



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:14/02/2025

2025/158 - Noise-related disturbances

In response to your recent request for information excess costs is relevant to part which removes the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

1. The total number of times officers were dispatched to residential properties in response to noise complaints in each of the following years: 2023, 2024 and 2025 (to date, if available)

2. The total number of incidents recorded under any of the following categories at residential addresses (or equivalent classification used by your force) in each of the same years:

- "Noise Nuisance" (if recorded separately)
- "Anti-Social Behaviour – Noise"
- "Breach of the Peace" (related to residential properties)
- "Public Order Offences" related to disorderly gatherings in residential properties
- Any other category used to record responses to out-of-control parties in residential settings.

**3. If possible, a breakdown of the top 10 residential postcodes or neighbourhoods within your jurisdiction where officers were dispatched most frequently for noise complaints or disorderly gatherings in each year.
If providing data across all three years in one response would exceed cost/time limits, please prioritise data for 2023 and 2024.**

We have searched our ICAD system, which records call/incidents in the control room for Event Opening Description is any of:

ASB_ENVIRONMENT, ASB_PERSONAL
ASB_HIGH, ASB_NUISANCE
ASB_ENV_HIGH
ASB_LOW, ASB_NUIS_MED
ASB_ENV_LOW
ASB_PERS_MED
ASB_MED
ASB_PERS_LOW
ASB_PERS_HIGH
ASB_NUIS_HIGH
ASB_ENV_MED
ASB_NUIS_LOW
BREACH_OF_PEACE
NUISAN_NEIGHBOUR
R/N_NUIS_N/BOURS
ROWDY/NUISANCE

PUBLIC_ORD_CRIME

And COMM matches patter "Noise" or "Loud".

Officer Arrivals

	2023	2024	2025
ASB_ENV_HIGH	2	1	0
ASB_ENV_LOW	19	11	0
ASB_ENV_MED	7	5	1
ASB_NUIS_HIGH	4	5	
ASB_NUIS_LOW	253	225	18
ASB_NUIS_MED	74	65	2
ASB_PERS_HIGH	7	8	2
ASB_PERS_LOW	110	82	7
ASB_PERS_MED	40	47	2
PUBLIC_ORD_CRIME	176	189	16

Our information is set up and searchable for our policing purposes. We are unable to determine if the incidents are at residential properties or not. This would require a manual review. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

We have also searched our Crime Recording System RMS for occurrences where Summary matches pattern "Noise" or "Loud". Again, to determine if residential would require a manual search;

	2023	2024	2025
01. VAP	158	116	11
02. Sexual Offences	4	1	0
03. Robbery	0	1	0
04. Burglary Residential	11	2	2
05. Burglary - Business and Community	3	0	0
06. Theft	3	5	1
07. Theft of Vehicle	1	0	0
08. Theft from Vehicle	1	0	0
10. Arson & Criminal Damage	30	16	1

11. Drug Offences	0	1	0
12. Possession of Weapons	3	3	0
13. Public Order Offences	54	47	4
14. Misc Crimes Against Society	7	7	0

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 13/02/2025