data.

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
Making North Wales the safest place to live, work and visit in the UK**

Monitored Thread	Complaints	Investigations	NCHIs	Arrests	Disposal		
					No Further Action	Caution	Charge
Race							
Religion							
Disability							
Sexual Orientation							
Transgender identity							
Age							

HO Code	HO Description	Act	Notifiable Offence	Arrest	Outcome	Race	Religion	Disability	Sexual orientation	Transgender	Age	Gender
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	10. Police Formal Action Not In Public Interest	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	18. Investigation Complete No Suspect Identified	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	Outcome Not Yet Assigned	N	N	N	N	Y	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	15. Police Named Suspect, Victim Supports but Evidential Difficulties	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	10. Police Formal Action Not In Public Interest	N	Y	N	N	N	N	N

008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	18. Investigation Complete No Suspect Identified	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	16. Victim Declines / Withdraws Support - Named Suspect Identified	N	N	Y	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	16. Victim Declines / Withdraws Support - Named Suspect Identified	N	N	N	Y	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	Outcome Not Yet Assigned	N	N	N	Y	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	18. Investigation Complete No Suspect Identified	N	N	N	Y	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	16. Victim Declines / Withdraws Support - Named Suspect Identified	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	15. Police Named Suspect, Victim Supports but Evidential Difficulties	N	N	N	Y	N	N	N
196/07	Send by public communication network an offensive indecent obscene menacing message matter recordable	Communications Act 2003	Non-crime/Non-Notifiable Offence	N	Non Crime	Y	N	N	N	N	N	N
196/07	Persistently make use of public communication network to cause annoyance inconvenience anxiety recordable	Communications Act 2003	Non-crime/Non-Notifiable Offence	N	Non Crime	N	N	N	N	Y	N	N
196/07	Send by public communication network an offensive indecent obscene menacing message matter recordable	Communications Act 2003	Non-crime/Non-Notifiable Offence	N	Non Crime	N	N	N	Y	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	21. Police Named Suspect, Investigation Not in the Public Interest	Y	N	N	N	N	N	Y
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	08. Community Resolution / Youth Restorative Disposal	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	Y	01. Charged / Summoned / Postal Requisition	N	Y	N	N	N	N	N

008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	15. Police Named Suspect, Victim Supports but Evidential Difficulties	N	N	N	Y	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	15. Police Named Suspect, Victim Supports but Evidential Difficulties	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	15. Police Named Suspect, Victim Supports but Evidential Difficulties	N	N	N	Y	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	18. Investigation Complete No Suspect Identified	Y	N	N	N	Y	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	08. Community Resolution / Youth Restorative Disposal	N	Y	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	01. Charged / Summoned / Postal Requisition	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	Y	01A. Alternate Offence Charged / Summoned / Postal Requisition	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	21. Police Named Suspect, Investigation Not in the Public Interest	Y	N	N	N	N	N	N
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008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	Y	01. Charged / Summoned / Postal Requisition	Y	N	N	N	N	N	N
196/07	Send by public communication network an offensive indecent obscene menacing message matter recordable	Communications Act 2003	Non-crime/Non-Notifiable Offence	N	Non Crime	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	Y	15. CPS Named Suspect, Victim Supports but Evidential Difficulties	Y	N	N	N	N	N	N
008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	16. Victim Declines / Withdraws Support - Named Suspect Identified	N	N	N	Y	N	N	N

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196/07	Persistently make use of public communication network to cause annoyance inconvenience anxiety recordable	Communications Act 2003	Non-crime/Non-Notifiable Offence	N	Non Crime	N	N	Y	N	N	N	N
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008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	14. Victim Declines / Unable to Support Action to Identify Offender	N	N	N	N	Y	N	N
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196/07	Send by public communication network an offensive indecent obscene menacing message matter recordable	Communications Act 2003	Non-crime/Non-Notifiable Offence	N	Non Crime	Y	N	N	N	N	N	N
196/07	Send false message by public electronic communication network to cause annoyance inconvenience or anxiety recordable	Communications Act 2003	Non-crime/Non-Notifiable Offence	N	16. Victim Declines / Withdraws Support - Named Suspect Identified	Y	N	N	N	N	N	N

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008/72	Malicious Comms - Sending letters etc with intent to cause distress or anxiety	Malicious Communications Act 1988	Notifiable Offence	N	18. Investigation Complete No Suspect Identified	N	N	N	N	Y	N	N
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THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 01/10/2025