



Response Date:10/07/2025

2025/666 - Generative AI tools

In response to your recent request for information regarding;

1. Have you trialed or implemented any generative AI tools?

No generative AI has been proposed to AIG board, but we will soon have the capability to create our own.

2. Does North Wales Police currently use artificial intelligence (AI) in any public-facing capacity? (e.g. chatbots, virtual agents, digital assistants, facial recognition)

Occasional deployments of live facial recognition at major events.

3. What was your total spend on AI or automation technologies in the financial year 2023/24?

£50k.

4. Do you plan to increase your budget for AI and digital citizen engagement tools in the financial year 2025/26?

Plans are to keep spend static at present, but we will see if that changes come September/October.

5. Have you measured any cost savings or improvements in citizen satisfaction as a result of AI or digital tools? If so, please share any available data.

Live Facial Recognition at Port - informal feedback was positive
A5 object detection - created too much work for our resources to handle - scrapped

6. How are you measuring the public perception of North Wales Police using AI? If you are, have the results been positive?

We are not, but we have measured public acceptance of AI through workshop and questionnaires.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 09/07/2025

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