



Response Date:20/11/2025

2025/1189 - Contract

In response to your recent request for information regarding;

Please address each section individually and, where multiple suppliers exist, provide information separately for each.

Contract 1 – Wide Area Network (WAN) Services (Including HSCN)

WAN Provider(s)

Please confirm the main supplier(s) for your WAN services. If this information is not available, please explain why.

CGI

BT

Contract Expiry Date

Please provide the expiry date for each WAN contract (DD/MM/YYYY or MM/YYYY acceptable). If rolling, please state the terms.

CGI - 01/03/2029

BT – 2027

Contract Description

Please provide a brief summary of the scope of each WAN contract

CGI – MPLS

BT – Business Broadband Internet

Number of Sites Covered

Please indicate the number of sites supported by the WAN. An approximation is acceptable.

67

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

Annual Average Spend

What is the annual average spend for WAN services? Please break this down by provider if more than one.

CGI - £237,984

BT - £31,704

Procurement Route

Please provide details of how each WAN contract was procured. If a framework was used, please include the framework name and reference number.

CGI - EU Open Tender

BT - N/A

Internal Contact

Responsible Contact Person(s)

Please provide the full contact details for the person(s) responsible for each of the above contracts, including:

- Full name
- Job title
- Direct phone number
- Email address

If full details cannot be provided, the job title alone is acceptable.

Head of Technology Infrastructure

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 19/11/2025