



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:13/06/2025

2025/609 - Contracts for Firewall, Anti-virus, Microsoft Enterprise Agreement, and Power BI

In response to your recent request for information regarding;

I am conducting a research project into how public sector organisations procure cyber security services and enterprise software platforms. As part of this, I would be grateful if you could provide the most recent contract information you hold for the following areas:

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- **Microsoft 365 (Office, Exchange, SharePoint, Teams)**
- **Windows Enterprise**
- **Enterprise Mobility + Security (EMS)**
- **Azure services (committed or pay-as-you-go)**

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

1. Who is the existing supplier for this contract?

1 - CGI

2/3/4 – Phoenix

2. What is the annual spend for each contract?

1 - N/A - this is part of a wider contract

2/3/4 - £1.4million

3. What is the description of the services provided?

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

1 - a network security device that acts as a barrier between a trusted internal network and untrusted external networks. It monitors, filters, and controls incoming and outgoing network traffic based on pre-defined security rules. Firewalls prevent unauthorized access, block malicious traffic, and protect sensitive data by ensuring that only legitimate traffic is allowed through

2/3/4 - Access to a suite of Microsoft applications and services

4. Primary brand (where applicable)

Harm has been identified in providing you with the details of the brand of software used, therefore, Section 31 (1) (a) (b) (c) Law Enforcement and Section 24 (1) is to be considered as part of the Public Interest Test.

A Public Interest Test has been carried out to weigh up the reasons for and against disclosure of the information requested, to ensure the release is in the interest of the public as a whole and not just the applicant.

Section 24 (1) – National Security

Section 31 (1) – Law Enforcement

To disclose details relating to the brand of software may assist potential attackers.

It would leave us vulnerable to cyber attacks as we are providing information to those intent on committing crime. This would impact our ability to carry out our policing functions and potential hinder national security too.

Public Interest Considerations

Section 24(1) National Security

Factors in favour disclosure

The public are entitled to know how public funds are spent within an area of policing. To disclose details of the brand of software enable the general public to hold the police to account and provide confidence that data is protected. With the call for transparency of public spending this would enable improved public debate.

Factors against disclosure

Security measures are put in place to protect the community we serve. As evidenced within the harm to disclose the brand of software would highlight to terrorists and individuals intent on carrying out criminal activity what security we use which could be exploited.

Taking into account the current security climate within the United Kingdom, no information which may aid a terrorist should be disclosed. To what extent this information may aid a terrorist is unknown, but it is clear that it will have an impact on a force's ability to monitor terrorist activity.

The public entrust the Police Service to make appropriate decisions with regard to their safety and protection and the only way of reducing risk is to be cautious with what is placed into the public domain.

The cumulative effect of terrorists and those intent on committing crime gathering information from various sources would be even more impactful when linked to other information gathered from various sources. The more information disclosed over time will give a more detailed account of the tactical infrastructure of not only a force area but also the country as a whole.

Any incident that results from such a disclosure would, by default, affect National Security.

Section 31 (1) – Law Enforcement

Factors in favour disclosure

To disclose the brand of software would lead to a better informed public and provide confidences for Force is protected.

Factors against disclosure

As mentioned under the national security section to disclose the brand of software would provide data to terrorists and individuals intent on carrying out criminal activity what security we use which could be exploited and hinder us carrying out our role.

Balancing Test

The Police Service is charged with enforcing the law, preventing and detecting crime and protecting the communities we serve. As part of that policing purpose, information is gathered which can be highly sensitive relating to high profile investigative activity. Weakening any of our security would place the Force and potentially the country at an increased level of danger.

In addition anything that places that confidence at risk, no matter how generic, would undermine any trust or confidence individuals have in the Police Service. Therefore, at this moment in time, it is our opinion that for these issues the balance test favours not disclosure.

Therefore, in accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under section 17 (1) of the legislation.

5. What is the start date of the contract?

- 1 - 01/04/23
- 2/3/4 - 01/04/25

6. What is the expiry date of the contract?

- 1 - 01/04/26
- 2/3/4 - 31/03/2028

7. What is the total duration of the contract?

- 1 - 3 Years
- 2/3/4 - 3 Years

8. . Who is the responsible contract officer?

- Please include at least their job title, and where possible, name, contact number, and direct email address

Helen Wynne-Williams, Head of Technology, Helen.Wynne-Williams@northwales.police.uk

9 . How many licences or users are included (where applicable)?

- 1 - 47
- 2/3/4 - N/A - Various

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 11/06/2025