



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:08/03/2024

2024/246 - systems

In response to your recent request for information regarding;

Under the Freedom of Information Act, please could I request the following information:

- 1) Please advise what systems (including date of implementation) you use for the following services:**

	Name of system	Date of system implementation
Finance	eFinancials	
Payroll	Resourcelink	2002
Human Capital Management (HCM)	Resourcelink	2002
Duty Management System (DMS)	Optimum	2012

- 2) How much is spent on the systems per annum (i.e. the financial year 6 April – 5 April)?**

	2022/2023	2023/2024
Finance	£76,424.74	£92,567.63
Payroll	Included in HCM cost	Included in HCM cost
Human Capital Management (HCM)	£ 143,500 Annual Licence cost runs from 25/09/2022 – 24/09/2023	£ 214,324.50 Annual Licence cost runs from 25/09/2023 – 24/09/2024
Duty Management System (DMS)	Included in HCM cost	Included in HCM cost

3) Please advise if the management of these IT systems are outsourced to third parties, and if so, when does the contract end?

	Outsourced or managed in-house?	If outsourced, name of organisation outsourced to	Contract end date
Finance			
Payroll			
Human Capital Management (HCM)			
Document Management System (DMS)			

N/A.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 08/03/2024