



Response Date:03/07/2024

2024/645 - IT and Digital officer

In response to your recent request for information regarding;

Who is the IT and Digital officer / Device procurement manager that manages the mobile devices in your police force?

Mobile Technology Product Manager

Can you supply full contact details?

Kelly.parry1@northwales.police.uk

How many mobile devices are currently in use?

2472

What type of mobile devices are being used: manufacturer and model?

Samsung Galaxy XCover pro. Samsung Galaxy XCover 6 pro, Samsung Galaxy S23 ultra

How are these mobile devices being repaired?

We do not repair physical damage to phones due to the cost associated with repair and the security of having a repair carried out by an external agency.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 02/07/2024