



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:08/09/2025

2025/844 - Most public complaints/allegations

Although excess cost removed the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

In response to your recent request for information regarding;

I am writing to you under the Freedom of Information Act 2000 to request the following information. Please may you provide me with:

- a. (i)**The top 10 police officers with the most public complaints/allegations about their behaviour in the last decade (calendar years 2014-2024). Please include the number of allegations made, and whether they are still in post. I am not seeking the names of the officers.**

Clarification

My apologies for the uncertainty.

For question 1a) I would like to know the number of complaints and the top ten officers with the most complaints over ten years.

For question e) I would like to know the number of officers dismissed due to proceedings taken against them.

Calculating complaints between 01/01/2014 and 31/12/2024 the figures are as follows:

23 complaints – one officer no longer serving (retired).

22 complaints – one officer no longer serving (resigned).

21 complaints – one officer currently serving.

20 complaints – one officer no longer serving (retired).

19 complaints – two officers, one is no longer serving (retired).

18 complaints – four officers, two are no longer serving (retired).

(ii)If no longer in post, please provide the reason(s) why.

As above.

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www.heddlugogleddcymru.police.uk

Police Headquarters,
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a. The number of officers with public complaints made against them in the last decade (calendar years 2014-2024) broken down by category e.g. misuse of vehicles, sexual misconduct, abuse of position etc.

Our information is set up and searchable for our policing purposes. There have been 5319 complaints during the time period requested. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004. Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

a. How many of the complaints under sexual conduct, abuse of position/corruption and discriminatory behaviour in the last decade (calendar years 2014-2024) were investigated further in each category (please give exact figures), and how many were found to have a 'case to answer' in each of these three categories?

Please see the answer to a.

b. The number of officers who have undergone or are undergoing additional training in relation to the complaint(s) made in the last decade (calendar years 2014-2024).

Please see the answer to a.

c. The number of officers no longer in post following an investigation from a public complaint in the last decade (calendar years 2014-2024). For question e) I would like to know the number of officers dismissed due to proceedings taken against them.

Calculating proceedings for officers between 01/01/2014 and 31/12/2024 the figures are as follows:

2014 - 5

2015 - 2

2016 - 2

2017 - 3

2018 - 1

2019 - 4

2020 - 4

2021 - 1

2022 - 4

2023 - 10

2024 - 5

These figures capture cases from complaint and conduct origins.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST

UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 05/09/2025