



Response Date:06/08/2024

2024/735 - Facilities Management

In response to your recent request for information regarding;

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

- 1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.**
 - 2. Lift service and maintenance – Service contract for lift service and maintenance.**
 - 3. Food – Service contract that is focused around catering services.**
 - 4. General waste services contracts – The organisation's primary general waste service contract.**
 - 5. Laundry services - where clothes and linen can be washed and ironed.**
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- 1. Contract profile questionnaire for each type of contract:**
 - 2. Supplier/Provider of the services**
 - 3. Total Annual Spend – The spend should only relate to each of the service contracts listed above.**
 - 4. A description of the services provided under this contract please includes information if other services are included under the same contract.**

5. The number of sites the contract covers
6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
7. The start date of the contract
8. The end date of the contract
9. The duration of the contract, please include information on any extensions period.
10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

1. Contract profile questionnaire for each type of contract:	Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.	Lift service and maintenance – Service contract for lift service and maintenance.	Food – Service contract that is focused around catering services.	General waste services contracts – The organisation's primary general waste service contract.	Laundry services - where clothes and linen can be washed and ironed.
2. Supplier/Provider of the services	In House staff	Rubax Ltd	CHURCHILL CATERING	Veolia ES (UK) Ltd	Monarch Cleaners
3. Total Annual Spend – The spend should only relate to each of the service contracts listed above.	In House Staff	£30,000	£59,000	£85,000	£13,000
4. A description of the services provided under this contract please includes information if other services are included under the same contract.	In House Staff	Lift Servicing and Repairs	Canteen at FHQ	Waste collection	Laundry services
5. The number of sites the contract covers	All Sites	All Sites with lifts	All Sites	All Sites	3 sites
6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation		OTIS & KONE			
7. The start date of the contract	Na	01/04/2022	04/05/2020	01/02/2022	02/01/2013
8. The end date of the contract	Na	31/03/2027	04/05/2025	31/01/2026	02/01/2026
9. The duration of the contract, please include information on any	Na	5 years	5 years	4 years	On going low value

extensions period.					
10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.	Na	Head of Facilities	Head of Facilities	Head of Facilities	Head of Facilities

For information on contact details please see the North Wales police website:

[Contact us | North Wales Police](#)

Or in the attached Estate Strategy:

[Estate Strategy 2018 - 2028 \(northwales-pcc.gov.uk\)](#)

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 06/08/2024