



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 14/10/2025

2025/1042 - Pest control services

In response to your recent request for information regarding;

Please provide the following information for the period 1 April 2020 to 31 March 2025, broken down by financial year:

1) Total expenditure by the police force on pest control services, including both in-house provision and external/contracted services.

All contracted out.

Expenditure is as follows:

2020/21 = £7,718 + vat

2021/22 = £6,893 + vat

2022/23 = £7,716 + vat

2023/24 = £10,852 + vat

2024/25 = £7,316 + vat

2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).

Swift Pest Control Ltd. Contracted until 5th November 2029. Contract based on call out rates – no specific contract value as volume of work was unknown when obtaining prices for the contract.

3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).

4) For any lethal control commissioned or carried out by the force, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).

Please see attached reports.

For the 1st year 01.04.2020 – 31.03.2021, there is no record, and this is possibly because we had had a Helpdesk upgrade, but the other 4 years are available. The reports include the Fire Service estate as well. Q1 is for NWP only.

Names have been removed under Section 40 (2) of the Freedom of Information Act as to disclose them would be a breach of the Data Protection Act.

Therefore, in accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under section 17 (1) of the legislation.

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
Making North Wales the safest place to live, work and visit in the UK**

5) A copy of any policy, guidance, or standard operating procedure relating to the force's pest control service or contractors.

None as the volume of work is small and we are relying on the expertise of the contractor.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 09/10/2025

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Fire - Blaenau Ffestiniog	Main Building	Awaiting PM Response		Pests	01/04/2022 08:47	BATS Bats in the VFA room, Fred Weston unable to complete their work.	Completed
St Asaph - Unit 8 - RPU	Main Building	Snowdonia Fire Protection		Pests	25/03/2022 08:28	FLIES - ARMOURY We have a problem with flies. This has been ongoing for some time and been reported in the past. However it is starting to become concerning, we are finding hundreds of flies a week, they are cleaned every Sunday and by the following week we have the issue. I can only think we have a dead rodent or similar in the roof space.	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	Central Logistics Staff	FCC	Pests	24/03/2022 21:01	ANTS Ants on the window sills and all over the windows	Completed
Mold Police Station	Main Building	SWIFT PEST	SOCU Office	Pests	22/03/2022 14:32	FUMIGATING Two employees have suffered with an itchy rash and two more itching. Suggestion that the office may require fumigating / investigating for a potential health risk.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
						PESTS From: [REDACTED] Sent: 20 March 2022 21:26 To: Facilities Helpdesk Cc: [REDACTED] Operational Support Services [REDACTED] [REDACTED] Operational Support Services Subject: Rodents in FCC	
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	Kitchen	Pests	21/03/2022 00:57	Hello facilities, In the kitchen in the Force control room, I have just seen either a large mouse, or a rat (about 6 - 7â€) on the kitchen worktops. Ran out through one of the open windows. Maybe worth asking someone to come and put some traps etc outside and keeping the windows shut for a while? It needs looking at please. [REDACTED]	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Holyhead Police Station	Main Building	SWIFT PEST		Pests	06/04/2022 10:38	3 STAFF WITH BITES 3 staff members have realised that they are being bitten in the NPT office over the past 3 weeks. .	Completed
Menai Bridge Police Station	Main Building	SWIFT PEST	Attic space	Pests	17/11/2022 12:36	3 WASPS NESTS Three wasp nests have been discovered in the attic as you enter on the left hand side there is a large one (size of the a football) and 2 other smaller ones	Completed
Fire - Blaenau Ffestiniog	Main Building	RIKKI HARDEN NWFRS LOGISTICS - 07787578545		Pests	24/05/2022 21:14	ANTS We have ants in large numbers in our Kitchen Kind Regards [REDACTED]	Completed
Fire - Rhyl	Main Building	Eastern Logistics Staff	Canteen	Pests	07/06/2022 13:38	ANTS Please be advised that the Cook at the NWFRS Rhyl Canteen has reported seeing ants in the food preparation area. I'd be grateful if you could arrange for someone to call in and address the issue please.	Completed
Fire - Blaenau Ffestiniog	Main Building	Awaiting PM Response		Pests	01/04/2022 08:47	BATS Bats in the VFA room, Fred Weston unable to complete their work.	Completed
Fire - Johnstown	Main Building	SWIFT PEST	Exterior Above Appliance bay doors	Pests	29/06/2022 08:51	BEES NEST There is a Bees nest inside the fascia boards above the appliance bay door middle stanchion. Where the two boards meet in the middle there is a gap where Bees have made their home.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	Outside on the pathway surrounding the building	Pests	18/08/2022 12:12	BIRD DROPPINGS Dead bird with maggots in it on the walkway of the building - outside the gym window. Also mounds of bird droppings again on the walkway but by the plant room. This is used as a walking route for a lot of staff so very unpleasant	Completed
Fire - Wrexham	Main Building	SWIFT PEST	WAST	Pests	06/07/2022 10:39	BIRDS NEST The birds have moved from the rear of MRD and are now nesting in the canopy to the front of the station.	Completed
Rhuddlan Storage	Hangar	SWIFT PEST	Hangar	Pests	28/10/2022 09:15	BIRDS I've noticed a lot of bird droppings on the floor within the hanger. Can you please keep an eye out when on site, not sure if they're coming in through the doors when open, or if they're coming in through the roof voids? I haven't checked the tops of the highest boxes yet.	Completed
Rhyl Police Station	Main Building	Orbis Protect Cleaning	Car Park	Pests	25/06/2022 16:57	CAT FAECES - car park Removal of large amount of cat faeces from car park - all along wall by boots of parked vehicles. and dirt/sand to be removed which they are using as litter tray	Completed
Rhyl Police Station	Main Building	SWIFT PEST	G29	Pests	10/08/2022 16:25	DEAD RODENT Pest control were here earlier. He thinks that there was something dead in the roof above the room. The room is now full of dead flies and rodent droppings. He said it needs a deep clean by a company, not for the cleaner to do. Please can this be arranged	Completed
Fire - Cerrigydrudion	Main Building	SWIFT PEST	Loft area	Pests	24/11/2022 15:21	DROPPINGS Snowdonia have emailed photos of droppings in the attic/loft space	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
St Asaph - PFI - SSU Building	Main Building	Mitie	Justice services office	Pests	21/10/2022 08:40	FLIES The fly situation in the office is getting increasingly worse. This morning there are over 20 dead flies on the windowsills and desks and numerous flying around. We are having to work all day with windows open which is not ideal this time of year. Please can this fly issue be looked at?	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	Central Logistics Staff		Pests	26/07/2022 14:25	FLYING ANTS It would appear that there are Ants in the corridor between the kitchen and the training room at FCC. Powder has been put down, it looks like they are coming from under the skirting boards. Would you be able to send someone out to have a look please.	Completed
Holyhead Police Station	Main Building	SWIFT PEST	NPT office	Pests	24/04/2022 10:26	PEST ISSUE I have just spent time in the NPT office and am now itching all over. There is most definitely a pest issue.	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	on the desk on comp FCCDISP12	Pests	23/09/2022 11:57	PESTS Bug of some sort found on desk, been told it could be a "carpet bug". Tried to spray it but its still alive. Someone has also mentioned how they have gone home with bites at the end of their shifts. Picture from the OCD inbox has been sent to yourselves.	Completed
Alexandra House	Alexandra House - (GF)	SWIFT PEST	Attic	Pests	02/12/2022 16:28	PESTS There are mice or rats in the attic at Alexandra House. They can be heard scampering about above the corridor near the kitchen and above the Training office, particularly at this time of day. Please arrange for someone to attend to assess and deal with the problem. Thank you.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Llandegai - W.T.	Main Building	SWIFT PEST	MI room and male locker room	Pests	06/05/2022 14:04	PESTS There was a live mouse running around the major incident room in Llandygai and then when it was mentioned, an officer said they recently found a dead mouse under his boots in the male changing rooms.	Completed
Fire - Holyhead	Main Building	SWIFT PEST	YFA Building	Pests	10/10/2022 14:41	PESTS We have Rat droppings in the old YFA building where the RDS crews are based. RDS crews have been advised not to use the premise until further notice	Completed
Rhyl Police Station	Main Building	SWIFT PEST	Next to CI Office	Pests	28/04/2022 12:58	PIGEON Please could someone remove a dead bird from the mezzanine roof top next to CI Office and also clean up the mess if possible	Completed
Fire - Wrexham	Storage/Garage	SWIFT PEST	appliance bay	Pests	11/04/2022 11:56	PIGEONS pigeons nesting, flying around inside appliance bay also littering the appliance bay and equipment in pigeon droppings. we believe when ambulance bays are left open pigeons are entering the building and then walking through the ceiling void between roof beams. [REDACTED] has asked if the void can be blocked to prevent birds entering the appliance bay ares	Completed
Llay Police Station	Main Building	SWIFT PEST	Outside	Pests	23/08/2022 11:49	RATS CHEWING CABLE & PIGEONS NESTING Reported by Tremorfa, rats have been feeding on the CCTV cables. While we have pest control onsite, pigeons are nesting in the custody van dock	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Mold Police Station	Garage	SWIFT PEST	entrance and exit gate at the top of the ramp	Pests	30/05/2022 10:36	RATS At the entrance and exit metal fence gate at the top of the ramp that leads to the garage on the public side is a Tree with undergrowth at the base. The tree is situated right next to the path and gate. I have seen over the last 5 days on three occasions Rats emerging from this undergrowth and eating windfall around the gate and also on the actual ramp itself. Thanks [REDACTED] Rural Crime Team, Mold	Completed
Headquarters - Archive & Outbuildings	Main Building	SWIFT PEST	Courtyard rear of Training	Pests	01/08/2022 12:07	RATS Can you ask Pest Control to investigate Rats in the Court Yard Rear of Training.	Completed
Rhyl Police Station	Main Building	SWIFT PEST	Furthest room in corridor	Pests	10/08/2022 12:21	RATS please can pest control be called out immediately. I just went into the above room (now Locked) there is rat dropping everywhere and it smells of urine. It's disgusting. Apparently a few weeks ago there were loads of dead flies in there. There is something going on in there.	Completed
Mold Police Station	Main Building	SWIFT PEST	Garage & Custody car park	Pests	26/07/2022 10:14	RATS Rats have been into the garage and seen in the car park	Completed
Holyhead Port Offices	Portacabins	Stena Line	External portacabin area	Pests	08/04/2022 00:17	RATS Rats sighted around and under portacabins by border force colleagues.	Completed
Llay Police Station	Main Building	SWIFT PEST	Rear of builing	Pests	29/04/2022 08:22	RATS Rats, at the rear of building, possible nest by the outside seating area. Pest control required please.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Amethyst (SARC)	Main Building	SWIFT PEST	Roof	Pests	16/06/2022 15:10	SEAGULL CHICKS Hi, just to make you aware really as I am not sure if anything can be done but we have 3 seagull chicks and the mother nesting on the SARC roof. Previously they have fallen down the air vents and gotten trapped, subsequently dying. They are not currently swooping people coming into the building but may do if the chicks fall which I think will eventually happen. Many thanks, 	Completed
Fire - Llangefni	Main Building	SWIFT PEST	Outside in back of Llangefni Fire Station	Pests	19/07/2022 11:12	SEAGULL CHICKS seagull chicks are walking about at the back of Llangefni Fire Station near the back entrance door of the building causing nuisance	Completed
St Asaph - Unit 34 - VCC	Site and External Areas	SWIFT PEST		Pests	12/01/2023 09:14	SEAGULL Dead seagull above front entrance door. Needs removing please as it's blocking the guttering.	Completed
Headquarters - Archive & Outbuildings	Main Building	SWIFT PEST		Pests	06/04/2022 11:55	SEAGULLS NESTING WITHIN SOLAR PANELS When Swift Pest attend can you please tell them I think the seagulls are nesting within the solar panels on the archive building	Completed
Amethyst (SARC)	Main Building	SWIFT PEST	Caernarfon	Pests	04/08/2022 12:53	SILVER FISH & FLIES Infestation of silver fish and small flies in the main office on the ground floor. Main infestation is in the right hand corner as you enter the room, also under loose carpet tile next to the cupboard on right hand side	Completed

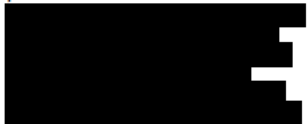
Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Deeside Police Station	Main Building	SWIFT PEST	Male changing room	Pests	27/09/2022 07:57	SILVER FISH There are little bugs - I believe they are called silver fish running round in the gents changing room in the police station- I believe this has happened before there- thanks [REDACTED]	Completed
Deeside Police Station	Main Building	SWIFT PEST	VA INTERVIEW ROOM	Pests	19/10/2022 10:19	SILVERFISH [REDACTED] Cleaner at Deeside reporting silverfish, crawling on chairs, in VA room.	Completed
Holyhead Police Station	Main Building	Western Logistics Staff	1st floor within canteen/kitchen, parade room, NPT	Pests	19/11/2022 15:29	SMALL FLIES There would appear to be an infestation of small flies on the first floor of Holyhead Police Station, especially within canteen/kitchen, parade room and NPT room.	Completed
Corwen Police Station	Main Building	SWIFT PEST	EXTERNAL	Pests	16/05/2022 12:56	WASP NEST There are a lot of dead wasps in the station I think there is a nest on the table and of the building as there is a lot of wasps on the wall this morning	Completed
Headquarters - Main Building	Main Building	SWIFT PEST	GYM CORRIDOR	Pests	12/10/2022 09:41	WASPS GYM CORRIDOR We have had Reports of wasps in the main Gym Corridor! I have looked outside the building but can't See Anything Obvious outside can we have Swift Pest Control To Investigate.	Completed
Caernarfon DHQ	Site/ Portakabin	SWIFT PEST	Seized property container	Pests	18/07/2022 10:21	WASPS NEST There is a wasps nest right by the door to the seized property container	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
						WASPS I had a call on Saturday 7pm from [REDACTED] (Dog section) requesting a call-out for wasps behind her kennels at home. One of the dogs had already been stung. I arranged for [REDACTED] to attend on Sunday midday.	
Rhuddlan Storage	Main Building	SWIFT PEST		Pests	16/05/2022 13:52	The problem was small bees nesting in the rear of the kennel insulation, to make things more complicated [REDACTED] had tried to seal the access holes with foam which caused the bees to surround the kennel looking for another entrance back to the queen. [REDACTED] used a low dose insecticide thinking of the dog's welfare in the kennel however, bees are persistent so if the problem reoccurred we would have to use a heavy insecticide dust and pull the insulation off the rear kennel to get to the nest.	Completed
Fire - Betws-y-Coed	Main Building	SWIFT PEST	Appliance bay	Pests	02/05/2022 15:59	WASPS Large amount of wasps seen going into the ceiling vent closest to the appliance bay door. Is it possible to have the attic space checked for a wasp nest.	Completed
Mold Police Station	Main Building	SWIFT PEST	Surveillance office	Pests	28/10/2022 07:34	WASPS There are wasps entering the Surveillance office. Unknown where these are coming from but likely a nest near the windows. There is also a wasp nest near to the seized property stores, unknown if this is contributing to the surveillance office issues. Above the 2nd door from the left within the mortar joints.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Mold Police Station	Main Building	SWIFT PEST	Parade room and by the back door	Pests	31/07/2022 03:19	WASPS WASPS ARE BACK. THEY ARE IN THE PARADE ROOM AND BY THE BACK DOOR. EVERY YEAR WE HAVE A NEST OF THEM	Completed

- Pests - 01.04.2023 - 31.03.2024



Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Llandegai - W.T.	Main Building	Western Logistics Staff	CSI office G25	Pests	12/06/2023 20:44	SPIDER MITES Apologies, this is not a fault. There are numerous red spider mites on window sills/desks/monitor within this office. Could this please be assessed? Diolch	Completed
Dolgellau Police Station	Main Building	Western Logistics Staff	OUTSIDE WASP NEST	Pests	18/07/2023 09:27	WASPS There seems to be quite a few wasps on a daily basis flying about the station (and killing them doesn't seem to be reducing the numbers!!). I do recall when being based here 2 years ago that around September time there would always be well over 15 wasps flying about between the canteen and parade room. 	Completed
Llangefni Police Station	Main Building	Veolia	CAR PARK	Pests	03/08/2023 08:36	PESTS IN CAR PARK [REDACTED] just called to say rats have been seen in the car park at Llangefni PS, he said he is putting a job card in for the problem.	Completed
Llangefni Police Station	Main Building	Veolia	External	Pests	22/11/2023 12:59	RATS Rats seen in the bin area	Completed
Saltney Police Station	Main Building	SWIFT PEST	Locker Room	Pests	15/08/2023 11:07	WASP/FLY CATCHER Please can we have some sort of fly or wasp catchers installed? There seems to be an infestation in the building, forcing all the windows to be closed	Completed
Mold Police Station	Main Building	SWIFT PEST	Kitchen	Pests	23/02/2024 10:07	SILVER FISH There is a silver fish issue in the kitchen on site	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Headquarters - SCC / LEC	Main Building	SWIFT PEST	309	Pests	12/06/2023 11:33	CLEANING Pigeon has gained Access into the Gold Command Requires Swift Pest Control to clear away the Pigeon Droppings	Completed
Caernarfon DHQ	Main Building	SWIFT PEST	Roof Area	Pests	06/09/2023 09:34	WASPS We seem to be having a significant problem in DHQ with wasps and it is strongly suspected that there may be a wasp nest in the roof /attic area. Please can someone attend to conduct a survey/assessment of the problem ?, Caernarfon LPS are currently working from this room as the headquarters are currently being renovated. Please can this be addressed with some urgency as staff are being stung.	Completed
Caernarfon DHQ	Main Building	SWIFT PEST	TEMPORARY PARADE ROOM	Pests	08/09/2023 05:03	WASPS We have recently submitted a report about wasps in the temporary parade room. Pest control visited and no nest was identified on 07/09/2023. The wasp issue is still causing problems. On a night shift on 07/09/2023 19:00-07:00, officers have to be vigilante to keep the wasps away with at least 15 wasps being killed. The supervisors officer had at least 4 in at some points forcing the Sgt to relocate to another part of the station. As it is difficult to swat the wasps due to dexterity and potential aggression from the wasps, officers have brought bug spray which is being sprayed in the office area in quantities to deter the wasps which is not good for health. Windows have also been closed but due to the heat this isn't always easy and the wasps are still managing to come in.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Menai Bridge Police Station	Main Building	SWIFT PEST	CP office	Pests	14/08/2023 09:30	BAT Bat found in office	Completed
Dolgellau Police Station	Main Building	SWIFT PEST	Main building	Pests	29/07/2023 12:32	WASPS As Bala police station is now closed due to the fire I am working out of Dolgellau , there seems to be a large amount of bees /wasps in the building including the toilets , female changing rooms and on the stairs . Unfortunately I have an allergy to wasps /bee sting and if stung I have an anaphylactic episode, I do carry an epi -pen . I believe this has been reported previously by a colleague but they are still here. Many Thanks [REDACTED] Local Policing	Completed
St Asaph - Unit 8 - FFU / CMU	Main Building	SWIFT PEST	Alliance Firearms Instructors Room	Pests	11/08/2023 12:10	WASP NEST We have discovered a wasps nest believed to be in the cavity wall of the Alliance Firearms Instructors Room. The wasps are entering the building below the window sill at the rear of the property and they are very busy at the moment.	Completed
Overton on Dee Police Station	Main Building	SWIFT PEST	front door porch - wasp nest in roof	Pests	28/07/2023 15:49	WASPS NEST wasps nest in corner of roof by front door	Completed
Deeside Police Station	Main Building	SWIFT PEST	Main car park	Pests	14/03/2024 11:23	RAT Report of the remains of a large rat on the main car park at Deeside PS. Can Swift be made aware also for traps to be put down?	Completed
Deeside Police Station	Main Building	SWIFT PEST	Window	Pests	07/09/2023 16:08	WASPS Wasp nest located outside the room number 106 (NPT Office) . We have been seeing a large number of wasps entering through this window recently and there may potential be a nest near by there. Please could we have someone attend to sort this issue. Many Thanks	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Amethyst (SARC)	Main Building	SWIFT PEST	ROOF	Pests	20/02/2024 10:18	NESTS Not sure whether this has already been reported, but there are some bird nests on the roof that need to be removed. the thought of nesting seagulls causing havoc with the supply vent to the ventilation system doesn't fill me with joy...	Completed
Fire - Workshops and Stores	Main Building	SWIFT PEST	Exterior of Building	Pests	17/07/2023 10:01	SEAGULLS Seagull issue - we have had to dispose of around 8-10 seagull corpses around the site in the past week or so. We are concerned there may be an issue with bird flu or something similar. Workshop Supervisor in contact with our Health & Safety Manager to discuss what can be done.	Completed
WREXHAM Police Station	Site and External Areas	SWIFT PEST	PDU office.	Pests	30/08/2023 14:52	WASPS NEST There is a possible wasps nest on the outside of the building near to the PDU windows as we get alot of wasps coming in especially at night time.	Completed
WREXHAM Police Station	Site and External Areas	SWIFT PEST	Office	Pests	18/08/2023 08:36	WASPS We seem to be inundated with wasps again – so much so we've ran out of bug spray Can we order some more spray? She also mentioned that some officers are allergic to wasps... No idea where they're all coming from but its like we have a nest somewhere!!	Completed
Llay Police Station	First Floor	SWIFT PEST	Motorcycle garage	Pests	22/05/2023 13:00	BIRDS MOTORCYCLE GARAGE Birds are getting into the motorcycle garage from the side garages connected, appear to be roosting and their droppings are all over our bikes (health hazard) There is netting up but nothing to stop them coming from the adjacent garages.	Completed
Fire - Harlech	Main Building	SWIFT PEST	South Side of building	Pests	11/07/2023 20:32	WASPS NEST We have a wasps nest on the building , south side	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Fire - Dolgellau & Smoke House	Main Building	SWIFT PEST	EXTERNAL DUCTING	Pests	20/07/2023 14:08	WASP NEST It has been reported that there is a Wasp's nest in the Fascia Boards above the External Ducting . However I think they will need to use a Cherry Picker due to the height and tell them that we have one and [REDACTED] could take it to site.	Completed
Fire - Bangor	Main Building	SWIFT PEST	Drill tower drain	Pests	06/05/2023 17:41	PESTS Pest control. Large Rat seen outside drill tower.	Completed
Llay Police Station	Main Building	SWIFT PEST	Roof	Pests	13/07/2023 10:27	SEAGULLS I know that there is nothing that we can do about the Seagulls and their chicks at present, but once they have all flown the coup would it be possible to invest in preventative measures to stop them nesting again next year?	Completed
Llay Police Station	Main Building	SWIFT PEST	outside - staff pederstian access	Pests	15/05/2023 12:40	DEAD BIRD Reported to Reception by [REDACTED] - A dead bird has been located by the staff pedestrian entry into Llay via the staff car park. The bird is slightly on the glass close to the gate. Could it please be disposed of	Completed
Mold Police Station	Main Building	SWIFT PEST	Top floor kitchen	Pests	07/09/2023 09:19	WASPS The cleaner at Mold has had to abandon the top floor kitchen this morning due to the significant number of wasps congregating in there. I've put barrier tape around the corridors leading in and out if we can contact pest control asap please?	Completed
Mold Police Station	Main Building	SWIFT PEST	Compound by gates	Pests	04/05/2023 11:37	RATS Dead rats inside the compound	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Mold Police Station	Main Building	SWIFT PEST	Parade Room	Pests	07/06/2023 09:04	WASPS I have been advised that there is a wasp nest close to Mold Police Station, I haven't got its exact location, however, the wasps are a health and health and safety risk to officers in the station as they are finding their way into the building. I am advised that an officer working at Mold has an allergy (carries and epi pen), and should the employee be stung, he/she will potentially encounter health problems. I have no idea what the extent of the problem is and/or where the wasp nest is – can this matter be investigated please to see what can be done to reduce the risk of officers/staff being stung. [REDACTED]	Completed
Rhuddlan Police Station	Main Building	SWIFT PEST	Vent	Pests	27/07/2023 08:59	WASPS NEST Possible wasp nest in vent at rear of station near rear door quiet a few going in and out of vent	Completed
Rhuddlan Storage	Main Building	SWIFT PEST	Hangar	Pests	20/11/2023 12:04	FLIES Please ask Swifpest to attend when possible as there's a smell of death in the hangar....and loads of flies about!	Completed
Fire - Workshops and Stores	Main Building	SWIFT PEST	Roller Doors	Pests	02/05/2023 11:51	PIGEONS Pigeons coming into workshop via roller door and defecating on workshop tools risk of disease to staff due to cleaning the mess. Can this be looked at urgently - thanks	Completed
Alexandra House	Alexandra House - (GF)	SWIFT PEST	SSF Office - Ground floor	Pests	07/07/2023 15:44	ANTS We have ants in our office and don't know how they are getting in. I have had them crawling over my desk and on my computer etc.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Llety'r Dryw	Main Building	SWIFT PEST	All First floor rooms	Pests	23/08/2023 13:19	WORKS REQUEST: Found flea like creatures/ Carpet beetles within the building, particularly on the first floor. Reports from staff of feeling itchy. Survey has been conducted for room 106 to be treated, requesting all other rooms on the first floor to be looked at and surveyed for treatment ASAP.	Completed
Llety'r Dryw	Main Building	SWIFT PEST	Vetting Office Room 106	Pests	22/08/2023 08:56	FLEAS Possible fleas in the office. Found a few small creatures that resemble fleas and staff feel itchy. Request Swift Pest Control to attend and check/advise.	Completed
Headquarters - Main Building	Main Building	SWIFT PEST	SURVEYLLANCE KIT ROOM	Pests	22/06/2023 12:54	WASPS We have Wasp infestation in the Surveillance Kit Room can Swift Pest Control attend as soon as possible,	Completed
Headquarters - Archive & Outbuildings	Main Building	SWIFT PEST	Hazard Waste Container	Pests	12/07/2023 10:21	WASPS NEST I believe there is a wasps nest in one of the hazard waste containers in HQ Compound. Please could someone attend.	Completed
Amethyst (SARC)	Main Building	SWIFT PEST	Vents	Pests	12/06/2023 15:38	DEAD BIRD We suspect there is a dead bird stuck in one of the air vents in the SARC building. The smell by the forensic suite downstairs and the smell in the vents upstairs is absolutely horrendous. Is anyone able to come out and have a look today?	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	By Pedestrian Gate	Pests	20/07/2023 11:47	WASPS NEST I have been approached by a member of staff to report that there are a large swarm of wasps by the pedestrian gate to enter the car park of the FCC. The wasp nest is apparently in the bushes to the side of the gate. I have gone out there to look at this myself to understand the risk more and was not able to locate a single wasp from that area. There are people with allergies that work within the FCC but thought I would let you know in case we still needed to ring Pest out to this. Thank you	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	Large Plant room AHU ROOM	Pests	06/12/2023 13:23	SIGNS OF RODENTS could you ask swift pest to look at putting bait boxes in the large plant room at Netcom, evidence of rodents inside.	Completed
Dolgellau Police Station	Main Building	SWIFT PEST	Computer Room	Pests	11/09/2023 13:16	WASPS We have been having some issues for a while at Dolgellau Police station with the odd few wasps. This morning I have opened the door to the computer room [REDACTED] and there are currently around 40 wasps in the room.	Completed
Llandudno Police Station	Main Building	SWIFT PEST	PARADE ROOM	Pests	01/03/2024 15:37	FLEAS FOLLOWING AN OFFICER ATTENDING AN ADDRESS WHERE THERE WAS A FLEA INFESTATION IT HAS NOW BEEN NOTICED BY SEVERAL STAFF MEMBERS THAT FLEAS ARE CIRCULATING IN THE PARADE ROOM AND SEVERAL STAFF HAVE BEEN BITTEN INCLUDING THE SERGEANT - CAN SOMEONE BE CALLED OUT ASAP TO SPRAY THE ROOM - MANY THANKS [REDACTED]	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Barmouth Police Station	Main Building	SWIFT PEST	ROOF/Chimney	Pests	12/06/2023 11:08	SEAGULLS We have seagulls nesting on the chimney at Barmouth Police station, they are very vicious and are attacking anyone who comes from the car park into the building. After the break in over the weekend we have W R Peters here who have to come back tomorrow, they are having to bring an extra person with them to stand on the roof and wave off the birds whilst they get their work done. When the nest is empty could we please have someone attend here and put spikes up around the chimney pots? We have had CSI, CCTV contractors and officers coming here who have all been swooped and attacked by the birds.	Completed
Fire - Deeside	Storage/Garage	SWIFT PEST	Attic of smoke house	Pests	19/11/2023 14:59	FLIES Infestation of flies in the attic of the roof space. since the smoke had been deep cleaned and the floors sealed the amount of dead flies has risen to 1000's. request a pest control expert attends to survey and remedy problem	Completed
Menai Bridge Police Station	Main Building	SWIFT PEST	external	Pests	24/07/2023 15:02	PESTS ██████ has killed a large rat coming from the drain and requests pest control to attend with bait boxes	Completed
Fire - Wrexham	Main Building	SWIFT PEST	MAIN BUILDING APPLIANCE BAY	Pests	11/10/2023 08:32	PIGEONS PIGEONS NESTING WITHIN THE CANOPY OUTSIDE THE APPLIANCE BAY DOORS. WHEN DOORS ARE OPEN FOR OPERATIONAL USE, THEY ARE ENTERING THE APPLIANCE BAY AND DEFECATING ON OPERATIONAL PPE CAUSING DAMAGE AND CONTAMINATION TO RISK CRITICAL PPE. ALSO DEFECATING ON OPERATIONAL APPLIANCES. PREVENTATIVE SPIKES HAVE BEEN UTILISED BUT UNSUCCESSFULLY.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Fire - Wrexham	Main Building	SWIFT PEST	Drill Tower	Pests	09/10/2023 16:36	WASPS & FLIES Drill tower has wasps and thousands of flies living within it, making it extremely difficult to conduct any drills.	Completed
Fire - Rhyl	Main Building	SWIFT PEST	Fire exit training building side	Pests	26/05/2023 08:35	BIRD NEST Would it be possible to get a Seagulls nest removed from next to the fire exit on the side of the building.	Completed
St Asaph - Unit 8 - FFU / CMU	Main Building	Snowdonia Fire Protection	Armoury	Pests	21/03/2024 15:45	FLIES Can facilities please investigate why we continually have large amounts of dead flies all over our armoury? The armoury was hoovered yesterday however the floor and weapons are covered again. I can only foresee this problem getting worse in the summer. Obviously, this is very unpleasant and unhygienic. I'm not sure what efforts have been made in the past to remove this issue but this cannot continue so your help would be appreciated.	Completed
Alexandra House	Alexandra House - 2nd Floor	Lloyd Morris Electrical	Loft	Pests	07/03/2024 11:21	SIGNS OF DAMAGE IN LOFT Gwilym Parry & son report signs of damage in the loft history of squirrel going in which Swift Pest and Robin Roberts dealt with [REDACTED] Swift laid traps and [REDACTED] secured the soffits to stop the Squirrels. The Trees are near the Building and easy access. Can this be revisited to save unnecessary Electrical Damage	Completed
Mold Police Station	Main Building	Eastern Logistics Staff	Outside Front Desk door and Male Changing Room	Pests	22/05/2023 10:03	Ants have been found in the above area	Completed
Fire - Wrexham	Main Building	Dean Bergeson - Building Inspector - 07887635140	BA Training house	Pests	09/09/2023 16:37	FLIES BA Training house has bad infestation of flies. Swarms of flies on all floors and lots of dead flies in building. Requires fumigation.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Llanrwst PS - (New)	Site and External Areas	Conwy Council	KITCHEN GLASDIR	Pests	26/02/2024 03:11	CARPET BEETLES I noticed that there are carpet Beetles (the black and white mottled ones) in the kitchen (have seen 4 this week) I thought I would let you know as these are common but persistent textile pests that can cause damage to furniture/carpets/clothing etc. The window is open when I come in to work and I keep closing it and I kill the beetles on sight. something for monitoring.	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	Central Logistics Staff	Kitchen	Pests	09/04/2023 16:16	ANTS Ants coming from the fire door into the kitchen area	Completed
Rhyl Police Station	Main Building	Central Logistics Staff		Pests	05/09/2023 23:38	FLIES There are a large number of flies being noticed within the office. Even considering the warm weather it seems more than usual, can somebody please come out and have a look for the source.	Completed
Corwen Police Station	Main Building	Awaiting site response		Pests	25/05/2023 11:54	HONEY BEES We appear to have a swarm of honey bees residing in the roof space of the station. They are coming into the response room via the electrical ducting where there is a gap in ceiling. This has been masking taped off as a temporary measure. However they are swarming all around the windows so we cannot open any windows. We are pretty convinced they are honey bees so please can we look to relocate them rather than kill them! I do know of local bee keepers who may be able to help	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Llandegai - W.T.	Main Building	Awaiting site response		Pests	05/06/2023 09:25	PEACOCKS We now have a pair of Peacocks who have taken resident in the grounds of Llandygai traffic base, and they seem to like to curl up in the porch of the main entrance. the car park is now strewn with their gigantic excrement. We have tried to shoooo them away several times, but they keep coming back.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Llangefni Police Station	Main Building	SWIFT PEST		Pests	21/06/2024 11:20	RATS Request for bait monitors in the bin area	Completed
Llangefni Police Station	Main Building	Western Logistics Staff	PSU Store, Parade room, Seized property hallway	Pests	11/04/2024 21:25	ANTS There would appear to be an ant infestation in Llangefni station. In the rooms listed above. Essentially the whole back side of the station on the ground floor. Will possibly require some pest control intervention. I am not on duty until a week today, however any contact should be made to the duty Sgt on the day.	Completed
Caernarfon DHQ	CSI House	Western Logistics Staff	AMETHYST HOUSE	Pests	03/08/2024 19:09	ANTS THERE IS AN ANT INFESTATION BY THE FRONT DOOR/CORRIDOR DOOR. THERE ARE A LOT OF FLYING ANTS AND EGGS PRESENT	Completed
Caernarfon DHQ	CSI House	Western Logistics Staff		Pests	16/08/2024 10:51	ANTS We have an ant infestation which needs urgent attention.	Completed
Caernarfon PS Garage	Main Building	SWIFT PEST	EXTERNAL TO OLD GARAGE	Pests	30/10/2024 10:37	RATS Rates have been seen in and around the old garage	Completed
Penygroes Police Station (New)	Main Building	SWIFT PEST		Pests	21/06/2024 10:53	PESTS Rats have been seen around the outside of the building	Completed
Fire - Wrexham	Main Building	SWIFT PEST	Appliance Bays	Pests	08/07/2024 14:28	PIGEON GUANO Request to clean mess in appliance bays	Completed
Llandudno Police Station	Main Building	Central Logistics Staff	Kitchen - Room 122	Pests	08/07/2024 09:53	ANTS There also appears to be an ants nest in the kitchen area as there are numerous ants over the window sill and worktop	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
St Asaph - Crud y Dderwen (Netcom)	Main Building	Central Logistics Staff		Pests	29/07/2024 09:12	FLYING ANTS there appears to be a large ants/ flying ants nest by the shipping container/ car park light at the FCC. The floor is swarming with them. Not sure If that's an issue that needs addressing, but its definitely got worse over the past week.	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	Outside Bins	Pests	31/12/2024 09:36	OUTSIDE BINS - PESTS Cleaner has reported more rats at the bins.	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	Inside FCC grounds near exit gate	Pests	06/01/2025 11:27	PEST a large dead rat is lying on the grass inside the grounds of FCC near the exit gate. Will need removing	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	SWIFT PEST	Outside in the bin area	Pests	09/12/2024 09:12	RATS Cleaners have reported this morning that rats have been seen around the bins.	Completed
Amethyst (SARC)	Main Building	SWIFT PEST		Pests	02/08/2024 10:20	Check for mites/fumigate common areas, corridors/toilets/upstairs/carpeted areas. DO NOT ENTER FORENSIC/LAB AREAS RESTRICTED NO NEED TO DO THESE AREAS	Completed
Amethyst (SARC)	Main Building	SWIFT PEST		Pests	03/05/2024 09:30	SURVEY Two day survey to investigate for pests	Completed
Headquarters - Response	Main Building	SWIFT PEST	Kitchen	Pests	13/02/2025 10:55	WASPS Wasp nest found in ventilation grille when refurb taking place	Completed
Fire - Workshops and Stores	Main Building	SWIFT PEST	Main Workshop bays	Pests	04/07/2024 14:16	PIGEONS Pigeons nesting inside the workshop. Nesting debris, feathers and faecal matter hitting floors, equipment, vehicles, tools and staff. This is a biohazard. There were several confirmed cases of avian flue confirmed by DEFRA last year following their collection of seagull carcasses from this site.	Completed
Fire - Workshops and Stores	Main Building	SWIFT PEST		Pests	29/04/2024 12:56	BIRDS NESTING Roof area to be checked	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Fire - Workshops and Stores	Main Building	SWIFT PEST		Pests	05/09/2024 16:25	GULLS remove 4 dead gulls from NWFR Llandudno fleet stores scaffolding.	Completed
Rhyl Police Station	Main Building	SWIFT PEST	Main Kitchen	Pests	19/09/2024 09:44	MAIN KITCHEN PESTS Rodent issue. See photos	Completed
Rhuddlan Storage	Main Building	SWIFT PEST	EXTERNAL	Pests	12/02/2025 10:44	MOLES Large amount of activity. See photo for information	Completed
Rhuddlan Storage	Main Building	Awaiting site response		Pests	22/07/2024 11:28	WASP/BEEES NEST There is a nest in the wheel arch of the red VW Polo on site which needs removing	Completed
Fire - Holyhead	Main Building	██████████ NWFRS LOGISTICS - 07787578545		Pests	29/05/2024 09:25	ANTS Hi, We are seeing a lot of ants in the station. Mainly in the kitchen and eating area. We have tried to clean all surfaces and eating spaces and cant see where they might be coming from. If there anything we can have to help get rid of them please. thank you ██████████	Completed
Fire - Holyhead	Main Building	SWIFT PEST	The wash area rear of appliance bay	Pests	24/08/2024 21:23	PIGEONS A family of pigeons has settled on part of the structure that is under the roof of the wash. This is resulting in large amounts of pigeon excrement building up on the floor and on fire and rescue service vehicles. We are concerned that this is becoming a health and safety hazard. Would it be possible to look in to a solution that would result in the pigeons nesting elsewhere as the current spikes that have been placed on the beams are no longer sufficient. Pictures to follow in email.	Completed
Fire - Blaenau Ffestiniog	Main Building	SWIFT PEST	Appliance Bay	Pests	25/02/2025 16:10	BATS Evidence of bat droppings in the BA washroom. This a room off the appliance bay.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Llay Police Station	First Floor	SWIFT PEST	CID officie	Pests	19/06/2024 16:52	BITES Officers are getting bitten in the legs (on skin that was exposed) whilst sat in the office. This is mainly happening mainly on the second bank down from the DI's office. I dont know if it needs treating and / or an extra deep clean.	Completed
Llay Police Station	Second Floor	SWIFT PEST	PVPU Office	Pests	28/05/2024 10:02	BITES A lot of the staff are reporting being bitten in the office, its been happening for a few weeks now. Please can I request the office is sprayed. Thank you.	Completed
WREXHAM Police Station	Site and External Areas	Eastern Logistics Staff	Wrexham Station	Pests	10/09/2024 10:59	WASPS Multiple Wasps are regularly within the Police building. We have previously suffered from Wasps nests in the Attic space and now the Summer is over, they are venturing more into the building potentially through the lights.	Completed
WREXHAM Police Station	Site and External Areas	SWIFT PEST		Pests	17/06/2024 09:26	FLEAS Fleas have been brought into the building and have been seen in he PDU office and suspected in the report room. Also fleas in a police vehicle and contractor to deal with this too when on site	Completed
WREXHAM Police Station	Site and External Areas	SWIFT PEST	First Floor Kitchen, Interview Rooms, Locker Rooms	Pests	20/06/2024 15:32	FLEAS Further fleas have been spotted in an area other than those treated on 19.07.2024. It possible that the whole building will need to be done, but I am not an expert so would welcome advice. If further treatment is necessary, it would have to be done in stages to minimise the disruption to everyone working here.	Completed
St Asaph - Unit 34 - VCC	Site and External Areas	SWIFT PEST	Outside Storage	Pests	10/03/2025 11:52	RAT Large rat spotted this morning. [REDACTED] (Swift) was only here last week, not sure if he should attend before his next scheduled visit?	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
St Asaph - Unit 34 - VCC	Site and External Areas	SWIFT PEST		Pests	24/02/2025 14:03	BIRD DROPPINGS [REDACTED] was asking if something could be done to deter birds from site? All the new cars outside are absolutely covered in poo and is affecting the paintwork and livery. Could you please ask Swiftpest to initially attend to advise and see what their options are.	Completed
Fire - Workshops and Stores	Main Building	SWIFT PEST		Pests	13/05/2024 14:24	PIGEON & SEAGULL FAECES Pigeon and Seagull feces at Fleet site. Pigeons come in as soon as Fleet open the doors, feces on floor and equipment. Concerned following bird flu case last year. Doors cannot be shut often due to moving appliances in and out of workshop. Please could Facilities attend site and see if there are any other solutions, e.g. some sort of plastic flaps in front of the doors to keep them out (have to be mindful of catching ladders etc when moving). Same few birds coming in, could PEST control sort the pigeons? (Aware cant move seagulls until after nesting season)	Completed
Dolgellau Police Station	Main Building	SWIFT PEST		Pests	09/09/2024 10:03	WASPS The wasp problem seems to have returned and be getting worse at Dolgellau police station, which we have had in previous years. This is of particular concern as I am aware that there are members of staff working out of here with severe allergies to stings. Last night we must have swatted well over 20 wasps just to be able to concentrate in the patrol room and the sgt office. Sadly it is not clear where they are coming from, possibly through the ceiling panels as well as through the windows which needed to remain open with the heat here.	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
Fire - Wrexham	Main Building	SWIFT PEST	WAST - MRD BAY	Pests	21/05/2024 13:31	ANTS - WAST NO 5876 Please note that we have an ant's nest outside of the vehicle entrance doors into the Wrexham MRD Bay – the ants are making their way into the staff rest room area. Could you arrange for inspection and for the nest to be treated.	Completed
Rhosllanerchrugog Police Station	Main Building	SWIFT PEST	Wall outside by the hose pipe	Pests	17/06/2024 14:22	WASP NEST There appears to be a wasp nest in the wall by the hose pipe/pressure gauge in the car park in RHOS. Photo available if needed.	Completed
St Asaph - Unit 31	Main Building	Central Logistics Staff	Floor by fire escape next to G18	Pests	18/07/2024 15:20	FLYING ANTS A nest of flying ants are coming into the building from under the carpet.	Completed
Headquarters - Main Building	Main Building	HQ Logistics Staff	Admin Office	Pests	25/10/2024 07:58	WASPS - is it possible for Logistics to check the admin office for a possible wasps nest. A member of staff was stung this morning, several wasps found in the lights.	Completed
Llandudno Police Station	Main Building	Central Logistics Staff	Canteen	Pests	28/06/2024 03:13	ANTS Currently have an ant infestation within the canteen area of the station on the first floor. Mainly on the counter tops and window sills. Noticed on the night of 27/06/2024.	Completed
St Asaph - Unit 8 - RPU	Main Building	SWIFT PEST		Pests	23/06/2024 17:11	ANTS There appears to be an ant infestation in the male changing rooms and the toilet/shower room. Ant are all over the floor in both rooms.	Completed
St Asaph - Unit 8 - RPU	Main Building	Central Logistics Staff	Male Changing Rooms	Pests	18/04/2024 08:05	ANTS Ants in the male locker room	Completed
St Asaph - Unit 8 - RPU	Main Building	Central Logistics Staff	Main Building	Pests	27/02/2025 17:58	FLIES The building has a infestation of small flies. Can someone be sent out to sort please. Thanks	Completed

Site Name	Block Name	Contractor	Location Desc.	Work Category	Report Date	Description	Status No
St Asaph - Unit 8 - RPU	Main Building	Central Logistics Staff	Front entrance door	Pests	18/07/2024 17:14	ANTS Ant infestation by the front door which are coming into the building. This is the building next to the RPU building where the analysts and intel team are.	Completed
Corwen Police Station	Main Building	Tanya Davies - Cleaning Supervisor	Upstairs rooms mostly	Pests	06/08/2024 03:49	SPIDERS There is currently an excessive number of large spiders inside Corwen Police Station in all rooms but mostly in the upstairs rooms which are used frequently. Can anything be recommended to try prevent these unwanted visitors or any spider repellent materials that can be sent here thanks.	Completed
Caernarfon (CU)	Main Building	SWIFT PEST	Caernarfon Custody	Pests	16/05/2024 09:00	WASP NEST/BEEES Possible wasp nest outside the window. Recent ingress of wasps to custody area.	Completed
Headquarters - SCC / LEC	Main Building	HQ Logistics Staff	SCC Kitchen and Toilets	Pests	16/10/2024 07:52	FLIES There were a lot of dead flies in the SCC kitchen and ladies toilet last week. The cleaner swept them up, but again this week there are more flies and now appearing in the gents toilets. The windows have not been left open and the bins and kitchen area are all clean, so we are not sure where they are coming from.	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	Central Logistics Staff		Pests	08/04/2024 10:54	ANTS There are ants near the door leading outside and they are on the wall inside the dining area.	Completed
St Asaph - Crud y Dderwen (Netcom)	Main Building	Central Logistics Staff		Pests	15/06/2024 12:50	ANTS Ants found under desk in reception.	Completed