



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:08/04/2024

2024/289 - Asylum/refugee

In response to your recent request for information regarding;

1/ When the Home Office house asylum/refugee in a hotel within your forces area, the Police/Fire Brigade/local NHS all 3 services pay a visit to each hotel being used by the Home Office, where they are offered a priority service to them should they need to contact you, this is regarding your Police force only.

In such circumstances as described, a priority service would not be provided. Calls for service would undergo a THRIVE assessment at the point of first contact in order to determine an appropriate response.

THRIVE is a risk management tool which considers six elements to assist in identifying the appropriate incident response grade, based on the needs of the caller and the circumstances of the incident.

THRIVE stands for:

T HREAT

H ARM

R ISK

I NVESTIGATION

V ULNERABILITY

E NGAGEMENT

2/ If your force has arranged a priority service to each hotel, can you confirm that your force is fully aware of the location of every hotel used within your forces area.

As referenced above priority services will not be agreed. Police forces work closely with the Home Office and Local Authorities to ensure shared situational awareness.

3/ If your force is fully aware that these hotels are solely for the accommodation of refugees/asylum seekers can you confirm.

If your forces computer records are checked to enable you to :

a. Be aware of the number of times these hotels have been attended by your force, so you will have records that are easily checked for the type of offences you attended for, so you will know what offensives asylum seekers/refugees have been involved in.

North Wales Police utilises a command and control computer system which records details of calls for services and all incidents requiring police intervention or attendance. Crime investigations are managed via the Niche RMS computer system, this will record details as to what criminal offence being investigated.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 25/03/2024