



Response Date:03/09/2025

2025/855 - Welfare calls received

In response to your recent request for information regarding;

I am requesting the following information under the Freedom of Information Act:

1. For each month since January 2021, please provide the following information:

- a. The number of concern for welfare calls received**
- b. The number of concern for welfare calls attended**
- c. The number of mental health calls received**
- d. The number of mental health calls attended**
- e. The number of 'walk out of healthcare'/AWOL calls received**
- f. The number of 'walk out of healthcare'/AWOL calls attended**
- g. The number of s136 calls received**
- h. The number of s136 calls attended (see below)**
- i. The number of s135 calls received (see below)**
- j. The number of s135 calls attended (see below)**
- k. The number of s135(1) calls received (see below)**
- l. The number of s135(1) calls attended (see below)**

Note that questions 1(i) and 1(j) concern all s135 calls (including s135(1) and all other s135 calls) while questions 1(k) and 1(l) concern s135(1) calls only.

If the police force does not have attendance figures for questions 1(h), 1(j) and 1(l), please provide detention figures.

If the information for any individual part of this request cannot be located or collated, please mark that as "information not held" and process the remainder of the request.

Number of ICAD Event Types for S135 + S136. Figures for attendance include events where an arrive date/time is recorded, there may be more attendances not captured:

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
Making North Wales the safest place to live, work and visit in the UK**

Incident Calendar Year Month	MH NSIR Tag Events	MH NSIR Tag Events + Arrive Date Time	Concern for Safety Events	Concern for Safety Events + Arrive Date Time	Abscond Hospital Event	Abscond Hospital Events + Arrive Date Time
2021/01	397	229	998	711	0	0
2021/02	368	216	872	650	0	0
2021/03	390	236	991	689	0	0
2021/04	322	200	1016	710	0	0
2021/05	407	257	1141	800	0	0
2021/06	300	189	1200	836	0	0
2021/07	343	208	1347	906	0	0
2021/08	360	220	1236	810	0	0
2021/09	284	165	1142	803	0	0
2021/10	447	255	1087	773	0	0
2021/11	364	218	1064	752	0	0
2021/12	448	254	1054	733	0	0
2022/01	416	221	1091	739	0	0
2022/02	369	203	1040	719	0	0
2022/03	357	193	1168	792	0	0
2022/04	349	185	1302	852	0	0
2022/05	428	227	1366	881	0	0
2022/06	308	150	1213	767	0	0
2022/07	321	178	1470	922	0	0

gwneud Gogledd Cymru'r lle **mwyaif diogel** yn y DU making North Wales the **safest** place in the UK

2022/08	299	162	1416	882	0	0
2022/09	324	167	1265	808	0	0
2022/10	276	146	1233	803	0	0
2022/11	249	116	1127	745	0	0
2022/12	223	115	1105	731	0	0
2023/01	247	111	1014	651	0	0
2023/02	253	110	975	612	0	0
2023/03	236	129	1210	771	0	0
2023/04	232	128	1058	658	0	0
2023/05	232	97	1214	752	0	0
2023/06	227	105	1148	687	0	0
2023/07	234	128	1238	755	0	0
2023/08	285	143	1311	787	0	0
2023/09	204	91	1101	661	0	0
2023/10	223	110	1120	651	0	0
2023/11	264	125	1029	597	0	0
2023/12	236	117	1035	600	0	0
2024/01	419	198	975	594	0	0
2024/02	438	177	892	481	0	0
2024/03	355	143	982	546	0	0
2024/04	349	137	991	509	0	0
2024/05	447	203	1173	632	0	0
2024/06	295	131	1209	699	0	0

gwneud Gogledd Cymru'r lle **mwyaif diogel** yn y DU making North Wales the **safest** place in the UK

2024/07	389	183	1394	804	0	0
2024/08	448	201	1330	750	0	0
2024/09	373	137	1162	598	0	0
2024/10	343	136	1164	669	0	0
2024/11	347	134	1173	624	0	0
2024/12	302	121	1177	642	0	0
2025/01	254	90	1136	634	0	0
2025/02	260	100	1045	614	0	0
2025/03	295	98	1196	685	0	0
2025/04	267	99	1128	667	0	0
2025/05	241	117	1192	740	0	0
2025/06	322	142	1315	759	0	0
2025/07	255	105	1416	812	0	0
2025/08	167	65	715	441	0	0

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 21/08/2025