



Response Date: 22/03/2024

2024/279 - Fraud

In response to your recent request for information regarding;

Can you provide information on the following for the years 2021, 2022, and 2023:

Please include details for both buying and selling and label accordingly:

((Categories below are from Action Fraud, if these categories don't apply, please amend accordingly.))

**How many fraud reports were made regarding online shopping or auction fraud?
and**

- On average, how much money was asked for?
- On average, how much money was paid in total?
- On average, how much money was recovered?
- What was the highest amount of money asked for?
- What was the highest amount of money paid in total?
- What was the highest amount of money recovered?
- What was the average age of those targeted?
- How many males were targeted?
- How many females were targeted?

How many cases fell under the following categories:

○ **Alcohol:**

And, in this category:

- On average, how much money was asked for?
- On average, how much money was paid in total?
- On average, how much money was recovered?
- What was the highest amount of money asked for?
- What was the highest amount of money paid in total?
- What was the highest amount of money recovered?
- What was the average age of those targeted?
- How many males were targeted?
- How many females were targeted?

○ **Food:**

And, in this category:

- On average, how much money was asked for?
- On average, how much money was paid in total?
- On average, how much money was recovered?
- What was the highest amount of money asked for?
- What was the highest amount of money paid in total?
- What was the highest amount of money recovered?

- What was the average age of those targeted?
- How many males were targeted?
- How many females were targeted?

- **Health Products:**

And, in this category:

- On average, how much money was asked for?
- On average, how much money was paid in total?
- On average, how much money was recovered?
- What was the highest amount of money asked for?
- What was the highest amount of money paid in total?
- What was the highest amount of money recovered?
- What was the average age of those targeted?
- How many males were targeted?
- How many females were targeted?

- **Holidays:**

And, in this category:

- On average, how much money was asked for?
- On average, how much money was paid in total?
- On average, how much money was recovered?
- What was the highest amount of money asked for?
- What was the highest amount of money paid in total?
- What was the highest amount of money recovered?
- What was the average age of those targeted?
- How many males were targeted?
- How many females were targeted?

How many reports were made regarding timeshare/holiday club fraud:

And, in this category:

- On average, how much money was asked for?
- On average, how much money was paid in total?
- On average, how much money was recovered?
- What was the highest amount of money asked for?
- What was the highest amount of money paid in total?
- What was the highest amount of money recovered?
- What was the average age of those targeted?
- How many males were targeted?
- How many females were targeted?

Our information is set up and searchable for our policing purposes. We have extracted all the information we can in relation to your request.

Action Fraud may have a greater level of detail. You may wish to direct your request to them;

[Action Fraud](#)

Below shows what is recorded for online shopping and timeshare fraud on our systems.

The value of fraud would require a manual review of each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

Although excess cost removed the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Online Shopping and Auctions	Female	Male	No Aggrieved Gender Recorded	Unknown	Total
2021	46	73	4	0	123
2022	67	63	4	1	135
2023	21	14	2	0	37

* Not possible to split between food, health categories etc

* No security (cash) property data recorded - manual review required for avg and high/low values

Year	Average Aggrieved Age
2021	44.0
2022	42.5
2023	43.0

Timeshare and Holiday Club Fraud (nil return 2021+2022)	Male	Age
2023	1	87

* No security (cash) property data recorded - manual review required for avg and high/low values

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 20/03/2024