



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date: 16/12/2025

2025/1275- Cleaning and Soft Facilities Management Services

In response to your recent request for information regarding;

I am writing to request information under the Freedom of Information Act 2000 regarding your organisation's current cleaning and soft facilities management (FM) services.

Please provide the following:

1. Current Contract Information

- o The name(s) of the supplier(s) delivering cleaning and/or soft FM services.**

Cleaning services of buildings is done by our NWP employed staff - other Soft FM are included in spreadsheet attached.

- A description of the services included (e.g., cleaning, waste, grounds maintenance, washroom services, pest control, etc.).**

Please see spreadsheet attached.

- Contract start date, end date, and any extension options.**

Please see spreadsheet attached.

- The total annual contract value (or estimated value if exact figures are not held).**

Please see spreadsheet attached.

- Contact Details of the person responsible for the contract.**

Procurement Department - procurement@northwales.police.uk

2. Upcoming Opportunities

We will review any contracts that are due to expire 6 months before and market scope and look at appropriate route to market whether is be open tender or by a framework.

- Details of any planned re-procurement or market engagement for cleaning or soft FM services within the next 24-36 months.**

As above

- Any published procurement timetables, PIN notices, or soft market testing documents.**

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

None

3. Additional Information

N/A

- **The name or job title of the internal contact responsible for estates/FM contract oversight (not personal details beyond what is permissible under FOIA Section 40).**

Head of Facilities

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 12/12/2025

Contract Title	Current End Date	Ultimate End Date	Supplier Name	Annual Estimated Spend
Asset Valuation	31/01/2029	31/01/2029	Wilks Head and Eve LLP	£6,500
Fire Risk Assessment Programme	20/11/2027	20/11/2027	BusinessWatch Fire & Safety UK	£9,000
Telecommunication Site Management	31/03/2029	31/03/2029	Batcheller Monkhouse	£5,000
Catering Servcies FHQ & St Asaph	03/04/2028	03/08/2028	Vertas Group Limited	£80,000
Waste Oil Removal Facilities	19/02/2027	19/02/2028	Safety Kleen Indepth Services Incredible	£4,600
Window Cleaning	15/06/2028	15/06/2028	Window Cleaning	£20,000
Risk Assessment Work for Legionella	30/08/2026	30/08/2027	Rock Compliance	£8,000
NON-Dom WASTE AND RECYCLING COLLECT	31/07/2026	31/07/2026	Veolia ES (UK) Ltd	£70,000
Car Wash Consumables & Maintenance of Equipment	31/03/2027	31/03/2027	Peter Moss Ltd	£20,000
SKIP HIRE	27/09/2028	27/09/2028	Thorncliffe Building Supplies	£18,000
OFFICE FURNITURE SUPPLY	06/02/2026	07/02/2029	Gresham Office Furniture GOF	£135,000
Destruction of Protected Waste	26/04/2026	26/04/2029	Shred Station Ltd	£4,500
Cleaning & Janitorial Product Supply	29/05/2026	30/05/2028	Arrow County Supplies	£65,000
Pest Control	05/11/2029	05/11/2029	Swift Pest Control	£9,000
Ground Maintenance Services	06/06/2028	06/06/2030	Greengrass Ltd	£35,000
Gritting Services & Snow Removal	15/06/2028	15/06/2030	Idverde Ltd	£12,000
Clinical Waste & Feminine Hygiene Removal	01/08/2028	01/08/2030	PHS Ltd	£28,000