



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:14/03/2024

2024/299 - Email Provider

In response to your recent request for information regarding;

1. What is your current email provider (e.g. Outlook or G-suite)?

Hybrid between Microsoft On-Premises Servers and Exchange Online

2. Do you have a solution for secure email in place (Y/N)?

Yes

3. Who is your current email security provider (e.g. Egress)?

Microsoft Exchange online

4. When is the contract up for renewal?

31/03/2025

5. Typically what is the chosen duration of these contracts 12, 24, or 36 Months?

36 months

6. Name and contact details of the person responsible?

Helen Wynne-Williams, helen.wynne-williams@northwales.police.uk

7. Current annual spend for this contract?

£1,000,000.00

8. Current number of licenses for this contract?

3261

9. Did you purchase via a reseller, or partner (if yes, please specify who e.g. Phoenix, Softcat etc.)?

Insight

10. Are you planning on assigning specific budgets for securing email communication in 2024?

The budget covers aspects of IT Security, the renewal and/or enhancements of existing services, (such as, but not exclusive to Email Communications), offers a strategic advantage and strong ROI

11. Do you procure through the G-Cloud framework (if not, how do you procure & plan to procure secure email in the future)?

No, Health Trust Europe

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 14/03/2024