



Response Date: 18/09/2024

2024/847 - Mobile Telephony Services

In response to your recent request for information regarding;

Subject: Mobile Telephony Services

Please provide complete answers to the following questions:

Organisation details

1. What is your organisation's name?

North Wales Police

2. How many full-time employees are at your organisation?

[nwp-strength-june-2024.pdf \(northwales.police.uk\)](#)

3. Who is your mobile phone network provider?

BT/EE

Renewal

4. Did you switch on last renewal?

No

5. When did you renew the last time?

01/02/2022

6. What is the contract length?

3 Years

7. Did you use a Framework, if so which one?

Crown Commercial Services - Network Services Framework Agreement RM1045

Contract and usage details

8. How many total connections do you currently have?

2471 (Including Tablets)

9. How many connections are Voice only?

N/A

10. How many connections are Voice and Data?

2471

11. Do you use a shared data bundle, if so, what is the data allowance?

Yes, 3TB

12. What is your average data usage of the last 3 months?

2.5TB

13. Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):

£18,592.07

14. Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):

£59,618.21 (Includes one off payment of £37,861.20 for EFota Licences)

15. Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):

£22,270.28

16. Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):

£22,341.10

17. Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):

£22,320.28

18. Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):

£22,411.90

19. Please provide your total mobile phone contract costs for January 2024 (excluding purchase of handsets):

£18,912.78

20. Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):

£18,964.22

21. Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):

£18,974.85

22. Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):

£18,944.25

23. Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):

£18,979.43

24. Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):

£18,353.13

25. Is VAT included in the above figures?

Yes

26. Do you have a hardware fund, if so, how much and is it included in the monthly spend?

Not currently

27. Do you host any mobile phone masts on your premises, if so, how many and who provides them?

The following Operators are located on masts that in the ownership of NWP:

- Airwave Solutions Ltd (Motorola) - 4 sites
- EE - 2 sites
- O2 - 1 site
- Arqiva - 1 site

28. Who is the primary contact for this contract?

The 'Mobile Product Manager'

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 17/09/2024