



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date: 25/09/2025

2025/1005 - Project management software and project management staff

In response to your recent request for information regarding;

- 1. Company / Organisation Name:** North Wales Police
 - 2. Full Name of contact providing information:** North Wales Portfolio Management Office
 - 3. Email Address:** corpprogrammeoffice@northwales.police.uk
 - 4. Position:** Corporate Change Support
 - 5. How many staff are involved in managing or supporting projects?** 17
 - 6. Which project management software do you currently use?** None. Microsoft Office 365 Applications are used which include Excel and some additional licences have been purchased for Microsoft Project / Visio for users within the team. This is sufficient for management of our Project and Programme activity.
 - 7. Are multiple project management tools used across different departments? (Please list the software(s) used)** No. None other than the Microsoft suite of applications.
 - 8. When is each software license due for renewal?** Software Licences are purchased annually for Microsoft as part of an Enterprise Licence.
 - 9. Which departments have access to the software?** Whole Organisation for the basic suite of Microsoft Products.
 - 10. How many users have access to the software?** 3,190 Officers and Staff have access to Microsoft Products.
 - 11. Are there any planned changes or upgrades to project management software within the next 12 months? (Yes / No / Details)** No not that I am aware of.
- Under the Freedom of Information Act 2000, please provide the following information regarding project management software and project management staff within your organisation.**

To clarify, by "supporting projects" I mean staff in dedicated roles that provide structured support to project or programme delivery. This would typically include:

- **Project Support Officers**
- **Programme Support Officers**
- **Staff working in a Project/Programme Management Office (PMO) or equivalent team who assist with governance, reporting, planning, or administration of projects**

I am not seeking information about general staff who may occasionally contribute to projects as part of their wider duties outside of a designated project management role.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 24/09/2025

Pencadlys yr Heddlu,
Glan-y-Don, Bae Colwyn LL29 8AW
www.heddlugogleddcymru.police.uk

Police Headquarters,
Glan-y-Don, Colwyn Bay LL29 8AW
www.northwales.police.uk

Yn gwneud Gogledd Cymru'r lle mwyaf diogel i fyw, gweithio ac ymweld yn y DU
Making North Wales the safest place to live, work and visit in the UK