



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:23/08/2024

2024/736 - 999 Police mental health calls

In response to your recent request for information excess cost is relevant to part which removes the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Please provide from Jan 2018 up until the most current month available at the point of production, the following:

- The number of mental health related 999 calls your force received
- The number of mental health related 999 calls to which your force responded
- Detainments under Section 136 of the Mental Health Act 1983

	A	B	C	D	E	F	G	H
1		2018	2019	2020	2021	2022	2023	2024
2								
3	Jan	38	59	54	45	43	45	29
4	Feb	46	55	44	39	36	40	32
5	March	55	67	43	44	54	50	30
6	April	52	86	30	48	50	51	28
7	May	84	84	38	62	69	39	45
8	June	66	76	32	61	45	51	35
9	July	63	75	57	55	50	45	0
10	Aug	59	83	55	50	56	59	0
11	Sept	74	61	51	57	56	41	0
12	Oct	61	61	35	47	44	44	0
13	Nov	61	58	32	47	41	35	0
14	Dec	38	60	30	38	53	32	0
15								

For all U18's, this is not highlighted on a monthly basis, instead a 12 month average is provided. For all U18's, 7% of all Sec 136's are Under 18's.

Additionally, if available, please provide for the same period the following split by the county in which the incident occurred:

County detained	Ynys Mon	Gwynedd	Flintshire	Wrexham	Conwy	Denbighshire	Out of area
Jun'24	3	7	5	8	5	4	0
May '24	5	12	4	4	10	8	0
April '24	4	7	3	4	2	6	0
Mar'24	1	8	3	7	4	6	0
Feb '24	3	5	5	6	3	7	0
Jan '24	3	4	3	12	4	3	0
Dec'23	2	5	2	12	3	5	1
Nov'23	5	3	3	9	8	6	0
Oct'23	3	2	4	15	9	11	1
Sept'23	4	3	7	16	4	7	0
Aug23	4	11	12	14	8	8	0
Jul '23	4	9	5	8	4	12	0
Jun '23	10	10	4	12	9	6	0
May '23	0	9	4	12	6	6	0
Apr '23	3	9	6	11	9	11	0
Mar '23	3	10	6	12	10	6	0
Feb '23	3	3	7	12	7	6	0
Jan '23	6	7	7	11	5	7	0
Dec '22	3	7	11	19	3	9	0
Nov'22	4	9	5	15	2	6	0
Oct '22	5	11	5	13	7	2	0
Sept'22	2	11	7	16	10	7	0
Aug '22	5	8	4	17	6	12	0
Jul '22	5	17	10	8	5	5	0
Jun '22	4	5	8	14	4	10	0
May '22	6	15	8	19	7	13	0
Apr'22	3	8	11	15	4	10	0
Mar '22	6	8	10	13	4	13	0
Feb '22	0	4	10	8	10	4	0
Jan '22	3	11	8	10	4	6	0
Dec '21	1	10	7	8	4	8	0
Nov'21	4	9	12	9	7	5	0
Oct '21	7	7	6	11	6	8	0
Sep '21	7	10	10	15	8	7	0
Aug '21	4	11	5	10	12	6	0
Jul'21	11	10	10	6	5	12	0
Jun'21	11	14	7	14	2	6	0
May'21	5	13	9	11	10	13	0

Apr'21	3	13	6	9	5	10	0
Mar'21	4	9	9	7	8	7	0
Feb '21	4	5	6	10	8	6	0
Jan '21	2	9	8	8	6	11	0
Dec 20	2	8	1	8	7	4	0
Nov 20	4	6	2	5	7	5	0
Oct 20	3	7	9	9	2	4	0
Sept 20	3	13	11	7	9	8	0
Aug 20	6	4	14	13	9	6	0
Jul 20	5	6	12	17	5	10	0
Jun20	3	6	8	8	3	3	0
May20	0	7	6	13	6	4	0
Apr 20	1	2	6	10	7	3	0
Mar 20	2	9	2	21	1	6	1
Feb20	2	7	8	15	6	5	1
Jan 20	3	14	10	15	8	4	0
Dec 19	2	8	10	25	5	2	1
Nov 19	4	10	8	24	5	7	0
Oct 19	2	8	14	16	15	6	0
Sept 19	4	9	7	21	12	8	0
Aug 19	6	17	13	26	10	10	0
Jul 19	7	14	8	19	8	19	0
Jun 19	6	20	9	20	8	12	0
May 19	8	14	18	21	4	14	2
Apr 19	4	19	13	27	10	10	3
Mar 19	6	14	9	25	5	6	0
Feb 19	3	13	6	23	2	6	0
Jan 19	7	8	19	17	4	3	0
Dec18	3	16	8	20	7	3	1
Nov 18	4	11	12	17	5	12	0
Oct 18	7	10	8	22	9	4	1
Sept 18	13	15	6	17	13	10	0
Aug 18	7	12	8	15	9	8	0
Jul 18	6	10	12	14	3	12	0
Jun 18	10	9	11	21	8	9	0
May 18	14	20	12	11	13	11	1
Apr 18	4	15	12	11	4	6	0
Mar 18	7	12	8	14	4	9	0
Feb 18	2	7	3	7	3	13	0
Jan 18	Not recorded						

-The number of mental health related 999 calls your force received -The number of mental health related 999 calls to which your force responded -Detainments under Section 136 of the Mental Health Act 1983

Additionally, if available, please provide for the same period the following split by whether or not the person involved was under the age of 18:

-The number of mental health related 999 calls your force received -The number of mental health related 999 calls to which your force responded -Detainments under Section 136 of the Mental Health Act 1983

If monthly totals are not available, please provide annual totals instead. If the whole period requested is not available, please instead provide figures from the earliest point available up until the most recent at the point of production.

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

**Additionally, has your force introduced Right Care, Right Person as a policy?
If so, when was it introduced? If not, are any plans for it to be introduced?**

North Wales Police introduced phase 1 of RCRP on the 15th January 2024 as a result of existing policy that has been in force since 2016. This policy already applied the threshold to such calls for service and was deemed fit for purpose.

A new comprehensive RCRP policy will be introduced in the latter part of 2024 to allow safe introduction of futures phases, primary our response to health care requests, we have no confirmed "go live" date for future phases at this time.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 07/08/2024