



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:17/10/2025

2025/1031 - Security, Fire Alarm, and CCTV System

In response to your recent request for information regarding;

I would like to request the following details relating to procurement activities conducted by your force between January 2023 and September 2025:

1. All tenders issued for security systems and fire alarm systems, including installation, maintenance, and monitoring services.

The details we require are:

a. Hardware Brand: The primary hardware brand of the organisation's:

b. Digital/Smart Buildings Platform

c. Fire Alarms

d. Fire Suppression

e. Access Control

f. Intruder Alarms

g. CCTV

h. Affray Alarms

I. Cell Call/ Care Comms

Contract Reference	Contract Title	Start Date	Original End Date	No Of Extensions	Current End Date	Ultimate End Date
ESPO.628_23.42182	Intruder & Access Alarm Maintenance and Repair	01/05/2023	30/04/2026	0	30/04/2026	30/04/2026

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
Making North Wales the safest place to live, work and visit in the UK

Contract Reference	Contract Title	Start Date	Original End Date	No Of Extensions	Current End Date	Ultimate End Date
NWP.85726	Fire Alarm Service & Maintenance	27/06/2024	27/06/2026	3	27/06/2026	27/06/2029
Contract Reference	Contract Title	Start Date	Original End Date	No Of Extensions	Current End Date	Ultimate End Date
NWP.52468	Building Management Systems (BMS)	18/09/2022	17/09/2025	2	17/09/2027	17/09/2027
Contract Reference	Contract Title	Start Date	Original End Date	No Of Extensions	Current End Date	Ultimate End Date
NWP.77112	CCTV Planned Service, Maintenance & Repair	19/12/2023	20/12/2025	3	20/12/2025	20/12/2028

2. The names of suppliers who submitted bids for these tenders.

However, harm has been identified in providing you with any information regarding the name of suppliers who submitted bids/existing suppliers.

The exemption/s, as well as the factors considered when deciding where the public interest lies, are listed below:

Section 43 (2) Commercial Interests

This is a prejudice-based exemption which means that the public authority must demonstrate that it is satisfied that to release the information would damage someone's commercial interests. It is also a qualified exemption which means that the public authority must consider the balance of the public interest in releasing the information against the public interest in withholding it.

Harm Test

Contracts are awarded following a procurement process in which tenders are invited from interested parties. As one means of ensuring fairness in the process, parties do not know the details of any of the other parties' tenders. This includes the price at which services can be delivered. To release the details of the suppliers who submitted a tender would be likely to harm that party's commercial interests.

Releasing specific bid/supplier information is likely to result in an unfair advantage to competitors in the tendering process. Competitors could potentially undercut any costs and gain favour in the cost element of a tendering process.

Public Interest Test

Factors Favouring Disclosure

There is a strong public interest in ensuring that public money is spent correctly and that North Wales Police, and therefore the tax payer, gets value for money when purchasing goods and services.

Release would also facilitate the accountability and transparency of North Wales Police for decisions taken by them in relation to contracts awarded so that they might be challenged.

Factors Favouring Non - Disclosure

Disclosure of any information regarding the name of suppliers who submitted bids/existing supplier would make it less likely that companies or individuals would provide the North Wales Police with commercially sensitive information in the future and consequently undermine the ability of the North Wales Police to fulfil one of its roles of running fair tender competitions.

Companies compete by offering something different from their rivals and any difference will often be reflected in price. This may also relate to the quality or specification of the product/service they offer.

North Wales Police's commercial interests would be prejudiced if it released details of customers' tenders as disclosure of these would be likely to damage North Wales Police's business reputation and possibly the confidence that future customers and suppliers would have in it.

Balancing Test

There are factors which in general terms favour release of this information, however, the factors favouring non-disclosure are more specifically relevant. Releasing the name of suppliers who submitted bids/existing supplier information is not in the public interest as it would be likely to harm the process of future tenders. Prospective customers, who will include current service providers, expect to enter a tender on a level playing field and North Wales Police have a responsibility to ensure there is fair competition for public sector contracts. No release of information should be made under the Freedom of Information Act that will give one person a commercial advantage over another. The exemption under Section 43 (2) of the Act caters for this situation.

Therefore, in accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under section 17 (1) of the legislation.

3. Existing Supplier: If there is more than one supplier, please split each contract up individually.

Please see the answer to Q2.

4. Expected scope and value of the contracts.

Please see the answer to Q1.

5. Contract Type: What is included in the current contracts with these suppliers? Comprehensive, Semi Comprehensive including call outs, Basic Service Only.

Comprehensive.

6. Contract duration, end date and review date of the current contracts with these suppliers.

Please see the answer to Q1.

7. Contact Detail: Of the person from the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.

Rob Evans, Electrical Services Engineer.

If you wish to contact any member of North Wales Police you can use the contact us information on the NWP website and make the correspondence 'FAO', or phone our non-emergency number 101:

[Contact us | North Wales Police](#)

8. If the contract is managed by an outside Facility Management Company, please can you provide all the relevant details including the contact details of the responsible person from the FM (Facilities Management) Company.

Not applicable.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 14/10/2025