



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 28/04/2025

2025/474 - Electronic document management system

In response to your recent request for information regarding;

I would like to ask what electronic document management system your institution use? How long do you use this system? Is it possible to estimate how much it costs to maintain the system on an annual basis?

We use - Microsoft 365 Stack, Niche RMS and NICE Investigate.

We have used all three for over 10 years.

Estimated cost to maintain -

Microsoft 365 Stack - £0.00

Niche RMS - £217,894.72

NICE Investigate - £295,971.00

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 25/04/2025

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