



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 21/08/2024

2024/773 - Time to allocate an officer

In response to your recent request for information regarding;

Any guidance, or rules or other documents that mention anything about the time it should take to allocate an officer to a report of a crime, especially a section 47 assault.

This would depend on a variety of factors.

It would partly depend on the nature of the crime being recorded, was the incident ongoing now, level of risk, likelihood of further harm/injury and vulnerability.

The call taker would review all of this information and grade it accordingly.

A Priority 0 would result in officers (usually) attending within 20 minutes of the report being recorded on ICAD.

A Priority 1 would result in officers (usually) attending within 60 minutes of the report being recorded on ICAD.

Anything outside of that could vary from 8 hours to 48 hours, and potentially longer depending on demand.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 21/08/2024