



Response Date:15/07/2025

2025/719 - Deliveroo, Just Eat and Uber Eats-related crimes

In response to your recent request for information regarding;

- 1) In the 2024/25 financial year (1st April 2024 to 31st March 2025), how many crimes were logged by your force where Deliveroo, Just Eat, and/or Uber Eats were recorded as being an element in the offence? [Note: I would hope that this could be determined by a computer search on the "investigation summary field" and/or the modus operandi (MO) of crimes for the company names.]**
- 2) Please provide me with a table showing a breakdown of the crimes from Question 1 that are 'linked' to Deliveroo, Just Eat, and/or Uber Eats by their mention in the MO/investigation summary field. Please break down the total by company.**
- 3) Taking a start date of 1st April 2024 please provide me with copies of the first 10 MOs/investigation summary fields that mention either Deliveroo, Just Eat and/or Uber Eats. [Note: To assist with disclosure and to avoid engaging exemptions under s.40, I am content for names, locations, and other identifying details to be redacted. I am seeking insight into the nature of the incident and how Deliveroo, Just Eat, or Uber Eats were relevant.]**

Notifiable Offences 2024-25 where deliveroo, just eat or uber eats mentioned in occurrence summary:

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
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Calendar Year	Fiscal Year	HO Code	HO Description	Offence Category Code	Offence Category Description	Offence HO Group1	Occ. Area	Outcome	Summary
2024	2024	049/10	Theft if not classified elsewhere	49	Other Theft	06. Theft	WX	14. Victim Declines / Unable to Support Action to Identify Offender	Informant reporting that her neighbours have taken her Just Eat prepaid food order from High Street Feeder, she believes they have also taken her parcels from Amazon.
2024	2024	049/10	Theft if not classified elsewhere	49	Other Theft	06. Theft	FN	18. Investigation Complete No Suspect Identified	Female has come into store distracted staff and made off with a deliveroo bag of food and drink, value unknown.
2024	2024	020/05	Sexual assault on a female aged 13 or over	20A	Sexual Assault On A Female Aged 13 And Over	02. Sexual Offences	WC	Outcome Not Yet Assigned	Report from female that her adult sister had a 'Just Eat' delivery last evening and the male delivery driver asked her how old she was and stroked her stomach around her navel and body piercing.
2024	2024	195/94	Harassment	8L	Harassment	01. VAP	WX	16. Victim Declines / Withdraws Support - Named Suspect Identified	IP reporting ongoing issues with her neighbour, states that despite being blocked suspect is sending her threatening messages and being abusive and screaming at her, states that suspect has also tried to spend money on

									her just eat account ...
2025	2024	125/09	Causing intentional harassment, alarm or distress (Sec 4A)	9A	Public Fear, Alarm or Distress	13. Public Order Offences	DC	14. Victim Declines / Unable to Support Action to Identify Offender	IP HAS BECOME INVOLVED IN ARGUMENT AND REPORTS JUST EAT DELIVERY DRIVER HAS MADE THREATS TOWARDS HIM
2025	2024	125/09	Causing intentional harassment, alarm or distress (Sec 4A)	9A	Public Fear, Alarm or Distress	13. Public Order Offences	WC	15. Police Named Suspect, Victim Supports but Evidential Difficulties	Caller reporting a " Just Eat " driver has been abusive and threatening towards her over an order she had placed for food.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 14/07/2025