



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:17/09/2025

2025/922 - Blue light' vehicle/fleet status and recent emergency callout quantities and wait times

In response to your recent request for information regarding;

I am writing to request data from your systems that provide details of how often 'blue light' vehicles are sent on emergency callouts, and the subsequent waiting times experienced for these units to arrive on scene.

If it is available separately, I am also hoping to receive insights into the quantity of relevant 'blue light' vehicle units in each fleet, and current vehicle status.

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Notes:

- When defining 'emergency callouts', please focus on grade 1 emergency response only [or equivalent, if other categorisation]
- When defining 'blue light' vehicles, please consider all relevant vehicle types (e.g. police cars, vans, and motorbikes) which might be sent to these emergency callouts

Therefore, I would like to request the following information under the Freedom of Information Act 2000:

Please provide the below data, specifically in relation to relevant 'blue light' (emergency services) vehicles for the entity:

- 1. Call out quantities // the number of call outs that resulted in a 'blue light' vehicle being sent to scene (e.g. grade 1 emergency response) - broken down for each individual date in a recent 12-month period**
- 2. Average wait times // // the average wait time for emergency call outs, duration between receiving the call to a 'blue light' vehicle arriving on scene (e.g. grade 1 emergency response) - broken down for each individual date in a recent 12-month period**

Date considerations:

- **If 'a recent 12-month period' has been requested, please use 28/08/2024-27/08/2025 where possible *If this date range is not available, please use the most recent consecutive 12-month period with data available (and confirm what range has been used in this case)**

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

****Note: If a 12-month range is 'out of scope' due to cost limitations, please provide the information for Q4 2024 only (01/10/2024-31/12/2024)**
- If 27/08/2025 and/or 27/08/2024 has been specifically requested, please use these dates where possible *If this date is not available for these specific dates, please use the most recent date with data available (and confirm what what date has been used in this case)

My understanding is that the data requested for points 1. and 2. can be exported from the management system, and that is my intention in the request, allowing it to be simply coded or exported.

Q1 &2:

Date	Number of P0 incidents	Average of Time to arrive
28/08/2024	124	00:14:58
29/08/2024	112	00:15:29
30/08/2024	147	00:41:58
31/08/2024	155	00:33:14
01/09/2024	106	00:19:49
02/09/2024	91	00:15:48
03/09/2024	89	00:31:53
04/09/2024	78	00:48:39
05/09/2024	101	00:19:53
06/09/2024	130	00:22:36
07/09/2024	134	00:21:40
08/09/2024	116	00:23:17
09/09/2024	89	00:16:41
10/09/2024	75	00:44:08
11/09/2024	108	00:14:17
12/09/2024	89	00:17:24
13/09/2024	130	00:15:46
14/09/2024	118	00:19:46
15/09/2024	116	00:19:32
16/09/2024	99	00:11:46
17/09/2024	103	00:17:05
18/09/2024	89	00:16:15
19/09/2024	88	00:13:42
20/09/2024	119	00:18:23
21/09/2024	117	00:31:56
22/09/2024	113	00:20:35
23/09/2024	88	00:14:25
24/09/2024	82	00:17:59
25/09/2024	54	00:28:07
26/09/2024	72	00:15:24
27/09/2024	101	00:20:45
28/09/2024	142	00:11:15
29/09/2024	126	00:15:00
30/09/2024	105	00:26:37

01/10/2024	74	02:13:05
02/10/2024	86	00:21:09
03/10/2024	83	00:12:30
04/10/2024	87	00:11:23
05/10/2024	103	00:20:35
06/10/2024	93	00:14:26
07/10/2024	96	00:16:17
08/10/2024	90	00:24:29
09/10/2024	74	00:17:47
10/10/2024	80	00:20:45
11/10/2024	101	00:13:31
12/10/2024	132	00:15:21
13/10/2024	109	00:15:59
14/10/2024	87	00:15:21
15/10/2024	87	00:15:28
16/10/2024	100	00:20:06
17/10/2024	105	00:11:40
18/10/2024	110	00:16:06
19/10/2024	116	00:16:26
20/10/2024	120	00:15:04
21/10/2024	78	00:16:07
22/10/2024	84	00:14:59
23/10/2024	112	00:47:18
24/10/2024	95	00:18:05
25/10/2024	111	00:16:32
26/10/2024	136	00:13:40
27/10/2024	128	00:22:32
28/10/2024	105	00:16:31
29/10/2024	106	00:12:13
30/10/2024	96	00:13:52
31/10/2024	104	00:15:10
01/11/2024	131	00:14:14
02/11/2024	117	00:14:35
03/11/2024	108	00:15:27
04/11/2024	92	00:19:39
05/11/2024	77	00:12:58
06/11/2024	103	00:13:47
07/11/2024	79	00:15:50
08/11/2024	120	00:14:42
09/11/2024	111	00:21:58
10/11/2024	88	00:14:47
11/11/2024	92	00:18:16
12/11/2024	78	00:20:34
13/11/2024	83	00:11:55
14/11/2024	86	00:13:58
15/11/2024	106	00:14:51
16/11/2024	107	00:15:24
17/11/2024	113	00:15:59

18/11/2024	117	00:21:29
19/11/2024	75	00:20:52
20/11/2024	104	00:16:34
21/11/2024	86	00:16:14
22/11/2024	121	00:15:45
23/11/2024	95	00:20:30
24/11/2024	101	00:15:03
25/11/2024	125	01:29:34
26/11/2024	120	00:35:48
27/11/2024	86	00:22:23
28/11/2024	89	01:36:47
29/11/2024	90	00:14:32
30/11/2024	106	00:22:30
01/12/2024	121	00:22:21
02/12/2024	94	00:15:51
03/12/2024	105	00:18:23
04/12/2024	77	00:26:40
05/12/2024	104	00:21:20
06/12/2024	101	00:16:59
07/12/2024	145	00:18:05
08/12/2024	109	00:19:39
09/12/2024	119	00:15:31
10/12/2024	102	00:15:39
11/12/2024	89	00:15:13
12/12/2024	100	00:17:17
13/12/2024	120	00:19:26
14/12/2024	106	00:14:33
15/12/2024	105	00:11:35
16/12/2024	86	00:39:48
17/12/2024	104	00:12:44
18/12/2024	94	00:13:50
19/12/2024	108	00:14:26
20/12/2024	125	00:16:20
21/12/2024	117	00:14:11
22/12/2024	73	00:14:44
23/12/2024	85	00:18:45
24/12/2024	110	00:16:02
25/12/2024	103	00:11:37
26/12/2024	109	00:16:41
27/12/2024	120	00:12:50
28/12/2024	107	00:18:21
29/12/2024	109	00:17:09
30/12/2024	80	00:16:02
31/12/2024	76	00:12:48
01/01/2025	122	00:18:42
02/01/2025	86	01:05:41
03/01/2025	92	00:13:50
04/01/2025	89	00:13:10

05/01/2025	109	00:22:40
06/01/2025	71	00:16:07
07/01/2025	78	00:15:44
08/01/2025	58	00:12:10
09/01/2025	98	00:15:50
10/01/2025	99	00:12:44
11/01/2025	88	00:14:57
12/01/2025	106	00:12:25
13/01/2025	73	01:48:12
14/01/2025	84	00:15:42
15/01/2025	72	00:14:21
16/01/2025	70	00:36:59
17/01/2025	115	00:23:36
18/01/2025	110	00:16:33
19/01/2025	87	00:46:06
20/01/2025	80	00:18:01
21/01/2025	85	00:17:11
22/01/2025	82	00:14:24
23/01/2025	77	00:27:26
24/01/2025	80	00:15:30
25/01/2025	104	00:33:09
26/01/2025	105	00:15:17
27/01/2025	84	00:14:30
28/01/2025	90	00:20:00
29/01/2025	71	00:31:12
30/01/2025	77	00:14:49
31/01/2025	97	00:19:41
01/02/2025	130	00:32:33
02/02/2025	93	00:16:14
03/02/2025	91	00:22:26
04/02/2025	93	00:15:33
05/02/2025	84	00:30:20
06/02/2025	71	00:13:39
07/02/2025	100	00:36:01
08/02/2025	102	00:12:21
09/02/2025	101	00:22:29
10/02/2025	94	00:28:33
11/02/2025	86	00:18:56
12/02/2025	93	00:09:25
13/02/2025	95	00:18:55
14/02/2025	70	00:14:38
15/02/2025	124	00:13:01
16/02/2025	98	00:55:18
17/02/2025	71	03:40:53
18/02/2025	95	00:15:10
19/02/2025	83	03:19:07
20/02/2025	102	05:20:31
21/02/2025	126	00:14:09

22/02/2025	139	00:16:36
23/02/2025	112	00:15:05
24/02/2025	74	00:10:34
25/02/2025	98	00:18:05
26/02/2025	104	00:13:53
27/02/2025	89	00:12:08
28/02/2025	110	00:15:27
01/03/2025	129	00:14:11
02/03/2025	100	00:14:44
03/03/2025	103	00:21:52
04/03/2025	89	00:16:06
05/03/2025	94	00:14:29
06/03/2025	103	05:02:26
07/03/2025	87	00:21:46
08/03/2025	147	00:13:32
09/03/2025	151	00:13:16
10/03/2025	90	00:15:26
11/03/2025	94	05:15:11
12/03/2025	81	00:15:09
13/03/2025	84	00:16:04
14/03/2025	117	00:14:57
15/03/2025	134	00:41:12
16/03/2025	130	00:11:56
17/03/2025	86	00:08:45
18/03/2025	94	00:10:03
19/03/2025	99	00:13:16
20/03/2025	103	00:22:45
21/03/2025	119	04:43:15
22/03/2025	106	00:13:58
23/03/2025	133	00:12:33
24/03/2025	122	00:41:16
25/03/2025	121	00:28:40
26/03/2025	96	06:26:41
27/03/2025	111	00:15:38
28/03/2025	106	00:33:18
29/03/2025	110	00:11:56
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31/03/2025	109	02:47:01
01/04/2025	83	00:13:37
02/04/2025	109	00:33:54
03/04/2025	117	00:25:41
04/04/2025	143	00:21:44
05/04/2025	143	00:12:38
06/04/2025	116	00:19:10
07/04/2025	100	00:14:43
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26/05/2025	78	00:18:17
27/05/2025	104	00:14:01
28/05/2025	130	00:15:07

29/05/2025	94	00:10:54
30/05/2025	135	00:17:21
31/05/2025	131	00:42:14
01/06/2025	105	00:17:40
02/06/2025	115	00:22:05
03/06/2025	106	00:17:40
04/06/2025	119	01:58:31
05/06/2025	106	00:14:32
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19/06/2025	122	00:22:07
20/06/2025	154	00:20:57
21/06/2025	166	00:18:21
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06/07/2025	142	00:15:22
07/07/2025	114	00:17:14
08/07/2025	112	00:13:04
09/07/2025	96	00:13:00
10/07/2025	127	00:13:34
11/07/2025	118	00:13:04
12/07/2025	180	00:15:18
13/07/2025	172	00:15:10
14/07/2025	126	00:14:16
15/07/2025	128	00:20:56

16/07/2025	116	00:32:35
17/07/2025	118	00:17:48
18/07/2025	102	00:15:48
19/07/2025	145	00:13:06
20/07/2025	127	00:18:04
21/07/2025	152	00:16:04
22/07/2025	112	00:23:03
23/07/2025	105	00:14:47
24/07/2025	127	00:21:47
25/07/2025	152	00:12:00
26/07/2025	162	00:46:37
27/07/2025	126	00:14:17
28/07/2025	129	00:18:32
29/07/2025	109	00:16:17
30/07/2025	124	00:23:59
31/07/2025	131	00:18:30
01/08/2025	107	00:14:52
02/08/2025	160	00:14:22
03/08/2025	131	00:13:57
04/08/2025	106	00:11:52
05/08/2025	93	00:16:10
06/08/2025	117	00:16:11
07/08/2025	114	00:18:59
08/08/2025	151	00:21:32
09/08/2025	172	00:20:11
10/08/2025	188	00:16:26
11/08/2025	142	00:15:07
12/08/2025	140	00:29:24
13/08/2025	140	00:15:15
14/08/2025	136	00:18:22
15/08/2025	142	00:17:21
16/08/2025	189	00:15:32
17/08/2025	175	00:17:16
18/08/2025	118	00:31:29
19/08/2025	115	00:16:32
20/08/2025	134	00:19:55
21/08/2025	110	00:18:39
22/08/2025	118	00:16:12
23/08/2025	148	00:18:59
24/08/2025	159	00:16:45
25/08/2025	166	00:39:24
26/08/2025	128	00:12:49
27/08/2025	110	00:15:43

Context for points 1 & 2

- We have provided the number of P0 incidents by date (North Wales Police grade 1 equivalent).
- Whilst the majority of P0 incidents require blue lights, there are some occasions where this may not be the case. For example, dependant on the driving authority of the response

officer. Please note, that whilst it is anticipated that this number is small, there is not a way to extract these instances as we do not record this detail on ICAD incidents.

- Please note that the average response time data is an average based on the incidents for which a time stamp has been recorded. Whilst the majority of incidents have recorded arrival times, there are a few occasions where this data may not record. For example, the auto arrive function not recording the data should the location on ICAD differ from the actual location of the incident (auto-arrive should automatically record the arrival time of an officer within a 200m distance of the recorded location of the incident).

3. A. Vehicle units in fleet // the total number of 'blue light' vehicles in the current fleet (as of 27/08/2025) and

We are unable to give accurate figures for the number in service on a particular date as it is a live system however the numbers do not tend to change significantly from year to year with most vehicle replacing other vehicles.

We currently have 256 vehicles with blue lights.

B. how many were in the fleet on of 27/08/2024

As described, we cannot give accurate figures going backwards to specific dates. However, we can confirm that 2 vehicles have been added to the fleet with blue lights in the last year meaning for 2024 the number would have been 254

4.a. Units out of action // the total number of 'blue light' vehicles in the current fleet that have been 'out of action' at any point and for any reason during 2025 to date (up to 27/08/2025),

There are 716 incidents where a vehicle has been off the road for any reason in 2025 up to and including 27/08/2025 this includes services, body shop repairs, non-starters cracked screens etc.

b. plus the total number that were 'out of action' on 27/08/2025 (if any)

41 vehicles either were off the at some point on this day for work.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 16/09/2025