



Response Date:06/08/2024

2024/734 - Software

In response to your recent request for information regarding;

1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?

Paygate software from Paygate Solutions Limited – annual renewal on 10/10/24 on yearly renewal contract

2. How much you are paying annually for this contract, and where do you advertise for this tender?

£8,864.20 – currently software is on premise renewed yearly.

We will be looking at potential hosted solutions in the next couple of years.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 02/08/2024