



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:22/01/2025

2025/057 - Custody Officers and units

In response to your recent request for information regarding;

1. Relating to the size of your detention and custody units.

- **number custody units in your force – 3.**
- **total number of cells within all custody units – 80 cells.**
- **number of cells within your largest custody unit – 32 cells.**
- **number of detention officers**

There are 30.5 FTE Civilian Detention Officers (police staff), broken down as follows:

Caernarfon	7
Llay	11.5
St Asaph	12

2. The annual volume of custody related complaints in the last 12 months (or recent 12 month period) that required an investigation. If possible, split by the following

- **Property related**
- **Defence related (i.e. lack of access to a solicitor, lack of provision of medication, etc.)**
- **Health & wellbeing related**
- **Other**

If you do not have the above split and have an existing report on the volume of custody complaints, please provide that.

There have been 21 custody related complaints within the last 12 months.

The 21 custody complaints resulted in 31 allegations which means that some of the 21 complaints resulted in one or more allegations being made (this could have been about one or more officer/staff member or one or more subject/topic).

The categories for recording complaints do not fit into the above criteria.

We can however provide you with the below data;

<u>Complaint Description</u>	<u>No. Allegations</u>
Police powers, policies and procedures	19
Individual behaviours	4
Delivery of duties and service	3
Discriminatory behaviour	2
Handling of or damage to property/premises	1
Abuse of position/corruption	1

Access and/or disclosure of information	1
Total	31

These are criteria set out by the IOPC for allegation recording and a fuller explanation of the criteria is available on the IOPC website.

3. How much has been paid out in compensation in the last 12 months for the investigations listed in Question 2, split by the following types

- **Lost property**
- **Defence**
- **Health & wellbeing**
- **Other**

North Wales Police Legal Dept have not settled any claims in relation to Question 3 in the last 12 months.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 21/01/2025