



Response Date: 23/09/2024

2024/820 - IT and Software Spend

In response to your recent request for information excess costs is relevant which removes the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

I would be grateful if you could provide the following details regarding your police force's IT expenditure for the past three fiscal years (from 2021/22 to 2023/24):

1. Total IT Expenditure:

- **Please provide the overall IT expenditure for each of the last three fiscal years.**

2021/22 - £9,084,881.97

2022/23 - £9,405,166.76

2023/24 - £14,311,021.12

2. Software Expenditure:

- **Please provide the total spend on software for each of the last three fiscal years. This should include initial software licence fees, software maintenance fees, and subscription fees but should exclude associated services such as installation.**

2021/22 - £4,022,988.10

2022/23 - £4,495,726.67

2023/24 - £5,580,080.45

Our information is set up and searchable for our policing purposes. The above figures may also cover transactions that are not specifically software transactions, however we would have to manually review each transaction to ensure relevance to your request. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

3. Software Expenditure within Investigation Departments:

- **Please provide a breakdown of the total spend on software, as defined above, specifically within investigation departments for each of the last three fiscal years. This should relate to software primarily used by investigation teams, as opposed to being used across the wider police force.**
- **If possible, please provide a breakdown of the total spend on software, as defined above, specifically within each investigation department (e.g. cyber crime, economic crime, etc) listed above for each of the last three fiscal years. This should**

relate to software primarily used by investigation teams, as opposed to being used across the wider police force.

Clarification requested;

Please could you clarify the term in question 3 - 'investigation departments'.

Clarification received;

I am referring to departments / units within North Wales Police that focus on / contribute to criminal investigations. A list of examples is below:

Force Major Incident Team
 Crime Services Division
 Scientific Support Unit
 Forensic Collision Investigation Unit
 Digital Media Investigation Unit
 Intelligence Unit
 Cyber Crime Unit
 Domestic Abuse Investigation Unit
 Child Protection and Exploitation Unit

The teams listed in your clarification are Crime Services based so please find below software spend for Crime Services over the last 3 financial years:

FY 2021			
Cost code	Team	Account	Amount
FP02	ANALYSIS	I T LICENCE / MAINT RENEWALS	£57,165.06
FP03	FORCE INTELLIGENCE	I T LICENCE / MAINT RENEWALS	£46,129.26
FP05	INTELLIGENCE	I T LICENCE / MAINT RENEWALS	£16,279.37
FP09	MAJOR INCIDENT TEAM	I T LICENCE / MAINT RENEWALS	£3,064.64
FP17	IMAGING	I T LICENCE / MAINT RENEWALS	£11,849.02
FP20	COLLISION INVESTIGATION	I T LICENCE / MAINT RENEWALS	£6,960.33
FP22	ANPR	I T LICENCE / MAINT RENEWALS	£61,770.80
FP24	FINANCIAL INVESTIGATORS	I T LICENCE / MAINT RENEWALS	£1,820.00
FP26	DIGITAL FORENSICS UNIT	I T LICENCE / MAINT RENEWALS	£153,521.17
FP44	INTEL SUPPORT I24	I T LICENCE / MAINT RENEWALS	£22,372.95
FP50	LOCAL PVPU - CENTRAL	I T LICENCE / MAINT RENEWALS	£3,209.16
FP55	CORONERS	I T LICENCE / MAINT RENEWALS	£2,072.34
FP56	CYBER CRIME TEAM	I T LICENCE / MAINT RENEWALS	£7,130.00
FP68	MOSOVO	I T LICENCE / MAINT RENEWALS	£4,500.00
TOTAL			£397,844.10

FY 2022			
Cost code	Team	Account	Amount
FP02	ANALYSIS	I T LICENCE / MAINT RENEWALS	£108,584.29
FP03	FORCE INTELLIGENCE	I T LICENCE / MAINT RENEWALS	£24,993.74
FP05	INTELLIGENCE	I T LICENCE / MAINT RENEWALS	£10,706.76
FP07	PVPU STRATEGIC	I T LICENCE / MAINT RENEWALS	£728.99
FP14	FORENSIC SUBMISSIONS	I T LICENCE / MAINT RENEWALS	£11,100.38
FP17	IMAGING	I T LICENCE / MAINT RENEWALS	£3,065.76
FP20	COLLISION INVESTIGATION	I T LICENCE / MAINT RENEWALS	£7,814.62
FP22	ANPR	I T LICENCE / MAINT RENEWALS	£37,565.92
FP24	FINANCIAL INVESTIGATORS	I T LICENCE / MAINT RENEWALS	£12,326.85
FP26	DIGITAL FORENSICS UNIT	I T LICENCE / MAINT RENEWALS	£125,213.55
FP44	INTEL SUPPORT I24	I T LICENCE / MAINT RENEWALS	£27,702.82
FP55	CORONERS	I T LICENCE / MAINT RENEWALS	£17,791.34
FP56	CYBER CRIME TEAM	I T LICENCE / MAINT RENEWALS	£6,213.98
FP63	MODERN SLAVERY	I T LICENCE / MAINT RENEWALS	£2,350.00
FP68	MOSOVO	I T LICENCE / MAINT RENEWALS	£5,100.00
FP69	DMI	I T LICENCE / MAINT RENEWALS	£10,835.57
TOTAL			£412,094.57

FY 2023			
Cost code	Team	Account	Amount
FP02	ANALYSIS	CS LICENSES EXCL DFU	£204,434.15
FP03	FORCE INTELLIGENCE	CS LICENSES EXCL DFU	£31,496.85
FP06	SURVEILLANCE UNIT	CS LICENSES EXCL DFU	£1,229.13
FP14	FORENSIC SUBMISSIONS	CS LICENSES EXCL DFU	£15,094.94
FP15	FINGERPRINTS	CS LICENSES EXCL DFU	£8,850.00
FP20	COLLISION INVESTIGATION	CS LICENSES EXCL DFU	£9,037.13
FP24	FINANCIAL INVESTIGATORS	CS LICENSES EXCL DFU	£13,737.70
FP26	DIGITAL FORENSICS UNIT	DFU LICENCES	£200,190.16
FP44	INTEL SUPPORT I24	CS LICENSES EXCL DFU	£28,149.73
FP55	CORONERS	CS LICENSES EXCL DFU	£5,553.36
FP56	CYBER CRIME TEAM	CS LICENSES EXCL DFU	£8,109.86
FP68	MOSOVO	CS LICENSES EXCL DFU	£5,400.00
FP69	DMI	CS LICENSES EXCL DFU	£14,202.25
FP07	PVPU STRATEGIC	CS LICENSES EXCL DFU	£2,304.00
TOTAL			£547,789.26

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 19/09/2024