



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:18/08/2025

2025/794 - Data Breaches and Cyber Security Incidents

In response to your recent request for information regarding;

Please provide the following details for the period from 1 January 2020 to the most recent available date:

- 1. Number and type of cybersecurity incidents recorded, including (but not limited to):**
 - **Hacking incidents**
 - **Phishing incidents**
 - **Malware or ransomware attacks**
 - **Unauthorised access to data or systems**

Year	Number of Incidents	Incident Type
2025	0	
2024	2	1 - Third Party Related Phishing Incident (no impact) 1 - Potential Hacking Incident (No Impact)
2023	0	
2022	0	
2021	0	
2020	0	

- 2. Number of personal data breaches reported to the Information Commissioner's Office (ICO), including breaches relating to GDPR compliance.**
- 3. Details of breaches, including:**
 - **Date of each breach**
 - **Type of data compromised (e.g., names, addresses, medical records, financial details, employment data, etc.)**
 - **Number of files or records leaked, compromised, or accessed without authorisation**
 - **Whether the affected individuals were staff members, members of the public, or both**
- 4. Number of individuals affected by each breach:**
 - **Please break down by staff/public if applicable**

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
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Year	Total	Details					
2025	7	No.	Date	Type of Info	No Files	No. Affected	Actions
		1	06/02	Names Addresses Offences	1	4 - Public	Document was secured and relevant advice given.
		2	03/03	Name Address DOB	1	1 - Public	Rectification work completed in relation to data subject on NWP systems.
		3	02/04	Financial Details	1	1 - Public	Action taken to rectify inaccurate information provided that led to breach.
		4	15/05	Names DOB Offences Addresses Contact Numbers Medical Info	1	Unknown	Searches and assessment of potential impact conducted
		5	03/06	Names DOB	1	2 - Public	Assessment of risk and safeguarding considerations made in relation to data subjects.
		6	01/07	Names Offence	1	2 - Public	Contact made with recipient of information and confirmed deletion. Safeguarding assessment completed.
		7	24/07	Names Medical Info	1	1 - Staff	Contact made with recipient of information and confirmed deletion.
2024	8	No.	Date	Type of Info	No. Files	No. Affected	Actions
		1	23/02	Address	1	1 - Public	Risk assessment conducted and safeguarding considerations made. Relevant actions taken in response to this assessment.
		2	11/04	Name Offence	1	1 - Public	Attempts made to recover information. Relevant advice issued to data subject.
		3	24/05	Name Offence	1	1 - Public	Data subject contacted and apology issued. Lesson learned implemented to reduce risk of repeat in future.
		4	02/07	Details relating to personal life	1	1 - Staff	Hard delete of information enacted across all recipients in Force. Organisational learning put in place.
		5	15/07	Names Addresses Contact Info Health Data Offences	1	5 - Public	Threat assessment completed and safeguarding advice issued. Data Subjects spoken. Gold group set up within force to assist with location of information and limit any impact.
		6	05/09	Names Medical	1	1 - Staff	Contact made with recipient of information

		7	26/09	Info Name Address	1	1 - Public	and confirmed deletion Process changes made internally to avoid future repeat breaches. Recipient of information spoken to and advised regarding confidentiality.
		8	06/12	Name Offences	0	2 - Public	Internal investigation undertaken and relevant action taken as a result of outcome reached.
2023	1	No.	Date	Type of Info	No. Files	No. Affected	Actions
		1	19/06	Name Offences	0	1 - Public	Internal investigation undertaken and relevant action taken as a result of outcome reached. Data Subject spoken with.
2022	1	No.	Date	Type of Info	No. Files	No. Affected	Actions
		1	23/03	Name DOB Health Data	1	1 - Public	Attempts to locate information. Data subject contacted. Internal process review conducted with relevant actions implemented to prevent recurrence.
2021		No.	Date	Type of Info	No. Files	No. Affected	Actions
		1	01/04	Personal Identifiers Offences	0	2 - Public	Internal investigation undertaken and relevant action taken as a result of outcome reached.
2020		No.	Date	Type of Info	No. Files	No. Affected	Actions
		1	07/12	Personal Identifiers Victim Details	4	4	Internal review of process and lessons learned implemented.

5. Total financial compensation paid out to victims of data breaches, including staff and members of the public.

- Please break down the compensation amounts by breach if applicable.

Year	Number of Claims	Compensation
2025	1	£4500.00
2024	1	£500.00
2023	1	£4500.00
2022	2	£8000.00 £7800.00
2021	4	£1000.00 £5000.00 £5000.00

		£4000.00
2020	2	£5000.00 £1000.00

6. Brief summary of actions taken by your organisation to respond to each breach, including remedial or preventative measures.

Please see table above.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 14/08/2025