



**HEDDLU**  
**GOGLEDD CYMRU**  
**NORTH WALES**  
**POLICE**

Response Date:09/10/2025

**2025/1030 - Future Security, Fire Alarm, and CCTV System Tenders**

In response to your recent request for information regarding;

**I would like to request the following details regarding planned or anticipated procurement activities for the period October 2025 to September 2027:**

**1. Any planned tenders or procurement exercises for security systems, fire alarm systems, and CCTV systems, including installation, maintenance, and monitoring services:**

**a Digital/Smart Buildings Platform**

**b. Fire Alarms**

**c. Fire Suppression**

**d. Access Control**

**e. Intruder Alarms**

**f. CCTV**

**h. Affray Alarms**

**I. Cell Call/ Care Comm**

| Contract Reference | Contract Title                                 | Start Date | Original End Date | No Of Extensions | Current End Date | Ultimate End Date |
|--------------------|------------------------------------------------|------------|-------------------|------------------|------------------|-------------------|
| ESPO.628_23.42182  | Intruder & Access Alarm Maintenance and Repair | 01/05/2023 | 30/04/2026        | 0                | 30/04/2026       | 30/04/2026        |

| Contract Reference | Contract Title                   | Start Date | Original End Date | No Of Extensions | Current End Date | Ultimate End Date |
|--------------------|----------------------------------|------------|-------------------|------------------|------------------|-------------------|
| NWP.85726          | Fire Alarm Service & Maintenance | 27/06/2024 | 27/06/2026        | 3                | 27/06/2026       | 27/06/2029        |

| Contract Reference | Contract Title                    | Start Date | Original End Date | No Of Extensions | Current End Date | Ultimate End Date |
|--------------------|-----------------------------------|------------|-------------------|------------------|------------------|-------------------|
| NWP.52468          | Building Management Systems (BMS) | 18/09/2022 | 17/09/2025        | 2                | 17/09/2027       | 17/09/2027        |

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Glan-y-Don, Bae Colwyn LL29 8AW  
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Police Headquarters,  
Glan-y-Don, Colwyn Bay LL29 8AW  
[www.northwales.police.uk](http://www.northwales.police.uk)

**Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU**  
**Making North Wales the safest place to live, work and visit in the UK**

| Contract Reference | Contract Title                                         | Start Date | Original End Date | No Of Extensions | Current End Date | Ultimate End Date |
|--------------------|--------------------------------------------------------|------------|-------------------|------------------|------------------|-------------------|
| NWP.77112          | CCTV<br>Planned<br>Service,<br>Maintenance<br>& Repair | 19/12/2023 | 20/12/2025        | 3                | 20/12/2025       | 20/12/2028        |

## 2. Estimated timelines for issuing these tenders.

They will be issued approximately 4 to 6 months before they expire.

## 3. Expected scope and value of the contracts.

Scope is as described in the list in Q1.

However, harm has been identified in providing you with the value of the contracts at this stage. At time of advertising the tender we would enter an estimated value as part of the invitation to tender via the EU Supply portal.

To provide information on the value is commercially sensitive as it could have an impact for the currently supplier when this goes out for retender, giving the requestor an advantage.

The exemption/s, as well as the factors considered when deciding where the public interest lies, are listed below:

### Section 43 (2) Commercial Interests

This is a prejudice-based exemption which means that the public authority must demonstrate that it is satisfied that to release the information would damage someone's commercial interests. It is also a qualified exemption which means that the public authority must consider the balance of the public interest in releasing the information against the public interest in withholding it.

### Harm Test

Contracts are awarded following a procurement process in which tenders are invited from interested parties. As one means of ensuring fairness in the process, parties do not know the details of any of the other parties' tenders. This includes the price at which services can be delivered. To release the details of the prices/bids offered in a tender of any party would be likely to harm that party's commercial interests.

Releasing specific bid information is likely to result in an unfair advantage to competitors in the tendering process. Competitors could potentially undercut any costs and gain favour in the cost element of a tendering process.

### Public Interest Test

#### Factors Favouring Disclosure

There is a strong public interest in ensuring that public money is spent correctly and that North Wales Police, and therefore the taxpayer, gets value for money when purchasing goods and services.

Release would also facilitate the accountability and transparency of North Wales Police for decisions taken by them in relation to contracts awarded so that they might be challenged.

#### Factors Favouring Non - Disclosure

Disclosure of any pricing information would make it less likely that companies or individuals would provide the North Wales Police with commercially sensitive information in the future and consequently undermine the ability of the North Wales Police to fulfil one of its roles of running fair tender competitions.

Companies compete by offering something different from their rivals and any difference will often be reflected in price. This may also relate to the quality or specification of the product/service they offer.

Information identifying the unique price offered by North Wales Police's current service provider for Interpreters is commercially sensitive and may also inadvertently reveal information about their profit margins.

North Wales Police's commercial interests would be prejudiced if it released details of customers' tenders as disclosure of these would be likely to damage North Wales Police's business reputation and possibly the confidence that future customers and suppliers would have in it.

### **Balancing Test**

There are factors which in general terms favour release of this information, however, the factors favouring non-disclosure are more specifically relevant. Releasing contract value information would not be in the public interest as it would be likely to harm the process of future tenders. Prospective customers, who will include current service providers, expect to enter a tender on a level playing field and North Wales Police have a responsibility to ensure there is fair competition for public sector contracts. No release of information should be made under the Freedom of Information Act that will give one person a commercial advantage over another. The exemption under Section 43 (2) of the Act caters for this situation. My decision, therefore, is not to release this information at this time.

Therefore, in accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under section 17 (1) of the legislation.

### **4. Any pre-market engagement or supplier briefing events scheduled**

We don't have any planned, but this again would be reviewed at time of market scoping and which market route we chose and if this was a complex category that we needed market insight.

### **5. Contact details for the relevant procurement or facilities teams managing these tenders.**

Procurement Department – [procurement@northwales.police.uk](mailto:procurement@northwales.police.uk)

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST  
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 07/10/2025